Safeguarding is what we do to protect the health and well-being of individuals to ensure they are able to live free from abuse, harm and neglect.

As a volunteer it is important that you understand how to spot the signs of abuse and neglect and how to report any concerns that you may have.

Top Tips for Volunteers

• Be curious
• Pay attention to how people look or behave
• Tell your coordinator or contact Call Derbyshire if you see anything that concerns you or if you have a sense that something isn’t quite right
• Safeguarding professionals can take things from there, so you do not need to investigate or enquire
• ‘Think Family’ - if you have concerns for any adults or children in the household you should report this.

You should **ALWAYS ACT** and report any concerns that you have. If you have immediate concerns contact the Police or make a referral to Adult Social Care.

In an emergency stay safe and contact the Police, Telephone 999.

If you are worried about someone being abused or neglected, please contact Call Derbyshire, tel: 01629 533190.

Unfortunately, we know some people, who want to exploit or abuse others, may use this opportunity to become a volunteer – this is only a very small number of people but if you see something that doesn’t feel right, such as a volunteer being given money or inappropriate gifts, or crossing boundaries, then say something.

**YOU CAN HELP TO STOP ABUSE AND NEGLECT**

Thank you for volunteering, and offering support to our local community.