



## Welcome to the newsletter of the Derbyshire Safeguarding Adults Board Issue 22 - Quarter 1 - 2021

Our newsletters are published quarterly to update professionals and volunteers who work with adults with care and support needs on key information related to the Board.

The DSAB works with organisations across Derbyshire to ensure they have safeguarding policies and procedures in place and work together in the best way possible to protect adults with care and support needs.

**If your organisation would like its safeguarding work featured in a future newsletter,  
please contact the DSAB's Project Manager, Natalie Gee  
[DerbyshireSAB@derbyshire.gov.uk](mailto:DerbyshireSAB@derbyshire.gov.uk)**

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## Message from our Independent Chair

Hello, my name is Andy Searle and I am the Independent Chair of Derbyshire Safeguarding Adults Board (DSAB).



Welcome to issue 22 of our newsletter.

It's been over twelve months since the first national lockdown and as we move into spring we are starting to see some easing of restrictions taking place. It has been a tough year for all of us and we will no doubt have further challenges ahead of us, but I am proud of how agencies have continued to work together to prioritise safeguarding adults in Derbyshire.

I am pleased to let you know that our updated [strategy for 2019-2022](#) and [annual report for 2019/2020](#) have been published. Please take the time to visit our website and read these documents. The annual report shares our key achievements as a Board as well as our priority areas of work moving forward. If you have any feedback or questions, please do not hesitate to contact Natalie Gee, Board Project Manager, at [derbyshiresab@derbyshire.gov.uk](mailto:derbyshiresab@derbyshire.gov.uk), who will be happy to assist.

As always, I ask you to remember our DSAB Vision, and please check our [website](#) and our [Twitter](#) and [Facebook](#) profiles to keep informed of the work of the DSAB.

***'We will all work together to enable people in Derbyshire to live a life free from fear, harm and abuse.'***

Thank you, and please enjoy this edition.

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## News from the Board



**The DSAB meets every three months and the last meeting took place on 9th March 2021**

Below is a summary of the items discussed at the meeting:

- An excerpt from the DSAB's [financial abuse podcast](#) was played for Board members, sharing the story of a Derbyshire resident who was scammed and lost his life savings, but was supported by Derbyshire agencies with a positive outcome.
  - The updated [DSAB strategy 2019-2022](#) was signed-off by Board members.
  - The [DSAB annual report 2019/2020](#) was presented by the DSAB Project Manager and signed-off by Board members.
  - Assurance reports were provided by DSAB partner agencies in relation to safeguarding adults during the COVID-19 pandemic.
  - A discussion took place around supporting rough sleepers during the COVID-19 pandemic with assurance given by a number of partner agencies about the work taking place to prioritise this area of work.
  - Safeguarding performance data was shared and discussed in relation to Quarter 3 of 2020/2021.
  - A pre-recorded presentation regarding the 'Community Trigger' was provided by Tracy Coates, Derbyshire County Council Community Safety.  
An assurance update on care homes was provided by Colin Selbie, Derbyshire County Council.
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## Sub-Groups Chairs provided updates for the Board:

### Learning and Development (joint sub-group with Derby)

- Work has taken place to adjust the content of the DSAB training courses into a webinar format, so that during 2021 the sessions can run via Microsoft Teams.
- Templates have been introduced for partner agencies to be able to provide assurance to the group that Making Safeguarding Personal (MSP) and Prevention have been considered and included in the content of safeguarding training.

### Mental Capacity Act (joint sub-group with Derby)

- The group continues to review resources to signpost families for support with transitions, which is as a result of recommendations from a Safeguarding Adult Review, SAR17A.

### Operational and Leadership

- At the group's previous meeting on 12th January 2021, two presentations were made by partner agencies in support of safeguarding adults; these were from Pause Derbyshire and the Department for Work and Pensions (DWP).

### Performance and Improvement

- The multi-agency audit in January 2021 demonstrated a need for further education about appropriate referrals being made.
- The group's Chair, Bill Nicol, is compiling a thematic report about the multi-agency audits to share with the Board in June 2021.

### Policy and Procedures (joint sub-group with Derby)

- The group is currently reviewing all existing practice guidance to ensure that it adequately covers and references equality and diversity.
- Several new pieces of practice guidance have been written and are being shared with the group for sign-off at the group's next meeting in April 2021.

