



Welcome to the newsletter of the Derbyshire Safeguarding Adults Board Issue 27 - Quarter 2 - 2022

Our newsletters are published quarterly to update professionals and volunteers who work with adults with care and support needs on key information related to the Board.

The DSAB works with organisations across Derbyshire to ensure they have safeguarding policies and procedures in place and work together in the best way possible to protect adults with care and support needs.

If your organisation would like its safeguarding work featured in a future newsletter, please contact the DSAB's Service Manager, Natalie Gee
DerbyshireSAB@derbyshire.gov.uk

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Message from our Independent Chair

Hello, my name is Andy Searle and I am the Independent Chair of Derbyshire Safeguarding Adults Board (DSAB)



Welcome to issue 27 of our newsletter.

Thanks to those of you who managed to join us on 15th June for our Safeguarding and Unpaid Carers webinar. It was great to see professionals working in many different organisations across Derbyshire in attendance and our guest speakers from Age UK, Alzheimer's Society, Derbyshire Carers Association and Derbyshire County Council did a fantastic job of sharing information about the wide variety of support services available for our unpaid carers in Derbyshire. Thanks also to David Mellor, independent reviewer who shared learning from two Derbyshire Safeguarding Adult Reviews at the event. If you were unable to attend but would like to learn more about safeguarding and unpaid carers, the recording of the webinar will shortly be uploaded to the Board's website. Our Board Manager has also produced a list of resources in relation to unpaid carers, which you will find in this newsletter.

As always, I ask you to remember our DSAB Vision, and please check our [website](#) and our [Twitter](#) and [Facebook](#) profiles to keep informed of the work of the DSAB.

'We will all work together to enable people in Derbyshire to live a life free from fear, harm and abuse.'

Thank you, and please enjoy this edition.

Correction to Foetal Alcohol Spectrum Disorders (FASD) article in issue 26 of our quarterly newsletter

We wanted to make you aware about some errors in an article published in issue 26 of our quarterly newsletter.

The article was an update about Foetal Alcohol Spectrum Disorders (FASD), which showed an umbrella graphic with outdated diagnostic terminology - the correct terminology is now FASD with Sentinel Facial Features or FASD without Sentinel Facial Features.

The date of the #MakeFASDVisible event was given as 19th March 2022, although it actually took place on 18th March 2022. This event was delivered by Red Balloon Training and looked at FASD aetiology, terminology, presentation across the lifespan, diagnosis, the new NICE quality standard, the importance of a neurodevelopmental assessment and care management plan. Over 100 practitioners attended who also heard from a paediatrician who is experienced in diagnosing FASD as well as from parents with lived experience.

We would like to thank Jo Buckard from Red Balloon Training for alerting us to these errors.

News from the Board

The DSAB meets every three months and the last meeting took place on 14th June 2022.

Below is a summary of the items discussed at the meeting:

- Feedback from 'James' was shared with the Board via the DSAB Quality Assurance Senior Practitioner, Tom Brown. 'James' is an adult who lives in Derbyshire and had been financially abused and was therefore referred into safeguarding. James' story can be read in our previous newsletter produced for World Elder Abuse Awareness Day on 15th June 2022.
- An update on the Integrated Care System (ICS) was provided by Brigid Stacey from Derby and Derbyshire Clinical Commissioning Group.
- It was confirmed that minor updates had been made to the DSAB strategic Plan to reflect the extension of the Plan for a further twelve months.

- The DSAB risk registers were shared with the Board which had been updated to reflect feedback from Board members at the DSAB Development session in March 2022.
- An update on the 'Homes for Ukraine' scheme was provided by Derbyshire County Council Adult Social Care and Derbyshire County Council Community Safety.
- A presentation was made by Gemma Poulter, Derbyshire County Council Adult Social Care in relation to closer working arrangements across the city and county Safeguarding Adult Boards, with options shared for consideration of Board members.

Meet our Board Members: Darren De'Ath, Head of Public Protection, Derbyshire Police



Detective Superintendent Darren De'Ath, Head of Public Protection, Derbyshire Police

"Firstly, I'm the proud dad of 2 boys, aged 13 and 9 and I've been happily married for the last 15 years.

"My oldest was born with ASD and has several other linked conditions. This experience has made vulnerability personal to me and reinforced the need for child and adult safeguarding and support. This might explain why I'm so passionate about getting it right!

"I've been a police officer for the past 20 years. Before this I worked within HMPYOI Feltham in Middlesex and worked as a Special Constable. I've always had a passion for helping others and I found the prison service and policing perfect opportunities to deliver this.

"Since joining Derbyshire Constabulary, I've been fortunate enough to hold the force lead roles for County Lines, Integrated offender management and more recently for Domestic Abuse, Stalking and Rape/Serious sexual violence.

"In February 2022 I achieved my ultimate goal and was promoted to Head of Public Protection. Some would say this would be their worst nightmare, as you all know safeguarding is a busy and risky area to work in, but for me I can really put my stamp on it.

