



Derbyshire Safeguarding Adults Board World Elder Abuse Awareness Day 15th June 2022

Welcome to this special edition newsletter of the Derbyshire Safeguarding Adults Board

Our newsletters are published quarterly to update professionals and volunteers who work with adults with care and support needs on key information related to the Board.

The DSAB works with organisations across Derbyshire to ensure they have safeguarding policies and procedures in place and work together in the best way possible to protect adults with care and support needs.

If your organisation would like its safeguarding work featured in a future newsletter, please contact the DSAB's Service Manager, Natalie Gee
DerbyshireSAB@derbyshire.gov.uk

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Message from our Board Manager



Hello, my name is Nat Gee and I'm the Service Manager for the Derbyshire Safeguarding Adults Board (DSAB)

Welcome to this special edition of our newsletter, which has been produced for a key date in our safeguarding calendar, World Elder Abuse Awareness Day (WEAAD), which falls on 15th June each year.

The aim of the day is to raise awareness in relation to the abuse of all adults but in particular, older adults. This year the Derbyshire Safeguarding Adults Board is focussing on safeguarding unpaid carers and the people they care for.

We are likely to all either become a carer or need a carer at some point in our lives. Unpaid carers are ordinary people in our community who can find themselves in extremely difficult situations that they did not choose to be in. Being a carer can be rewarding but it can have both emotional, physical and practical implications. As the lives of the carer and the person they care for evolve, it can also mean that the carer's own care and support needs are sometimes not recognised and addressed.

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You will find useful information in this newsletter about the support available for unpaid carers in Derbyshire. Having spoken to colleagues over recent weeks, I have been thinking a lot about the importance of not making assumptions about the carer and their circumstances. These relationships can be challenging and complex and take time to be fully understood. I think applying professional curiosity in relation to carer relationships is vital to ensure that the right level of support is identified. Finally, I am pledging as part of World Elder Abuse Awareness day to make sure I have a better awareness of what support is available for carers in Derbyshire and encourage you all to join me.

Please check our [website](#) and our [Twitter](#) and [Facebook](#) profiles to keep informed of the work of the DSAB. We have a huge amount of [information and resources](#) available including leaflets, posters, podcasts and animations

Thank you, and please enjoy this edition.

Feedback from 'James'



Tom Brown, Quality Assurance Senior Practitioner with the Derbyshire Safeguarding Adults Board, has been to visit 'James' an adult who had been abused by a family member in Derbyshire and received safeguarding support from services in Derbyshire

James (not his real name) gave his permission for us to share his story with you.

Safeguarding is a multi-agency process where adults at risk are referred to the local authority, to reduce risk and to help co-ordinate services to protect the person from abuse and harm. The process should also make sure what the adult wants to achieve to stay safe is kept at the heart of the process.

James kindly agreed to speak to me with his Social Worker. James is a man in his 60's who lives alone. He has a diagnosis of dyslexia which prevents him from reading and writing and suffers from a severe mental illness.

James was initially referred to Adult Social Care by his GP. He explained how he was under a lot of pressure from his family at the time and this had led to him seeking out his GP to talk to. His extended family had also taken money and belongings over many years from his parent's assets. James described how his mother and father were very well off. After struggling to support his parents for many years due to the interference of others,

James was eventually able to get power of attorney for them. Not long after this a close family member had started to take money from him and from his parent's estate. James drank alcohol heavily, drinking half a bottle of spirits every day. James has since stopped drinking.

James was the victim of coercive control. His close relative would threaten to prevent him from seeing his family or would tell James that they would make up allegations about him if he did not give them money. Over a period, James gave the relative tens of thousands of pounds. James explained that he is a good saver and his close relative was aware of this. He also came into inheritance from family and a close friend, which his relative was aware of, and they continued to take advantage of him.