### Safeguarding Adults Reviews

- The learning brief for SAR18A was published on the DSAB's website on 9th February 2021.

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## DSAB annual report 2019-2020



### The Derbyshire Safeguarding Adults Board annual report for 2019-2020 has been published

Some of the key achievements and areas of progress during 2019-20 have been:

- The introduction of a joint Policies and Procedures sub-group with Derby City to review the joint policy and procedures and produce new guidance for staff.
- Publication of the DSAB Decision-Making Guidance to assist practitioners when completing safeguarding adult referrals.
- Launch of the '*Advice if you or someone you know is being abused or exploited*' series of leaflets, which are available in four languages.
- Launch of the '*There is NO Excuse for Abuse*' series of posters with information about how to report abuse and neglect.
- Publication of the '*What is PIPOT and what happens when an allegation is made?*' leaflet to explain the Person In a Position of Trust (PIPOT) process in Derbyshire.
- Publication of a collaborative '*Emollients - Be Safe!*' poster to raise awareness of the fire and health risks associated with using emollients.

During 2019-2020 the DSAB held or supported a number of events across the county:

- Buxton Market event for World Elder Abuse Awareness day on 18th June 2019. In addition, we posted awareness-raising information on our Twitter and Facebook feeds.
- An information stall at the Derby and Derbyshire Clinical Commissioning Group Safeguarding Conference in 2019 at the Hayes Conference Centre, Swanwick.
- Support for Liberation Day 2019 on 15th May in Church Gresley, Swadlincote to raise awareness of the services available to assist with crime prevention and security, and increasingly, to provide opportunities to engage people with providers of mental physical health initiatives. The target audience was for residents over sixty-years old in South Derbyshire.
- Support of the National Safeguarding Adults Week from 18th to 24th November 2019 by producing a special edition newsletter and a social media campaign.

**[Read the full Derbyshire Safeguarding Adults Board annual report 2019-2020](#)**

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## Meet our Board Members: Clive Stanbrook, Area Manager, Derbyshire Fire and Rescue Service

**Clive Stanbrook is Area Manager Prevention and Protection with Derbyshire Fire and Rescue Services**



**Derbyshire**  
Fire & Rescue Service

"I have worked for Derbyshire Fire and Rescue Service since January 2002, starting as a Firefighter at Ascot Drive Fire Station, Derby and have progressed through the ranks in various departments such as Response, Organisational Development and Operational Training.

"I have most recently taken on the role of Area Manager Prevention and Protection, which incorporates all aspects of community safety, particularly safeguarding.

"For a number of years, Derbyshire Fire and Rescue Service have been going into people's homes to discuss fire safety; however, in more recent times we have adapted and evolved into providing a more holistic approach to keeping people safe and signposting those in most need. I really believe the work we do with our partners in the safeguarding arena is key to enable us to do this work and it has never been more important to ensure that children and adults at risk in Derbyshire get the support they require to live safely and well in their homes.

"Our Community Safety Officers and Risk Reduction Managers work tirelessly with partners to highlight risks and safeguard adults and children. We have representation at all sub-groups, chair Vulnerable Adult Risk Management (VARM) meetings and attend multi-agency meetings as well as meeting with other Fire and Rescue Services nationally to discuss all things safeguarding, which makes me personally very proud that Derbyshire Fire and Rescue Service can make such a difference to people's lives.

"Going forward, I am committed to ensuring Derbyshire Fire and Rescue Service's growing involvement and support for the board and all our partners, promoting safeguarding and ensuring our residents of Derbyshire are kept safe from all abuse."

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## Service update - Derbyshire Fire and Rescue Service



**Derbyshire Fire and Rescue Service is open for business and ready to continue working to protect our communities from the risk of fire**

The last couple of months have been a particularly challenging time for Derbyshire Fire and Rescue Service (DFRS) with fire crews responding to several serious and fatal fires. These fires highlight why the DFRS must continue to deliver face-to-face services the Derbyshire communities, working to prevent similar tragic incidents.