"I'm really pleased we will be working together and looking forward to us sharing ideas and making adult safeguarding the best it can be."

Tom Brown - Derbyshire Safeguarding Adults Board Senior Practitioner



"I have recently been seconded to a new role on the Safeguarding Adults Board as Senior Practitioner. I have commenced this role in April 2022.

"I have over 15 years' experience in various social care settings working predominantly managing different types of housing and care provision, and as a social worker. I have quite a varied work history having worked in 7 local authority areas across the North West and East Midlands. Having qualified as a social worker through the Open University in 2015 I have worked for Derbyshire County Council for 6 years working in High Peak South Fieldwork Team, High Peak Hospital Discharge Team, High Peak Mental Health Team and Out of Hours Team.

"In my new role I will be working predominantly around the performance and quality assurance of Safeguarding. I will be looking at how service users can be involved in safeguarding processes, and how practice can support them to be more involved in making safeguarding 'personal'.

"Safeguarding has always been an element of my work I have been interested in. I particularly like to complete preventative work with people to help them to become more independent. I am excited to have the opportunity to support board partners to improve outcomes for people at risk of abuse in Derbyshire.

"I am originally from Liverpool and was brought up in Scotland and Lancashire before going to University in Hull and Leicester. I've lived in the High Peak with my wife for the last 7 years, which is the longest time I have lived in one area! In my free time I enjoy spending time with family and friends, travel and taking long walks with my dog, Archie."

UPDATE - Derby and Derbyshire Safeguarding Adults Boards Practice Guidance



The Derby and Derbyshire Safeguarding Adults Boards Practice Guidance has been updated

The joint Derby and Derbyshire Safeguarding Adults Boards Policy and Procedures Sub-Group signed-off two pieces of new practice guidance at a meeting in April 2022, which have been published in the [Derby and Derbyshire Safeguarding Adults Boards Practice Guidance](#).

Domestic abuse practice guidance (page 44)

This guidance is intended to provide current information about domestic abuse, to help staff recognise signs of it, raise awareness of safeguarding responsibilities and where domestic abuse and safeguarding intersect, and develop professional confidence in responding effectively to support victims. The guidance is aimed at staff who may encounter victims, are involved in supporting victims and/or are responsible for supporting and referring victims to specialist services.

Guidelines on notification of deaths to the Coroner where there are safeguarding concerns (page 166)

This guidance has been produced by Robert W. Hunter, HM Senior Coroner at the Office of Her Majesty's Coroner Derby and Derbyshire Coroner's Area. The aim of the guidance is to assist professionals involved in safeguarding to appreciate the role of the Coroner, coronial process, and notification to the Coroner.

UPDATE - Additional information about COVID-19 for Decision-Making guidance



COVID-19 may have had an impact on the number and the nature of safeguarding adults concerns

The additional information about COVID-19 for decision-making guidance was produced as an addendum to the main decision making guidance.

While the addendum has been updated to reflect current government guidance, it should be referred to in conjunction with the main decision-making guidance, both of which can be found on the [Derbyshire Safeguarding Adults Board website](#).

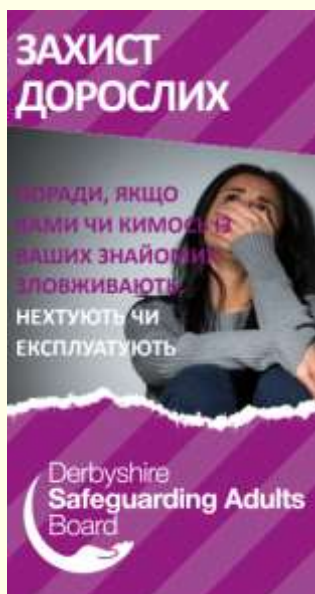
UPDATE - Derbyshire Police Safeguarding Co-ordination Hub

From Monday, 16th May 2022 the Derbyshire Police Neighbourhood Safeguarding Team (NST) and Risk and Referral Unit (RARU) merged and became the Safeguarding Co-ordination Hub.

The Hub will have specialist teams, adult and child focused, with supervisory structure, which will enable ease of contact for the right department, for the right person at the right time.

However, this doesn't mean each team will concentrate only on their area of business, as there will still be crossover and staff will be aware to look for hidden risks.

NEW - Safeguarding adults leaflet in Ukrainian



In response to the Ukraine refugee crisis, our safeguarding leaflet is now available in Ukrainian

The '[Advice if you or someone you know is being abused, neglected or exploited](#)' leaflet is designed to inform both the public and professionals how to recognise abuse and neglect in Derbyshire.

The leaflet is available in 5 languages - English, Polish, Romanian, Ukrainian and Urdu. The English version comes in a choice of 3 images. All versions of the leaflet are attached to this page.

Ukraine crisis scams

Unfortunately, fraudsters have been exploiting the willingness of people to help victims of the Ukraine crisis by creating false charity websites to trick people to donate.