During initial contact with adult care James did not open up about the financial abuse. James said, ***"It took a long time..."*** they are ***"... flesh and blood."***

I asked James how it felt to tell professionals. James said, ***"It helped to tell people. I had been through hell and my inheritance was stolen."*** He also said, ***"Once the safeguarding process started, I felt secure."***

James consented to the safeguarding process so risk could be minimised. As well as James, his Social Worker and their Manager, a representative from the [Court of Protection](#), the police, and James's advocate were all involved in the initial safeguarding meeting. James and this multi-disciplinary team continued to have meetings to support James and look at ways of keeping him safe. James said he attended every safeguarding meeting and was updated throughout the safeguarding process by his Social Worker. James also explained that because of his severe mental illness and need for things that cause him stress to be resolved, he has in the past contacted services very frequently. He said, ***"I phoned the police a lot and felt they were sick of me."*** He said his Social Worker helps with this by giving advice about how to stay calm and gives him the opportunity so that he can speak about his problems.

James explained that the outcome he wanted from the safeguarding was ***"To feel protected."*** James felt that during this process he had a turning point in his life; this was through thinking about the help he was receiving and all the people who cared about him. James was given professional advice through the safeguarding process and decided to set up a Power of Attorney through a Solicitor. The Solicitor now protects James' finance and acts in his best interest.

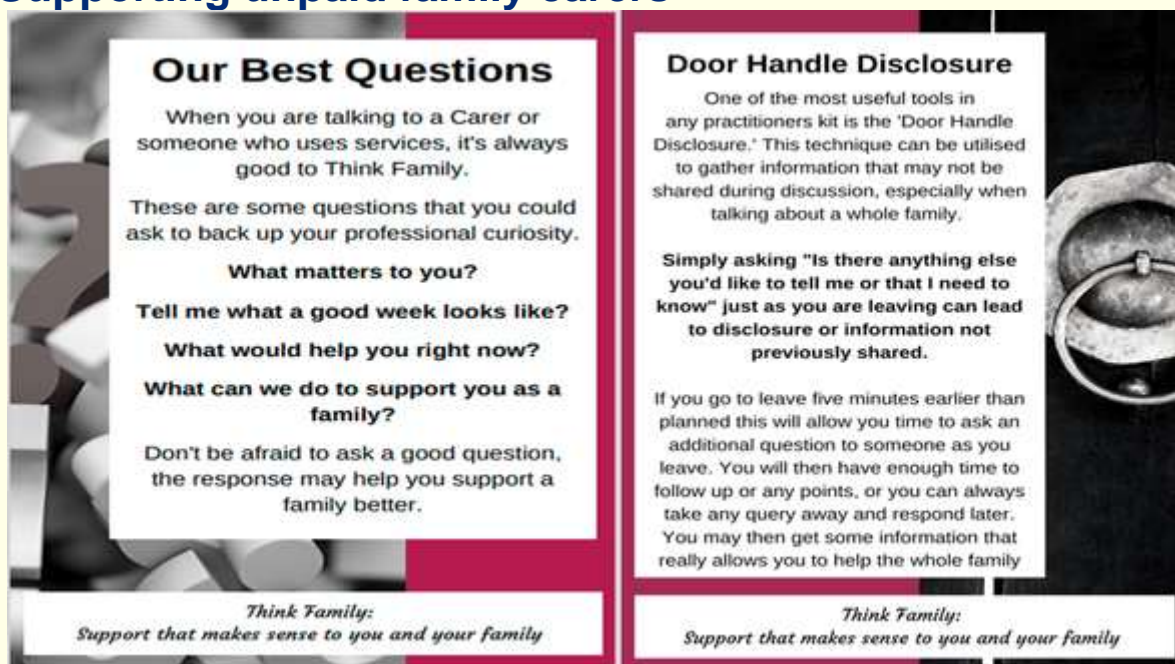
James said his close relative still phones, but he now feels able to say no. He said he has told them how he feels about his treatment. James still has outstanding issues to manage and regain assets and his stolen finances but does not need to do this under the safeguarding process.

James said his advocate has been particularly helpful in giving him a voice in this process and has been helping a lot and said, ***"All involved have been extremely good and I will never forget."*** He has recently also made contact with the local priest who supports James.

I asked James if there would be anything you would change about the Safeguarding process. He said, ***"No, I am happy."*** I asked if there was anything particularly positive about the process and James said, ***"The process made me feel more secure. I have numbers to contact services if I feel threatened and know they will respond quickly."***

At the end of the conversation James said, ***"I am still looking for some closure through repairing relationships with family."*** This shows some of the dilemma James was faced with, when trying to protect himself from his family who he loves and cares about.