The DFRS recognises the continued challenges the pandemic has imposed on their working practices; however, the DFRS is 'open' and encourages professionals to continue to make the necessary referrals to them. To protect our communities, it's essential professionals continue reporting any concerns about vulnerable adults and children in order that the DFRS Prevention Team can prioritise cases and work with individuals to keep them safe from fire.

The DFRS is keen to hear from professionals who know, support or care for someone they believe may be at risk for fire due to:

- Careless smoking
- Overloaded sockets or poor electrics
- Hoarding
- Dangerous heat sources
- Dangerous cooking methods
- Limited mobility

Professionals should think about the people with whom they work and ask:

- Do they have working smoke alarms?
- If activated, would the individual be able to react and get out of their property and to safety?

If the answer to either of these questions is 'No', the DFRS needs to hear from you.

It's easy to make a referral, but you should seek consent first before calling the one of the numbers below:

- South Area Administration (Derby, Erewash, South Derbyshire) – 01332 777850
- East Area Administration (Amber Valley, N.E. Derbyshire, Bolsover, Chesterfield) – 01246 223500
- Buxton Area Administration (High Peak and Derbyshire Dales) – 01298 608720

As the pandemic continues there are still many challenges to be faced and the DFRS would like to assure people they're still committed to working to protect our communities as they work to **'Make Derbyshire Safer Together'**.

### [Advice for Carers and Professionals](#)

## 'Be a FireStopper' scheme

**The Derbyshire Fire and Rescue Service (DFRS) launches the 'Be A FireStopper' scheme**

The scheme allows members of the public to call FireStoppers anonymously on 0800 169 5558 or use an [online form](#), to provide information or concerns they have on deliberate fire-setting. Any fire-setting information will then be passed to Derbyshire Fire and Rescue Service to action.



Deliberate fires destroy communities. In 2019/2020, the DFRS responded to 874 deliberate fires. Not only did this tie up resources, these deliberate acts had social and environmental impacts in our communities.

From 8th February 2021 FireStoppers has been advertised across the county to raise awareness of the scheme and we'd encourage you to help spread the message. It's hoped the scheme will start to show a positive impact on the number of deliberate fires attended by the DFRS.

## Training - Chairing Multi-Agency Meetings webinars



**This is a free half-day joint course developed by Derbyshire and Derby City SABs for colleagues across all agencies, including the independent sector**

It will help colleagues identify and explore the skills needed to chair multi-agency meetings to safeguard and promote the safety and welfare of adults at risk, with a focus on making safeguarding personal (MSP).

Key learning outcomes for this course are:

- Explore how to plan and chair multi-agency meetings where someone is at risk, whilst maintaining the values that underpin Making Safeguarding Personal
- Consider how to chair meetings to best practice standards, applying relevant legislation and guidance, including information sharing protocols
- Discuss how to prepare for a meeting, ensuring that participants are clear about their roles and what outcomes are to be achieved
- Recognise and practice a range of interpersonal skills to manage the meeting and achieve specified outcomes for individuals
- Identify some of the things that may go wrong in meetings and consider what actions can be taken to ensure the meeting remains focussed

The sessions in 2021 will be held as webinars via Microsoft Teams. Please visit the [training section](#) on the DSAB's website for dates and details about how to book a place.

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## Training - Making Enquiries Under Section of the Care Act (2014) webinars

This is a free half-day joint course developed by Derbyshire and Derby City SABs for colleagues across all agencies, including the independent sector



It is for colleagues who are or may be directly involved in safeguarding adult enquiries.

Key learning outcomes for this course are:

- Demonstrating how the adult is at the heart of everything we do, while carrying out a section 42 enquiry by understanding 'making safeguarding personal' (MSP)
- Describing the process for recording information in an adult safeguarding enquiry
- Clarifying the role and responsibilities of safeguarding adults partners in making section 42 enquiries, and the possible consequences

The sessions in 2021 will be held as webinars via Microsoft Teams. Please visit the [training section](#) on the DSAB's website for dates and details about how to book a place.