How the scams work

The first is a donation scam. Fraudsters blitz people with emails or text messages encouraging them to give money to victims of the war. The messages include a link to a false charity website. The messages may be directed at the numbers of people already on so-called suckers lists, because they have previously been tricked, or are promising targets for fraudsters.

The second scam uses emotional posts from fraudsters pretending to be victims of the war asking for money.

Thirdly, there is a variation of a common scam in which an individual is supposedly a Ukrainian businessperson trying to move money out of the country, and who needs to use a bank account outside the country. In reality, it is a fraudster attempting to steal that volunteer's bank details and drain their account.

How to report scams

If you, or someone you know or work with, has been caught out by a scam, you can report it to Action Fraud by phone: 0300 123 2040 or [online](#).

NEW - Learning from lives and deaths of people with a learning disability and autistic people (LeDeR) podcast



Learning from Lives and Deaths
of people with a Learning Disability and autistic people (LeDeR)

Natalie Gee
Service Manager
Derbyshire Safeguarding Adults Board

talks with

Lisa Coppinger
Local Area Contact (LAC) for LeDeR
Derby and Derbyshire Clinical Commissioning Group

Recorded 13th April 2022

Our new podcast discusses learning from lives and deaths of people with a learning disability and autistic people (LeDeR) reviews, both locally and nationally

The podcast features Lisa Coppinger, the Local Area Contact for LeDeR with Derby and Derbyshire Clinical Commissioning Group, who discusses with Natalie Gee, the Service Manager for Derbyshire Safeguarding Adults Board, why the work of the LeDeR programme and LeDeR reviews are important to safeguarding adults in Derbyshire.

You'll find the [learning from lives and deaths of people with a learning disability and autistic people \(LeDeR\) reviews podcast](#), along with others about scams, the Vulnerable Adult Risk Management (VARM) process and person in a position of trust (PIPOT) in the podcast section of the Derbyshire Safeguarding Adults Board website.

Disability hate crime



Disability hate crime is any crime where the offender's hostility against disabled people is a factor in the offence

It can include offences where:

- The offender mistakenly perceives that a victim(s) is disabled,
- The offender targets someone because they are associated or affiliated with a disabled person. For example, a carer, partner, friend, or support worker.

Disability hate crime can involve:

- Public order offences, such as being shouted at on the street.
- Harassment at bus stops, on the bus or on other public transport.
- Physical assaults such as being hit or punched.
- attacks against property such as people's homes or day centres.
- Physical and sexual assaults and neglect in the home, including residential services and sheltered accommodation.
- Threats, including to family members, partners, and support workers.

But can be any criminal offence that is motivated by hostility to someone's disability.

Nationally there were 9208 reported disability hate crimes to the police in 2020-21 an increase 8.7% increase, In Derbyshire we had 198 incidents reported to the police in 2020-21. However, the Crime Survey of England and Wales estimates that reported hate crime is significantly underreported, with 2018-19^[1] report estimating 70,000 cases of disability hate crime a year.

Hate crime or hate incident

Some acts of hostility to people with disability may not meet the criminal threshold, but all incidents should be reported. we should not try and second guess the criminal justice system. if something feels wrong or causes harm then it should be reported.

- Hate incidents may become criminal offences over time - For example if someone is targeted by the same person/group on more than one occasion, those hate incidents may become 'harassment', which is a criminal offence.
- By reporting any incidents motivated by hate can help us to see if trends are developing and work against escalation to crime/serious crime.

- We may be able to offer someone help to see how their behaviour affects someone, before their behaviour escalates, and they break the law.
- We can offer early support to the individuals affected.
- The impact of hate incidents can be very damaging, whether or not they are criminal.

Remember that it is far better to respond to low-level hate incidents than to wait for matters to escalate to more serious harm.

Disability hate crime and safeguarding

Where a criminal offence is involved, the police should be contacted as a priority. If the incident is also a safeguarding issue, then service safeguarding procedures should be followed in parallel.

Where there is an ongoing risk, the police, safeguarding authorities and other public bodies have a duty to take appropriate steps to safeguard individuals from abuse, crime, and harm.

Barriers to reporting

We know that disability hate crime is under reported, so to address this we need to address the barriers are for people reporting.

Some of the reasons for people don't report:

- Normalising of abuse and lack of knowledge of hate crime.
- Not wanting to waste people's time or consider if unlikely that anything would happen if it was reported.
- Fear of consequences of reporting.
- Not knowing how to report or what will happen when they report.
- Not wanting to waste people's time.