Supporting unpaid family carers



Across the UK an estimated 6.6 million people are carers, with a further increase in the number of new carers following the pandemic, who have taken up caring roles during the lockdowns

Carers make a huge contribution to the lives of the people who depend on them, but it's essential that they in turn, are supported to prioritise their own health and wellbeing through practical and emotional support, to ensure they can care safely.

With so many services suspended, re-prioritising need, or operating in vastly different ways across the health and social care system over the last two years, we now see carers providing even more care, neglecting their own health and generally feeling stressed, socially isolated, overwhelmed and often forgotten.

What carers have told us

The overall message from carers is that equality, support and recognition are all connected and high on their agenda. In 2021, East Midlands ADASS recognised the unsustainable position for many carers and commissioned the [Unpaid Key Workers](#) project to understand what carers wanted and needed at that time.

Small changes can have big impacts

Carers have identified small and realistic changes that would make a big difference to their lives and often, what they asked for were small and simple.

Here are a handful of the suggestions carers put forward to help them right now:

Identifying carers: Raising awareness and supporting the self-identification of anyone carrying out a caring role is key. Make sure carers know they are a carer, understand their rights as a carer and can find the information and advice they need.

Carers want to be recognised and valued for what they do, to have the information to be able to care well and safely and make the right decisions for them and their family. A great place for carers to start is the [Carers in Derbyshire](#) website.

Informal Support networks: Risk of abuse, either for the carer or the person they are caring for, increases when the carer is isolated and not getting any practical or emotional support and there is nothing quite like the support

of 'fellow travellers' to help carers feel they are not caring alone. There are immense benefits for carers in being able to link to others who really 'get it'.

Talk to carers about how they can identify or get the most out of their current support network. **Derbyshire Carers Association** (DCA) run a range of groups and opportunities for carers to learn skills that will help them in their role to support them to care more safely and/or develop self-care, to ensure they do not neglect their own health.

Mobilise are another organisation who provide a range of online support to carers, including connecting carers with other carers through their **Virtual Cuppas**. You can signpost carers directly to the website for further information and sign up.

Informal assessment: Carers long for recognition and respect and we can demonstrate this (and support the short-term informal assessment of carers) by asking a consistent question at every point of contact:

- 'Are you OK?'
- 'What would help you right now?'

Listen to the response, even where you won't be able to offer a fix; just let their voice be heard. This one small act could let a carer know they are valued, recognised, and most importantly visible.

Different ways to deliver a 'break' from caring: Almost every carer needs a break from caring and the risks increase for carers who do not get time away but never have the challenges been so great in delivering on this.

Consider with carers if there are any less traditional solutions to obtaining a break or achieving a balance ... plants for the garden, a takeaway delivered or a meal box, so carers don't have to cook or think about what they are going to eat, a pampering session in the home or taking up a hobby.

Depending on the outcome of a carer's assessment (carried out by Derbyshire Carers Association) some carers may be eligible for a carer personal budget to remove the financial barriers in accessing a break.

Another option might be **Carefree space** whose goal is for every full-time unpaid carer to have access to a short break. For a £25 registration fee, this can offer a low-cost option for those carers who can obtain back-fill support for the person depending on them whilst they take a break.

Whole family approaches: When decisions are made about a person's care arrangements without a full understanding of their family circumstances or support network, assumptions can be made which may compromise their safety. Feedback from carers suggests that taking a 'Think Family' approach can have a significant benefit in supporting carers as it encourages examining the needs of the whole family, as opposed to the individual.

The East Midlands Carers Leads Network produced a toolkit to support practice in this area.

Read [Carers and safeguarding: a briefing for people who work with carers](#)

Thank you to Jude Boyle for contributing this article in support of World Elder Abuse Awareness Day 2022. Jude is the Derbyshire County Council Adult Social Care Commissioning Lead for Unpaid Carers, with a thirty-two year background in Social Work.