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## Update to DSAB VARM policy and practice guidance



Following recent discussions at the DSAB VARM Working Group, an update has been made to the VARM policy and practice guidance under the criteria for VARM

Previously, one of the criteria (point 3) was for there to be a 'Public Safety Risk'. It was agreed that this was vague and that practitioners may not understand what is meant by this; therefore, it has been altered slightly as follows:

*"3. There is a **potential risk to the health and safety of others** in the community. This could be due to fire risk, cuckooing, drug dealing, hate crime and other crimes committed that could make others feel unsafe in the area; environmental health concerns such as vermin, excess rubbish and unsanitary conditions and any other issue which could impact on the health and safety of neighbours, visitors, the wider community or professionals who need to enter the property to provide a service."*

The [practice guidance and policy for VARM](#) has been updated to reflect this change and the updated versions are published on the DSAB website. Please share this information with your networks.

## Herbert Protocol - missing people

Caring for vulnerable people, including those with dementia or Alzheimer's, can be challenging



There's a risk they can at some point start to 'walk about'. This may only be into the garden or street for a short time, but some people can get lost and go missing, so planning ahead to keep them safe is really important.

The [Herbert Protocol is a form](#) that carers, family or friends of a vulnerable person, or the person themselves can fill in. It contains a list of information to help the police if the person goes missing, including:

- medication required
- mobile numbers
- places previously located
- a recent photograph

Keeping a completed form saves the worry of trying to recall the information during the stressful time of someone going missing. It also saves time for the police, allowing the search to start sooner.

The initiative is named after George Herbert, a war veteran of the Normandy landings, who lived with dementia. He died whilst 'missing', trying to find his childhood home.

The Derbyshire Police website has more information about the [Herbert Protocol](#) and is also where you can download the latest version of the blank form to complete.

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## Derbyshire Rural Safety and Crime Prevention guide



A safety guide has been launched by Derbyshire Police, Derbyshire Fire and Rescue Service and East Midlands Ambulance Service for the many residents living in rural communities in Derbyshire

The booklet contains useful and practical day-to-day advice to help protect you from the range of dangers and potential crime issues that could affect your lives, from personal safety information to security advice in order to protect your livelihood.

It includes advice on:

- Home safety
- Vehicle and machinery crime
- Heritage and wildlife crime
- Fire safety tips
- Electrical safety
- Dealing with medical emergencies

Download the [Derbyshire Rural Safety and Crime Prevention Guide](#)

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## Rural Action Derbyshire - Dawn's story of rural domestic abuse

**Rural domestic abuse is different. The sense of isolation, of being alone without support services or the means to travel to a place of safety**



“[The Willows](#)” is about Dawn. The film starts with stunning drone footage of Dawn and her husband Peter driving their daughter to school along a remote Derbyshire lane. Peter stays in the car whilst Dawn drops their daughter at the school gate. It's easy to identify with Dawn's discomfort, being delayed by teachers and friends wanting to draw her into conversation. Peter makes it clear that he's not happy when she returns to the car.

As the story unfolds we get a better understanding of how trapped Dawn feels, how unhappy she is and of the wider family dynamic.

If you're experiencing domestic abuse or know someone who is, phone: 08000 198 668 and you'll get help from someone close by. If it's an emergency, call the Police on 999. You can also email the support line giving a number you can be contacted safely at [derbyshiredahelpline@theelmfoundation.org.uk](mailto:derbyshiredahelpline@theelmfoundation.org.uk). If you're deaf or hearing impaired, or unable to phone, text the Derbyshire Domestic Abuse Support Line on 07534 617252. Emergency SMS - text: 999. For the National Domestic Violence 24-hour help line tel: 0808 2000 247.

**Rural life can be hard, but it shouldn't be this hard - [Watch “The Willows”](#)**

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## Safeguarding Adult Review (SAR18A) learning brief publication



**On 9th February 2021 we published the learning brief for Safeguarding Adult Review SAR18A**

The DSAB commissioned a Safeguarding Adult Review (SAR) in 2018 in accordance with the Care Act in relation to an adult we refer to as 'Lisa'.

The Board agreed there was some potential learning for agencies in this case and that as a partnership we needed to explore the background and what led up to the circumstances facing 'Lisa'.

The SAR is now complete and, in addition to a comprehensive report, it was agreed that a learning brief outlining the background, findings, including good practice and next steps was required.

The learning brief should be read and discussed amongst practitioners and be used as a 'tool' to understand cases of a similar nature and promote professional curiosity. Multi-agency training is an obvious opportunity for this to occur but individuals need to self-reflect too.