Ways to overcome barriers

When supporting people, it is vital to build trust and understand the issues people are facing. To assist someone to report hate crime:

- Do Listen. Support the person to explain what happened, in their own words.
- Keep the person informed about what is happening. Encourage services to share information directly with the person. If this isn't possible, try to make sure that you let them know of any new developments as soon as they happen.
- Encourage the person to talk to a friend. If they don't have any peer support, encourage them to contact and form a relationship with a self-advocacy group or a friendship group.
- Understand that some people will fear the offender and will not have the confidence to speak out particularly where the offender is a 'carer', a partner, or someone they physically or financially rely on.
- Understand that some people in abusive situations know that they are at risk, and they will have a sense of what might increase this risk. Support them in the steps they are taking to stay safe. Encourage them to seek help from the police and other services.
- Use Third party reporting services if required. Some people do not feel ready to report directly to the Police, in these cases people can report or access support through third party reporting services. In Derbyshire we commission [Stop Hate UK](#) .

What to do if the police don't respond appropriately?

The police consider hate crimes to be a priority crime type as they know that they cause greater harm to victims. They are also more likely to repeatedly target the same victim and can escalate in seriousness. It is important that victims of hate crime are dealt with appropriately. When this does not happen, it is important that these issues are raised.

- Talk to the investigating officer and raise concerns.
- contact the local police to ask to speak to a supervisor to explain concerns and to ask for a review of the investigation.

- writing to the local Chief Constable to raise concerns.
- making a formal complaint to the police.
- complaining to the [Independent Office for Police Conduct](#)

Training

Additional training on hate crime is available in Derbyshire through Derbyshire County Council Community Safety Team and can be accessed through [Derbyshire Learning Online](#), or emailing CommunitySafety.Training@derbyshire.gov.uk

Support for carers



Carers in Derbyshire

Carers in Derbyshire

The [Carers in Derbyshire website](#) has been developed by a partnership of experienced family carers, health services, voluntary sector organisations, including Derbyshire Carers Association, and Derbyshire County Council Adult Care.

Carers in Derbyshire aims to give unpaid carers who live in Derbyshire reliable, up-to-date information and advice about topics including:

- carers assessments and eligibility
- carers breaks, including carer personal budgets
- a searchable directory of services for carers including support groups, sitting services and social activities
- carers rights
- health and wellbeing advice
- benefits for carers
- support for young and parent carers
- advice on planning for an emergency

Carers in Derbyshire has information on how to [get help in a crisis](#).



Derbyshire Carers Association

Carers, regardless of how long they have been caring and who they for, are encouraged to register with [Derbyshire Carers Association \(DCA\)](#). This is so preventative measures can be put in place to reduce breakdown and ensure carers feel empowered, connected and informed.

Referrals can be made to DCA by phoning 01773 833833 or by completing an online form. All DCA services are free and confidential for carers supporting someone in Derbyshire. DCA aims to contact carers within three days of receiving a referral.



Skills for carers

Ensuring carers have the skills and knowledge to provide good care can reduce the risk of abuse and the stress and pressure carers experience. Feeling well-informed can make carers feel more confident and more effectively manage potentially challenging behaviour.

The NHS website has a [health A to Z guide](#) about conditions, symptoms and treatments, including what to do and when to get help, as well as a [medicines A to Z guide](#) about how medicines work, how and when to take them and possible side effects.



Information and advice

Many older people aged 50 and over, and their carers, live with issues that can be resolved or improved. Age UK has information and advice about welfare benefits, housing options, aids and adaptations, keeping their home maintained and warm, managing their money and paying for care and support, planning for the future etc can all help older people live well and be less vulnerable to abuse.

Age UK works closely with other charities and services so that their information and advice service can act as a gateway to other services such

as Derbyshire Carers Association. For free, independent and expert advice, phone 01773 766922, or access the [Age UK free factsheets and guides](#) online.



Loneliness and isolation

Loneliness is as big a killer as smoking fifteen cigarettes per day. Reduced social interaction and contact with others can make older people more dependent on their abuser or increase the demands and therefore put stress on carers.

A local community voluntary service (CVS) can provide information about local groups and activities. Age UK Derby and Derbyshire can also help with information about different ways of reducing loneliness and isolation, phone 01773 766922.



Falls prevention

Falls are the most common cause of sudden increases in care needs and admittance to long-term care. Reduced mobility and the fear of falling can lead to increased care demands, and vulnerability to physical violence.

[Strictly No Falling classes](#) are available countywide and offer a break for the carer and cared for, big improvements in mobility and confidence, health exercise, mental and emotional wellbeing, companionship and cognitive stimulation from regular gentle exercise in friendly, supportive classes.



Footcare

Providing personal care, and especially 'marmite' care tasks such as footcare, which many people find repulsive, can increase carer stress. Foot pain can increase symptoms such as irritability, reluctance to mobilise and anxiety. Age UK Derby and Derbyshire and the NHS in Derbyshire are working together to offer an affordable, long-term footcare solution for people aged fifty and over. For any new user enquiries or more details

please phone 01773 766922 (option 2).



Taking a break

Respite for carers is essential to relieve the pressure of the responsibility of caring. Even long-distance carers report experiencing an impact on their mental health and wellbeing.

Respite can be achieved using some creative thinking. For example, carers can resume or maintain a hobby or activity supported by some telecare devices. Older people can attend a day centre or activity group giving their

carer some time off. Carer and cared for can attend an activity together such as a lunch club or falls prevention class. Grant funds or savings can pay for a short-break or equipment that reduces the impact of a routine task such as washing.