Derbyshire Carers Association



Derbyshire Carers Association support Carers who look after a family member, partner or friend who needs help because of their illness, frailty, disability, a mental ill health or an addiction. The care they give is unpaid

There are an estimated 119,000 Carers living in Derbyshire with over 26,000 aged over 65. Everyday across the UK 6,000 people become Carers.

What Derbyshire Carers Association does

Derbyshire Carers Association deliver a comprehensive support service to Adult and Young Carers throughout Derbyshire. All services are created to support Carers with the practical, physical and emotional impact of care giving. We have formed partnerships with health, statutory and community services to complement our offer and connect Carers with professional and current support.

The impact of caring

Caring can have a significant impact on everyday life. This can include health, relationships, leisure time, employment, and finance. Carers UK have recently reported that 72% of Carers have suffered mental ill health and 61% experienced poor physical health as a result of caring. 8 in 10 Carer also reported feeling lonely and socially isolated.

Carers' vulnerability

Due to their circumstances, many Carers can also become vulnerable to exploitation. Many Carers experience a reduction in income through reduced employment and additional living costs. Increased isolation and loneliness can also lead to Carers being vulnerable to abuse and exploitation and susceptible to fraud campaigns. This can be more prevalent with older isolated Carers who have fewer connections with services or individuals that help identify and prevent fraud, abuse and exploitation.

Occasionally, Carers can also experience physical, emotional and psychological abuse, theft and neglect by close family members and friends, including those being cared for. This can be as a result of a violent side effect of illness, frustration or drug and alcohol abuse. Derbyshire Carers Association train and educate all Support Workers and frontline staff in Safeguarding and how to recognise and report abuse.

There have been occasions in which DCA have witnessed and reported a Carer being the perpetrator of abuse. This can be the result of many factors including exhaustion frustration, hardship and resentment.

Preventing abuse

From our experience, Carers who access support, are less isolated, and connected to social networks, are less likely to experience ongoing abuse. This can also prevent abuse occurring. We have a complement of support services that reduce pressures, increase support and resilience and connect Carers to their local community.

Derbyshire Carers Association services available to Carers across Derbyshire

- **Information, advice and guidance on a range of Carer issues**
 - This can be over the telephone, online or at one of our Community hubs
- **Carers Assessment and Support Planning**
 - Our skilled team have a conversation about the caring role, how this impacts on a Carers life and what support would help from DCA or one of our many partners.
- **Financial and legal advice and support**
 - Hosting monthly Clinics and providing workshops on financial and legal issues
- **Specialist advice for health conditions**
 - Connecting Carers to health specific services and delivering training and workshops on prevention and managing conditions
- **Telephone Befriending and Social Connection**
 - Reducing isolation through weekly calls and support to connect Carers with their local community
- **Training and Workshops**
 - Weekly sessions to help Carers improve wellbeing and resilience as well as regular First Aid and Manual Handling sessions
- **Help register as a Carer with GP Practices and create an Emergency Plan**
 - Ensuring Carers are connected to support in their wider community and have a plan in place if they are suddenly unavailable to care
- **Peer Support and Activities**
 - Connecting Carers together through a variety of groups and activities such as gardening and book clubs

- **BME Carer Awareness and Engagement**

- Working in partnership with the BME Forum to host monthly Carer support groups. Our Community Inclusion project establishes greater connections to help identify and support Carers from minority ethnic groups.

We encourage all Carers, regardless of how long they have been caring and who they care for to register with DCA. This is so we can put in place preventative measures to reduce breakdown and ensure Carers feel empowered, connected, and informed.

To make a referral to our services please call 01773 833833 or go online. All of Derbyshire Carers Association services are free and confidential for Carers supporting a loved one in Derbyshire. They aim to contact all Carers within three days of receiving a referral.

Predatory marriage



In a 'Safeguarding Matters' podcast, Lisa Curtis talks to Daphne Franks, Communication Skills Teacher at Leeds Medical School, about predatory marriage

Daphne's mother, Joan, was 91 with severe dementia and terminal cancer. She died in March 2016. After this, Daphne found that a much younger man, age 68, had secretly married her five months previously.

Joan never knew that she had married this man. And in UK law, marriage annuls wills. So, Daphne's mother had effectively died without a will, leaving the man to inherit her entire estate.