The SAR process does not conclude with this publication and the Board will continue to oversee progress in relation to the recommendations of the SAR.

**[Read the SAR18A learning brief](#)**

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# Chesterfield FC Community Trust

**Chesterfield FC Community Trust was formed as a Company Limited by Guarantee in July 2009 and was registered as a charity in September 2009**



The Trust is independent to Chesterfield Football Club but works very closely together sharing many resources. The Trust is affiliated to the Football League Trust and received accreditation in 2011.

The Trust provides a wide range of sporting, educational and community-based activities in Chesterfield and across North East Derbyshire, Bolsover and parts of Derbyshire Dales. All their projects and activities fall under one or more of their priority areas:

- Sport and Physical Activity (including Football)
- Education and Skills
- Health and Well-being
- Heritage
- Play and Toddler Activities
- Community Focus

They are always keen to develop their work with the local community and welcome their existing and new partners to help us identify new projects and areas of work.

The Derbyshire Safeguarding Adults Board has featured one of its 'There is NO Excuse for Abuse' posters in the Trust's latest information publication.

**Chesterfield FC Community Trust**, The HUB, Technique Stadium, Chesterfield, Derbyshire, S41 8NZ

Tel: 01246 925115

Registered Charity: 1136235, Company Number: 6903318

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## 'Keep Alert - Be Fraud Aware' - new leaflet



**Fraudsters are currently targeting the vulnerable and elderly in our area**

The Derbyshire Police Fraud Team have put together a leaflet to try and highlight some of the frauds being encountered in Derbyshire at the moment. Although not every fraud can be highlighted it does give a taster.

The leaflet is being made available to the public at vaccination centres across Derbyshire with the hope of reaching some of the harder-to-reach vulnerable people. The leaflet also has information about Rural Actions Derbyshire's 'Cyber Buddy' scheme of volunteers providing one-to-one digital support for those who struggle using the internet. In addition, the Derbyshire [Digital MOT](#) can help people become more secure online.

We'd like to thank a member of Derbyshire's Financial Abuse Working Group, Tammy Barnes from Derbyshire Police, for her efforts with NHS England agreeing to make the leaflet available in vaccinations sites across Derbyshire, which is a massive step in raising awareness.

We'd appreciate your help with promoting the leaflet and [making people aware of scams](#), enabling them to protect themselves, and how they can report scams and fraud.

For further information or advice, please contact Derbyshire's Fraud and Protect Officer, Tammy Barnes, by email: [Tammy.Barnes@Derbyshire.Police.uk](mailto:Tammy.Barnes@Derbyshire.Police.uk).

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## Digital MOT online safety video

Derbyshire County Council has launched a 'Still doing it for Derbyshire campaign'

As part of the campaign, Tracy, a Community Safety Officer with the Council, features in a short video about online safety and urges people to take a [Digital MOT](#).



Phones, computers and tablets are part of everyday life for online banking, shopping, email and social media. It's important to take steps to protect your accounts, data and devices from cyber criminals.

[Tracy's online safety video](#) is available to watch on YouTube

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## Impersonation scams



In March 2021 the Derbyshire Fire and Rescue Service (DFRS) alerted us to a possible impersonation scam

An elderly Derbyshire resident received what was to be believed to be an unsolicited phone call to arrange a home visit to check smoke alarms. The resident's daughter became suspicious and contacted the DFRS, who confirmed they had not made any calls to the resident's property.

The DFRS contacted the DSAB and an alert was sent to partner agencies and their staff via Derbyshire's Financial Abuse Working Group.

If professionals or members of the public have queries about the validity of such contact, they can find the relevant DFRS Area Office contact details in the ['How do I request a Safe and Well visit?'](#) section on the 'Safe and Well' page of the DFRS website.

Take Five's website has more information about [impersonation scams](#).

If you believe you've fallen for a scam, contact your bank immediately on a number you know to be correct, such as the one listed on your statement, their website or on the back of your debit or credit card. Report it to Action Fraud on 0300 123 2040 or via [actionfraud.police.uk](https://www.actionfraud.police.uk).

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## Modern Slavery and Human Trafficking Intelligence form

Following discussions with a range of partners the Derby and Derbyshire Modern Slavery Partnership have developed a Modern Slavery and Human Trafficking Intelligence form for professionals



The [intelligence form](#) offers professionals a multi-agency system of sharing information with Derbyshire Police and is for those instances **where existing processes do not fit**.