Incontinence

Incontinence can be one of the biggest triggers for admission to care settings and carers often describe it as the last straw. Incontinence can increase the caring role and intimate care with its associated risks of abusive behaviour, as well as increasing laundry and household tasks, decrease attendance at social activities, leading to increased costs for incontinence equipment.

The NHS has information and sources of support about [urinary incontinence](#)



Alzheimer's Society and Derbyshire Dementia Support Services

The Alzheimer's Society provides [dementia support services in Derbyshire](#) to deliver information, care navigation, advice and support, along with group activities, for people affected by dementia.

Safeguarding adults resources



We've made it easier for you to find safeguarding adult resources

We've been busy, especially over the last year or so, producing safeguarding adult resources to promote our vision of working together to enable people in Derbyshire to live a life free from fear, harm and abuse. Our [podcasts, leaflets, posters, animations and videos](#) are available in the resources section of the DSAB website - please take a few minutes to check out what we have available.



Enfield Safeguarding Adults Warning Signs video

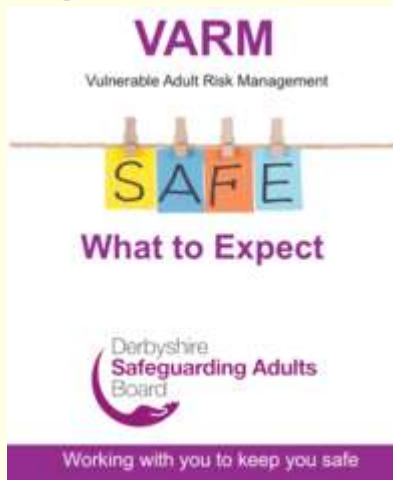
Sadly, some adults may not realise the way they're being treated is abuse or neglect.

This powerful video from Enfield Council demonstrates the ways in which adults can experience abuse and neglect and how to spot the warning signs.

The Derbyshire Safeguarding Adults Board and its partners work to enable people in Derbyshire to live a life free from fear, harm and abuse. If you're being abused or neglected, or you know of someone who is, [please tell someone](#).

There is NO Excuse for Abuse

Vulnerable Adult Risk Management (VARM): 'What to Expect' leaflet



The approaches of agencies and services to adult safeguarding and VARM should be person-led and outcome-focused

Our [Vulnerable Adult Risk Management \(VARM\) 'What to Expect' leaflet](#) will help the adult to understand the reasons why a VARM meeting has been arranged and why it is important for them to attend and be involved in the process.

There is a section in the leaflet for the adult to write down their views, wishes and feelings, and it can be used as a way for adults to contribute to the VARM process if they do not wish to attend the meeting, or to support discussion at the meeting if they do attend.

Where possible and safe for the adult, the leaflet should be shared with at the start of the process.

NICE guidance on integrated health and social care for people experiencing homelessness

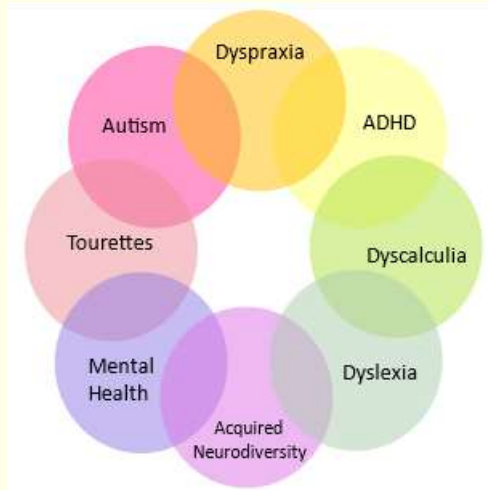
NICE have published guidance on Integrated health and social care for people experiencing homelessness.

The guidance - [NG214](#) - aims to improve access to and engagement with health and social care, and ensure care is coordinated across different services.

The guideline includes recommendations on:

- [general principles and planning and commissioning](#)
 - multidisciplinary service provision, including [homelessness multidisciplinary teams](#), [homelessness leads and intermediate care](#)
 - [improving access to and engagement with services](#), including [outreach](#), the [role of peers](#) and [long-term support](#)
 - [assessing individual needs](#)
 - [transitions between different settings](#) and [providing housing with health and social care support](#)
 - [safeguarding](#)
 - [staff support and development](#)
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Neurodiversity



Neurodiversity is the concept that all humans vary in terms of our neurocognitive ability

Everyone has both talents and things they struggle with. However, for some people the variation between those strengths and challenges is more pronounced, which can bring advantage but can also be disabling (GeniusWithin.org).

It is estimated that 1 in 7 people in the UK are neurodivergent, conditions as seen in the figure above usually cluster together as traits overlap with each other.

Many neurodivergent people are not recognised in society due to the stigmatised view that only those with extremely high needs are affected. This is not true.