In this episode of Safeguarding Matters, Lisa and Daphne discuss the definition of predatory marriage – a term that may be unfamiliar to many. Daphne then tells her story and offers some advice for anyone who might suspect that one of their relatives has become a victim of predatory marriage.

Finally, they explore some of the legal and systemic changes that could help to prevent this form of abuse.

You can learn more about Daphne's story [on the Justice for Joan website](#), which also features a lot more information and advice about predatory marriage.

Listen to the Safeguarding Matters podcast - [Predatory Marriage](#)



Hourglass Round Table Debate: What Can We Do to Prevent Predatory Marriage?

There is no legal definition of predatory marriage but the term refers to incidents where a person marries someone vulnerable to secure financial or other gains. Predatory marriage is a form of economic abuse.

Predatory marriage disproportionately impacts the older population, who are more likely to suffer multiple long-term health conditions. A typical example is when an older person with dementia or other cognitive impairment is taken advantage of by someone younger than them.

These types of relationships can be kept secret from vulnerable person's loved ones, who may only become aware of the marriage after their death. Under English law (section 18 of the Will Act 1837) marriage automatically revokes any previous wills. After death the spouse will often receive the majority or all of the deceased estate, however short the marriage.

Hallmarks of predatory marriage:

- The marriage may well take place suddenly after a brief relationship

- Capacity to marry is unclear or they are otherwise vulnerable
- Marriage may take place in another jurisdiction with less stringent capacity or formal rules
- Marriage may take place in secret

Issues with current safeguards:

- If the victim has set up a power of attorney, the attorney is not notified if victim marries.
- Notifications of marriage are displayed on notice boards in registry offices and are not easily searchable or listed online
- No evidence is kept at the point of marriage – no video or audio recordings – once a marriage certificate is attained the following impact on wills is almost impossible to challenge.
- Registrars have responsibility for judgment of mental capacity on the day. These persons may not have training on dementia or mental capacity.
- There is an absence of joined up safeguarding between different relevant organisations and an absence of standardised safeguarding or mental capacity training

Hourglass is the only charity in the UK dedicated to ending the abuse of older people and promoting a safer ageing society for everyone.

Domestic violence and older people



Recently the prevalence of older people as victims of domestic violence has been explored in practical services and research

One in five victims of domestic homicides are now aged 50+ and as the impact of the COVID-19 pandemic continues to emerge domestic violence against older people is a very current topic for any service or professional.

In 2016 Safe Lives, a charity working with the victims of domestic violence worked with Age UK to learn more about the lived experience of older people experiencing domestic violence; and Age UK worked with older people to produce their report during the development of the new Domestic Violence Bill focussing on the individual and often harrowing case studies of the 1.4 million women who experience domestic violence.

To help services and individuals improve their practice with older people as domestic violence survivors, domestic violence charities Solace and Dewis Choice (an initiative based at the Centre for Age, Gender and Social Justice - Aberystwyth University) have worked with Age UK to create a toolkit called [Supporting Older Survivors](#). The aim of the toolkit is to address gaps in practical knowledge of supporting older survivors aged 55+.

The report identifies specific ways in which older people experiencing domestic abuse and sexual abuse are excluded, ignored or left unrecognised by professionals and services and the report challenges some common myths.

Common Myths

Domestic violence/sexual abuse happens less among older people: The findings from the longitudinal study at Dewis Choice showed that the intensity of domestic abuse increased in cases of long-term domestic abuse, when the abuser retired, or with sudden onset or chronic illness, or where there was a caring dynamic which increased the proximity and amount of contact between survivor and perpetrator.

Bruises happen a lot as you get older, there's no need to ask further questions: Dewis Choice highlighted how domestic abuse was not recognised by practitioners in people aged 60+. There was a lack of professional curiosity to explore the range of abuse and/ or the existence of coercive control. They also found that data management systems did not adequately record the level, pattern, and nature of the abusive behaviours.

Older, frail people can't perpetrate abuse: Anyone can perpetrate domestic abuse, just as anyone can experience it, and this applies to people who have high levels of care and support needs.