This form should be used to primarily share information about the person(s) or place(s) that poses a risk of modern slavery and can include low level soft 'whisperings' and 'gut feelings', etc. With regards to children, please note this form does **not** replace the Operation Liberty form (see the commentary on the form itself) and should only be used for intelligence which does not require an immediate response from the Police. The form has been approved by the Derbyshire and Derby Safeguarding Adults Boards and the joint Derby and Derbyshire Childrens Safeguarding Boards.

## British Sign Language health video library

**THE DEAF HEALTH  
CHARITY  
SIGNHEALTH**

The deaf health charity, SignHealth, has the largest British Sign Language health video library

The library covers topics from cancer and depression, to types of abuse and how to perform first aid. Modern medicine depends on informed patients. Deaf people should have access to the health information they need.

You can access the [BSL health video library](#) here.

SignHealth is committed to making sure coronavirus information is available in British Sign Language. Watch the [2-minute Daily Coronavirus Update](#) in BSL or find out more about the [COVID-19 vaccine](#).

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## Derby & Derbyshire CCG safeguarding app

**As we know, safeguarding is everybody's business**

The free safeguarding app is useful for all staff who provide care and support, whatever their role, to any adult in any setting. It uses swipe-screen technology to guide you through a series of decision referral pathways, making it easier to recognise risk and know what to do if you have a concern.

There is a wealth of practical information relating to safeguarding. The app has links to referral processes, operational policies and guidance. As well as practical information relating to safeguarding, the app contains a complete list of essential contact details for Derby City and Derbyshire County staff, and links to local policies and national guidance.

***Please note: the app contains information about the DSAB's GCSX email addresses, which is now out of date - professionals should, instead, refer to the safeguarding adult referral section and form on the [DSAB's website](#) for current email contacts for making safeguarding adult referrals.***



The app provides professionals with:

- the principles of safeguarding adults
- the categories of abuse
- Making Safeguarding Personal (MSP)
- what to do if you have a concern about an adult at risk
- how to share information in the right way
- child sexual exploitation (CSE)
- adult trafficking and modern slavery
- female genital mutilation (FGM)
- the Government's PREVENT strategy and Channel
- hate crime

The referral pathways include:

- safeguarding adults
- female genital mutilation (FGM)
- domestic abuse
- PREVENT
- Mental Capacity Act 2005

**Download the app**

The app is available for both [iOS](#) and [Android](#) devices using these links, although it's best to search the store.

## Derby & Derbyshire CCG podcasts

Podcasts are a quick and easy way to listen to topics of interest at a time to suit you

There are currently seventeen podcasts available. Additional podcasts will continue to be produced on a range of safeguarding subjects. Any ideas for future podcasts are welcomed: please email [natalie.hall1@nhs.net](mailto:natalie.hall1@nhs.net).

1. Domestic abuse (part 1)
2. Domestic abuse (part 2)
3. Financial abuse
4. Making Safeguarding Personal (part 1)
5. Making Safeguarding Personal (part 2)
6. Mental Capacity Act introduction
7. Mental Capacity and how to assess it
8. Best interests
9. Protection for healthcare and treatment actions
10. Lasting powers of attorney
11. Deprivation of Liberty
12. Prevent (29th October 2015)
13. Self-neglect (part 1)
14. Self-neglect (part 2)
15. STOMP
16. VARM – What is VARM?
17. VARM – Case study

**Download or listen to the podcasts**

The podcasts are available from the [NHS Derby and Derbyshire CCG](#).

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## Reporting safeguarding concerns



The poster above is one of eight in the '[There is NO Excuse for Abuse](#)' set, which are available to download from our website.



### The next DSAB meeting is on 1st June 2021

For queries or comments please contact:

Natalie Gee (DSAB Project Manager) at [DerbyshireSAB@derbyshire.gov.uk](mailto:DerbyshireSAB@derbyshire.gov.uk)

If you would like to subscribe to our newsletter, please email us at [DerbyshireSAB@derbyshire.gov.uk](mailto:DerbyshireSAB@derbyshire.gov.uk)



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