Neurodivergence is unrelated to intelligence.

A person with one diagnosis will have traits of another – therefore looking at just one, for example Autism Spectrum Disorder will not meet that person's needs.

Why do we need to think about neurodiversity within safeguarding?

Consider the following examples:

- The safeguarding meeting with lots of talking, lights, sounds
- A safeguarding referral for domestic abuse – wife has just been diagnosed with dementia and husband has started locking her in the house. After collecting information it is found that the husband is autistic, has read that dementia means wandering and is frightened that his wife will be hurt. Without understanding this, his behaviour was seen as controlling and potentially abusive.
- A person failing to attend appointments, forgetting information, not making phone calls and so is closed to services. It is common for neurodivergent individuals to have challenges with their executive functioning, meaning extra support could be needed to complete these tasks, and an understanding that it is not a failure to engage.
- A hoarding case: there is a link to executive dysfunction and hoarding meaning a neurodivergent condition could be present. This could cause additional challenges as it can become overwhelming to look at what needs to be done if unable to see the steps involved. Some people who are neurodivergent may hoard to make their space smaller as it feels safer. Emptying the space makes their home feel unsafe.
- Domestic abuse – It is known that neurodivergent people are 5 times more likely to be at risk of abusive relationships. People with ADHD do not see risk in the same way and act on impulse, and a lifetime of masking can result in low self-esteem making it even more challenging to seek help.
- Self harm, neglect and suicide – there is a much greater risk of self harm and suicidal feelings as well as self neglect for neurodivergent people, who may or may not understand the origins of those feelings. Talking therapy is not the suggested route for a person with ADHD as actions such as self harm can be related to a need for dopamine which is a biological response.

How to be inclusive in our practice:

- Present information summarised in point form and send out reminders if possible.
- Back up verbal information with written.
- Consider environment – avoid background noise if possible such as ticking clocks, or strong smells.
- Provide clear invitation to meetings detailing who will be present, what is to be expected with time and location.
- Be tolerant of stimming (fidgeting with something or repetitive actions or movements to allow focus).
- Understand that everyone is different and needs fluctuate. Just because something is working one week, doesn't mean it will do the next.

- Consider the persons individual communication needs and adapt! For example, no cold calling, time of day.
- Think about language – ask the person what language they prefer, e.g., autistic, person with autism.
- Recognise that a reluctance to engage socially does not imply dislike or rudeness.
- Normalise – talk about it and reduce the stigma. Remember, the phrase is different, not less and most importantly – the person is best placed to tell you about their strengths and needs and how you can adapt to support them.

We would like to thank Deb Solomon from Derbyshire County Council for contributing this article. If you would like to discuss the information in the article, please contact Deb, tel: 01629 533164, email: deb.solomon@derbyshire.gov.uk.

Anti-Social Behaviour Awareness Week - 18 to 24 July 2022



Organisations across Derbyshire are supporting national Anti-Social Behaviour Awareness Week (18th to 24th July 2022) to help residents understand what is and what is not anti-social behaviour and how you can report it

We're encouraging everyone to think about their behaviour and how it may affect their neighbours and the wider community. We know respect and tolerance is a two-way street, so stop and ask yourself: "Is a party a regular occurrence or just a one-off for a special occasion? Are the young people just playing or are they being threatening or becoming a nuisance?"

By being considerate of your neighbours and tolerant of acceptable behaviour, situations can be diffused, and misunderstandings avoided. People may not realise that their behaviour is causing a problem so a

simple conversation might be enough for it to stop.

However, where there is repeated anti-social behaviour, the police, councils and housing providers are working together to help people who are affected by it.

[Derbyshire Anti-Social Behaviour Hub](#) is an online resource for residents, providing lots of information about anti-social behaviour, including how to report and what support is available.

[Visit the Derbyshire ASB Hub](#) for more information about:

- Events to mark Anti-Social Behaviour Awareness Week
- What is and what is not anti-social behaviour
- How to report anti-social behaviour
- What action can be taken
- Support available for victims

If a specific issue needs reporting to the police, you can visit the [Derbyshire Police website](#) and search 'ASB'. You can also call 101 but, to report a crime in progress or, if someone is in immediate danger, call 999.

Training sessions 2022



The 2022 dates for our training sessions have been announced

Vulnerable Adult Risk Management (VARM)

This is a free half-day webinar that will look at the Vulnerable Adults Risk Management (VARM) process and how to use it most effectively to support individuals.

Chairing Multi-Agency Meetings

This is a free half-day joint course developed by Derbyshire and Derby Safeguarding Adults Boards. It is for colleagues across all agencies, including the independent sector. It will help you to identify and explore the skills needed to chair multi-agency meetings to safeguard and promote the safety and welfare of adults at risk. It'll have a focus on making safeguarding personal (MSP).

Making Enquiries Under S42 of the Care Act (2014)

This is a free half-day joint course developed by Derbyshire and Derby Safeguarding Adults Boards for colleagues across all agencies, including the independent sector, who are, or may be, directly involved in safeguarding adults enquiries.

