

Safeguarding is what we do to protect the health and well-being of individuals to ensure they are able to live free from abuse, harm and neglect.

As a volunteer it is important that you understand how to spot the signs of abuse and neglect and how to report any concerns that you may have.

## Top Tips for Volunteers

- Be curious
- Pay attention to how people look or behave
- Tell your coordinator or contact **Call Derbyshire** if you see anything that concerns you or if you have a sense that something isn't quite right
- Safeguarding professionals can take things from there, so you do not need to investigate or enquire
- 'Think Family'- if you have concerns for any adults or children in the household you should report this.



You should **ALWAYS ACT** and report any concerns that you have. If you have immediate concerns contact the Police or make a referral to Adult Social Care.

In an emergency stay safe and contact the Police, Telephone **999**.

If you are worried about someone being abused or neglected, please contact Call Derbyshire, tel: **01629 533190**.

Unfortunately, we know some people, who want to exploit or abuse others, may use this opportunity to become a volunteer – this is only a very small number of people but if you see something that doesn't feel right, such as a volunteer being given money or inappropriate gifts, or crossing boundaries, then say something.

**YOU CAN HELP TO STOP ABUSE AND NEGLECT**  
**Thank you for volunteering, and offering support to  
our local community**