When someone has dementia, they can't be trusted to tell you about any abuse they're experiencing: It is more helpful to think about what is usual for the individual in terms of their memory patterns, communication, and presentation rather than making blanket assumptions about people who have dementia. Victims with a dementia diagnosis will still benefit from the resources and support of a domestic abuse practitioner.

Family members are good carers and always have the older person's best interests at heart: Whilst partners and family members can provide excellent care and support, when domestic abuse exists in a relationship, increased dependency on the abuser can be manipulated to exert control over the older person and further isolate them from sources of external support.

The report includes some vital intelligence about the patterns of behaviour exhibited by older victims of abuse gave six policy and practice recommendations which should be considered by any organisation or role working with older people or their carers.

Thank you to Katy Pugh from Age UK Derby and Derbyshire for contributing this article in support of World Elder Abuse Awareness Day 2022.

Derbyshire Dementia Support Service - the missing 5,000



Around 8,700 people are living with a dementia diagnosis in Derbyshire

It's estimated a further 5000 people have dementia but are missing out on vital help and support.

Derbyshire Dementia Support Service provides support to everyone in our community that needs it. A new [video](#) explains what the service offers and features some of the people they

have supported in recent months.

Alzheimer's Society in Derbyshire want to reach out to more people before their needs escalate.

- Please visit the [Derbyshire Dementia Support Service website](#)
- Or contact on derbyshire@alzheimers.org.uk, phone: 01332 208845

Our brilliant residents help spread our message

Around 1 in 6 older people are thought to experience some form of abuse but a lot of abuse against older people goes unreported.



To mark World Elder Abuse Awareness day in 2020, residents at two Derbyshire care homes took part in an awareness-raising video

While the [World Elder Abuse Awareness Day 2020 video](#) is two years old, the message is still the same - THERE IS NO EXCUSE FOR ABUSE!

The film shares information about recognising and report abuse and neglect and our fantastic residents help bring to life the message we're very keen to share. Everyone who is shown in the video kindly gave their consent to appear. We would like to thank everyone who at Ada Belfield Care Home in Belper and Rowthorne Care Home in Swanwick who took part

Connect to Protect Derbyshire



Our Connect to Protect Campaign #ConnecttoProtectDerbyshire aims to encourage people to think about how they can connect with others, whether it's colleagues, friends, neighbours or family members, to ask how they are doing and whether they need any support.

Connecting with others is a vital element of safeguarding. There are adults living in Derbyshire who are people anxious, lonely or isolated, and through small gestures we can have a huge impact on the wellbeing of our family member, friends, neighbours, colleagues and even strangers. If any of you are worried about an adult in the community who has care and support needs being abused or neglected, please remember that there is help available if you report it. Information about reporting abuse and neglect can be found later in this newsletter.

By our multi-agency partners connecting each other to ensure the right expertise and support is in place, we will see better outcomes for adults with care and support needs in Derbyshire. If you are a professional who works with adults you may want to think about how to build your connections and links with agencies and network. Many professionals across all of our partner agencies are now working from home so it's more important than ever we take the time to connect with colleagues and support each other.

Here are some ideas for connecting with others:

- Do you know someone who could benefit from help with food shopping, or keeping their house warm and clean? If so, can you help them?
- Organise a social gathering either with colleagues, friends or family
- Have a look online at the community groups in your area and join up to one that you're interested in
- Consider volunteering. This is an opportunity to help others and to meet new friends
- Take the time to speak to your neighbours and ask how they're doing
- Arrange to meet with someone you haven't seen for a while for a coffee, a walk or lunch
- Call, message or write a letter or email to a friend or relative who lives far away from you and ask them how they're doing - they may not have heard from anyone in a while.

Safeguarding adults animation and accompanying leaflet



Keeping people safe from abuse and neglect is everyone's business

Adults suffering from abuse and neglect can be harmed by someone they know, but they may be unable to report it because of disability, illness or because they are afraid. Abuse can happen in the adults home or a care establishment.

The Derbyshire Safeguarding Adults Board, in partnership with Derbyshire County Council, Derby and Derbyshire Clinical Commissioning Group and Derbyshire Police, have produced an animated film called [Identifying and reporting abuse and neglect](#). The film is available with subtitles in English, Polish, Romanian, Simplified Chinese and Urdu. For people who are deaf or hard of hearing, there is a [British Sign Language interpreter version](#).