More details about the learning outcomes for the sessions, as well as the dates and how to book a place, are available from the [Derbyshire Safeguarding Adults Board website](#).

Cybercrime, online safety and online harms



Scams are a huge issue affecting so many people of all ages and backgrounds

No one likes to feel that they've wasted or, even worse, been conned out of their money. Unfortunately, there are plenty of situations in which you can act in good faith and suddenly find you've come off worse from a transaction.

Below are some resources about reporting scams, accessing support and details about useful websites.

How to report

Online fraud, scams, cybercrime and phishing:

- Contact Action Fraud, the national fraud and cybercrime reporting centre on 0300 123 2040.
- Fraud and cybercrime - To report fraud, attempted fraud or cybercrime and receive a police crime reference number visit the [Action Fraud website](#).
- Phishing - If you've received a potential scam message or computer virus, but no money has been lost or you haven't responded to it, [report a phishing attempt](#).
- The Action Fraud website also has useful resources and information about support and prevention.

Other types of online crime, e.g., stalking, harassment, grooming, hate crime etc:

- If you want to report any other sort of online crime such as stalking, harassment, fears about grooming or a hate crime, contact [Derbyshire Constabulary](#) or telephone: 101 or 999 in an emergency. You can also report via their Facebook and Twitter pages.

Safeguarding and Prevent (counter terrorism) concerns:

- If you have concerns about a child or an adult at risk, then you should make a safeguarding referral via Call Derbyshire 01629 533190 (24hr adults and children)
- Children are triaged via Starting Point. There is also an advice line for calls regarding children 01629 53 53 (Mon - Fri 8:00 am to 6:00 pm)
- Prevent - If you think someone (adult or child) is being radicalised online, then you should make a [Prevent referral](#).
- If you need advice about a Prevent related issues, you can email prevent@derbyshire.gov.uk

Online child sexual abuse:

- If you're worried about online child sexual abuse, you can report it online to [Child Exploitation and Online Protection Command \(CEOP\)](#)
- If you discover an online image or video of child sexual abuse, please report it online to the [Internet Watch Foundation](#).
- If you're under 18 and a nude image or video of you has been shared online, you can report it via [Childline's website](#) and ask for it to be removed from the internet.

Offensive or abusive behaviour:

- Don't forget, you should also report any offensive or abusive behaviour online by using the 'report tool' within the app or website.
- The provider can remove posts and may block the account of any users who post abusive or offensive content.

You can also visit the [Report Harmful Content](#) website for further advice.

How to access support

Harmful Sexual Behaviour Support Service:

- SWGfL and The Marie Collins Foundation have launched a support service that is there to support professionals working with children and young people around tackling harmful sexual behaviour incidents, funded by the Home Office and in collaboration with the Department for Education.
- [The Harmful Sexual Behaviour support service](#) is there to support anyone in England who works with children and young people (in particular, professionals in a designated safeguarding position). If you work in a primary school, secondary school, college, early years setting or work within a wider safeguarding area (Police, social carers, health care professionals) then the service is available to you. If children within your care have been displaying or are affected by specific incidents of Harmful Sexual Behaviour, the support service can provide initial support and signpost to further resources and advice.
- It is open from 8:00am to 8:00pm Monday to Friday. Those who need advice can either email on hsbsupport@swgfl.org.uk or phone 0344 2250623.

Derbyshire Victim Services:

- If you have been affected by cybercrime and need emotional support or advice on what to do next, you can contact [Derbyshire Victim Services](#), who provide a free, confidential support service.
- The service is available 8am to 8pm Monday to Friday and 9am to 1pm on a Saturday. Tel: 0800 6126505 or text 'COREDVS' to 82228. You can also email support@derbyshirecore.org

Childline

- Young people who need advice about their online concerns can speak to Childline on 0800 1111 or visit the [Childline website](#).
- The Childline website has an online 1-2-1 counsellor chat facility as well as information and advice on online safety.

Derbyshire Domestic Abuse Support Line:

- If you are worried about online abuse from a current or ex-partner or family member, you can access free, confidential advice and support via the Derbyshire Domestic Abuse Helpline 0800 198 668, provided by the Elm Foundation.
- You can also email derbyshiredahelpline@theelmfoundation.org.uk or text 07534 617252 to access the service. Webchat is also available via the [Elm Foundation website](#) Monday to Friday 8am to 7pm. Outside of these hours the service will send an email, with a follow-up response provided as soon as possible.

- In an emergency, or if anyone is in any immediate danger, always call 999.

Stop Hate UK

- Anyone who has been targeted online or in 'real life', because of their race, religion, disability, gender identity or sexual orientation can contact Stop Hate UK on 0800 138 1625, text 07717 989025 or visit the [Stop Hate website](#). Stop Hate UK offers another way of reporting hate crime to your local police and can offer support and advice to victims, witnesses and third parties.

Useful Websites

- [Safer Derbyshire Digital MOT](#) – free cybersecurity assessment tool
- [Get Safe Online](#) - covers all aspects of online safety messages.
- [Cyber Aware](#) - government-backed website based on expert advice from the National Cyber Security Centre.
- [National Cyber Security Centre](#) – helping to make the UK the safest place to live and work online
- [Take 5 to Stop Fraud](#) - offers advice to help everyone in the UK protect themselves against financial fraud.
- [No more ransom](#) - online decryption tools and prevention advice.
- [Have I been pwned](#) - check if your email account has been part of a data breach.
- [Think U Know](#) – online safety advice for children aged 4+, parents and carers and those who work with children.
- [Childnet](#) - a national charity providing expert online safety advice for young people, parents and teachers.
- [UK Safer Internet Centre](#) – online safety advice for parents and carers
- [Parent Zone](#) - provides online safety advice for parents and carers.
- [NSPCC Net Aware](#) - guide to social networks.
- [NSPCC Online Safety](#) – advice for parents and carers.
- [Age UK Staying Safe Online](#) – online safety advice for adults
- [Mencap Safe Surfing](#) – free downloadable training materials for use with people with a learning disability
- [SHARE Checklist](#) – use before you like, comment or share content online.
- [Childline Sexting and Sending Nudes](#) – support and help for children and young people
- [Hollieguard](#) – personal safety app – basic plan is free.

Further Training

- You may be interested in completing some of our other online courses, including Friends Against Scams, Domestic Abuse: An Introduction, Hate Crime: An Introduction and Prevent (Counter Terrorism), all available via Derbyshire Learning Online.

Faith and safeguarding



Faith groups supporting adult safeguarding

When considering wider support, whether to assist with prevention or safeguarding, social isolation or an ongoing VARM (vulnerable adult risk management), **remember to think about how local faith groups can help.**

Depending on the area there may be a church, chapel or other faith setting with community-based activities, to which it could be appropriate signpost adults with care and support needs.

Within Church of England (Anglican) settings most volunteers and all leaders have undergone safeguarding training and are, therefore, aware of how to respond effectively to people who may be vulnerable and how to report on any additional concerns. Other faith groups, for example Methodists, have similar safeguarding structures.

It is not essential for a person needing support to “have faith or be religious”.

What is available in different locations is often advertised on church websites/noticeboards or in other community settings.

Thank you to Amanda from the [Diocese of Derby](#) for contributing this article.



Mental Capacity Act (2005) Sub-Group newsletter

The Derby and Derbyshire Mental Capacity Act (2005) Sub-Group sits under the Derby and Derbyshire Safeguarding Adults Boards

The sub-group aims to update professionals and volunteers who work with adults and with care and support needs on key information on the Mental Capacity Act (MCA).

The group publishes its own [newsletter](#), which is available to read from the Derbyshire Safeguarding Adults Board website. The latest newsletter (issue 3) has information about:

- The impact of coercive control on mental capacity to marry
- MCA and 16/17-year olds
- 360 assurance
- Mental Capacity Act training
- Derby and Derbyshire Safeguarding Adults Boards Practice Guidance
- The executive summary report for Derby Safeguarding Adults Board's SAR01

[Read the Mental Capacity Act \(2005\) Sub-Group newsletters](#)

Derbyshire Domestic Abuse Helpline

The Derbyshire Domestic Abuse Helpline, facilitated by The Elm Foundation, is a safe, welcoming, supportive place for any man, woman or child affected by domestic abuse

Derbyshire Domestic
Abuse Helpline



A friendly, informal, peaceful haven in which you can talk freely and make sense of your thoughts. A hub that can provide the advice, support and tools you may need to change your situation; where you will feel empowered to take back control of your life.

- Tel: 08000 198 668
- Hard of hearing/deaf text: 07534 617252
- Email : derbyshiredahelpline@theelmfoundation.org.uk
- [Online](#)

To report a Safeguarding Concern



Derbyshire
Safeguarding Adults
Board

There is NO Excuse for Abuse

If you or someone you know in Derbyshire is being abused or neglected please tell someone

In an emergency, contact the police, tel: **999** or if you are deaf/hard of hearing use emergency SMS by texting **999** from your phone, or use the NGT Relay Assistant by dialling **18000** from the app or textphone

If the person is not in any danger now but there has been a crime, contact the police, tel: **101**

If you're worried about yourself or someone else being abused or neglected, please contact Call Derbyshire, tel: **01629 533190**

Derbyshire Safeguarding Adults Board

www.derbyshiresab.org.uk

The poster above is one of eight in the '[There is NO Excuse for Abuse](#)' set, which are available to download from our website.



The next DSAB meeting is on 13th September 2022

For queries or comments please contact:

Natalie Gee (DSAB Service Manager) at DerbyshireSAB@derbyshire.gov.uk

If you would like to subscribe to our newsletter, please email us at DerbyshireSAB@derbyshire.gov.uk



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