To accompany the animated film, we have produced an [adult safeguarding guide](#).

Derbyshire Domestic Abuse Helpline

The Derbyshire Domestic Abuse Helpline, facilitated by The Elm Foundation, is a safe, welcoming, supportive place for any man, woman or child affected by domestic abuse

Derbyshire Domestic
Abuse Helpline



A friendly, informal, peaceful haven in which you can talk freely and make sense of your thoughts. A hub that can provide the advice, support and tools you may need to change your situation; where you will feel empowered to take back control of your life.

- Tel: 08000 198 668
- Hard of hearing/deaf text: 07534 617252
- Email : derbyshiredahelpline@theelmfoundation.org.uk
- [Online](#)
- _____

Derby & Derbyshire CCG safeguarding app



As we know, safeguarding is everybody's business.

The free safeguarding app is useful for all staff who provide care and support, whatever their role, to any adult in any setting. It uses swipe-screen technology to guide you through a series of decision referral pathways, making it easier to recognise risk and know what to do if you have a concern.

There is a wealth of practical information relating to safeguarding. The app has links to referral processes, operational policies and guidance. As well as practical information relating to safeguarding, the app contains a complete list of essential contact details for Derby City and Derbyshire County staff, and links to local policies and national guidance.

Please note: the app contains information about the DSAB's GCSX email addresses, which is now out of date - professionals should, instead, refer to the safeguarding adult referral section and form on the [DSAB's website](#)

for current email contacts for making safeguarding adult referrals.

The app provides professionals with:

- the principles of safeguarding adults
- the categories of abuse
- Making Safeguarding Personal (MSP)
- what to do if you have a concern about an adult at risk
- how to share information in the right way
- child sexual exploitation (CSE)
- adult trafficking and modern slavery
- female genital mutilation (FGM)
- the Government's PREVENT strategy and Channel
- hate crime

The referral pathways include:

- safeguarding adults
- female genital mutilation (FGM)
- domestic abuse
- PREVENT
- Mental Capacity Act 2005

Download the app

The app is available for both [iOS](#) and [Android](#) devices using these links, although it's best to search the store.

Derby & Derbyshire CCG podcasts

Podcasts are a quick and easy way to listen to topics of interest at a time to suit you.

There are currently seventeen podcasts available. Additional podcasts will continue to be produced on a range of safeguarding subjects. Any ideas for future podcasts are welcomed: please email natalie.hall1@nhs.net.

1. Domestic abuse (part 1)
2. Domestic abuse (part 2)
3. Financial abuse
4. Making Safeguarding Personal (part 1)
5. Making Safeguarding Personal (part 2)
6. Mental Capacity Act introduction
7. Mental Capacity and how to assess it
8. Best interests
9. Protection for healthcare and treatment actions

10. Lasting powers of attorney
11. Deprivation of Liberty
12. Prevent (29th October 2015)
13. Self-neglect (part 1)
14. Self-neglect (part 2)
15. STOMP
16. VARM – What is VARM?
17. VARM – Case study

Download or listen to the podcasts

The podcasts are available from the [NHS Derby and Derbyshire CCG](#)

To report a safeguarding concern



Derbyshire Safeguarding Adults Board

There is NO Excuse for Abuse

If you or someone you know in Derbyshire is being abused or neglected please tell someone

In an emergency, contact the police, tel: **999** or if you are deaf/hard of hearing use emergency SMS by texting **999** from your phone, or use the NGT Relay Assistant by dialling **18000** from the app or textphone

If the person is not in any danger now but there has been a crime, contact the police, tel: **101**

If you're worried about yourself or someone else being abused or neglected, please contact Call Derbyshire, tel: **01629 533190**

Derbyshire Safeguarding Adults Board
www.derbyshiresab.org.uk

The poster above is one of eight in the ['There is NO Excuse for Abuse'](#) set, which are available to download from our website.



For queries or comments please contact:

Natalie Gee (DSAB Service Manager) at DerbyshireSAB@derbyshire.gov.uk

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