

Safeguarding adults is everybody's business

Derbyshire Safeguarding Adults Board

Keeping People Safe

Derbyshire Safeguarding Adults Board (DSAB) Newsletter Quarter 2 2016: Issue 2

Welcome to the quarterly Newsletter from Derbyshire Safeguarding Adults Board (DSAB). The newsletters aim to update all professionals and volunteers working with adults with care and support needs about key information from the Board.

DSAB co-ordinates and monitors the effectiveness of safeguarding work of agencies and bodies involved in protecting adults across Derbyshire.

If your organisation would like its safeguarding work featured in a future newsletter please contact DSAB Project Officer, Natalie Gee natalie.gee@derbyshire.gov.uk or natalie.gee@derbyshire.gcsx.gov.uk.

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Note from the Independent Chair



Hello, my name is Andy Searle and I am the Independent Chair of Derbyshire Safeguarding Adults Board. Welcome to Issue 2 of our Newsletter.

This edition features our first 'meet our Board members' section and over the coming months, all of our Board members will be featured. I am also pleased to be able to say that our Strategy document and Business Plan are nearly complete and will be made available to you all very shortly. This will give Derbyshire SAB a real focus and ensure that we are

being as effective as possible throughout the year.

Please get in touch to provide feedback to us and suggest topics or items to cover and we will do our best to respond. Thank you and please enjoy this edition.

Meet our Board Members: Joy Hollister



Hello, my name is Joy Hollister and I am the Strategic Director for Adult Care at Derbyshire County Council, I am the Statutory Director of Social Services (DASS) and a member of the safeguarding board.

I have recently re-joined the County Council where I started my career as a Social Worker many years ago. I return after 16 years of working in a variety of other Local Authorities including Nottinghamshire, Brighton and London. It is a privilege to come home and I love my new job!

In previous roles I have been the Director of Adults, Children, Housing and Public Health. I am passionate about the need for us to work with our Districts and Boroughs on the housing agenda. Good quality housing really impacts on wellbeing and the partnership between us is important for this and for jointly ensuring safety. For instance we work closely with our partners to support people who are hoarding and to tackle domestic abuse. I am also keen to ensure the links are made across the adult safeguarding board and the children's board as issues such as CSE, adult mental health and transitions need a joined up approach.

I am responsible for all of the adult care services run by the Local authority in Derbyshire; this includes home care, residential care, day care and social work. In addition I am also now responsible for Public health which is trying to improve the health and wellbeing for all Derbyshire citizens. Over 5000 staff work for us to deliver these services and we commission many more from our partners in the independent and voluntary sector. This is why it is so important to me to be part of the board so that I can ensure our services are as safe and as person centred as possible. I also work closely with health colleagues as many of the people we support are also supported by the NHS. It is vitally important that we work closely together on quality of care issues.

I am a big fan of Making Safeguarding Personal with its focus on outcomes and positive risk taking and I hope to support the board in taking this forward.

On a personal note, I have happily moved back to live in Derbyshire and am enjoying getting out and about walking the hills in my spare time. I am also the parent of 5 children so am kept very busy with work and family life.

News from the Board

The DSAB meets every 3 months, the last meeting took place on the 8th March 2016. Below is a summary of the items discussed:

- Gareth Meadows, Derbyshire Police gave a presentation regarding Missing Adults in Derbyshire and the current processes in place. It was agreed that some Task and Finish work would be undertaken by the missing persons strategic group to look at ways to gather the data that already exists around return interviews to identify any themes and then look at ways to better support specific groups of people. This work will be reported to the Board.
- John Roddis, Derbyshire Police, gave a presentation regarding 'Cuckooing' which is when drug dealing gangs take over the premises of a person with care and support needs in order to deal drugs. It was agreed that a meeting would be held to look at multi-agency support regarding this issue, in particular, how to pass intelligence to front line workers.
- DSAB Terms of Reference: This document has been signed off and can be found here: <http://www.saferderbyshire.gov.uk/our-priorities/adults/dsab/default.asp>
- DSAB Budget: There are ongoing discussions around this issue as Derbyshire SAB does not currently have access to a budget funded by partners.
- Trish Stubbs, Social worker, gave a presentation regarding safeguarding responsibilities within prisons and her role in providing advice for prison staff on areas they are finding particularly challenging. She helps to identify and visit prisoners with adult social care needs and has supported the development of a buddy system, a more robust way of some prisoners providing support for other more vulnerable prisoners.
- Phil Sugden Derbyshire CCG, spoke about the learning from an Independent review of deaths of people with a Learning Disability or Mental Health problem in contact with Southern Health NHS Foundation Trust April 2011 to March 2015. Discussion took place around whether there would be benefit from an Adult Death Overview Panel being formed, a sub group already exists for the Children's Board (CDOP: Child Death Overview Panel). Joy Hollister to liaise with Public Health Directors to ascertain their view on a sub group being formed and feedback at the next Board meeting.
- Sub Group Updates were provided by the Chairs of each group.

Learning & Development: A draft multi-agency action plan has been circulated to sub group members for comment.

Performance & Quality: The group is awaiting the sign off of the DSAB Business Plan before concluding its key priorities for the next two years. A thematic Multi agency case file audit will take place in September 2016

Operational & Leadership: Two task and finish groups have been looking at Out of Hours and cover for people with continuing healthcare needs.

Domestic Abuse

Derbyshire County Council, in partnership with the Office of the Police and Crime Commissioner, has successfully re-tendered for specialist domestic abuse support services across the County

The range of services available to victims of domestic abuse and their families will continue to include emergency accommodation and community based support for females,

males and children who have, or are, experiencing domestic abuse across Derbyshire. These specialist services will be delivered by a consortium of third sector organisations including Trident Reach, Derbyshire Domestic Violence and Sexual Abuse Services, Crossroads Derbyshire and Derbyshire WISH.

In addition to these services there is a Derbyshire domestic abuse advice line which is the single point of access to all domestic abuse support services in the County. The advice line, delivered by Action Housing Ltd, is available 8am to 6pm and is based alongside the County's Children's Services Starting Point early assessment team. The role of the advice line workers is to undertake appropriate assessments enabling them to triage the calls based on risk and need and to ensure that victims and their families are referred into the most appropriate support service in a timely way. The workers are also available to offer support and advice to third parties and professionals who may have queries in relation to domestic abuse.

Agencies can contact the advice line and refer to any of the domestic abuse support services by calling 08000 198 668. A secure email address/ referral forms can be found [here](#)

<http://www.saferderbyshire.gov.uk/our-priorities/domestic-abuse/marac/default.asp>

For more information please contact Lisa Morris on 01629 528482 or lisa.morris@derbyshire.gov.uk

There are close links between Adult Safeguarding and the Domestic Abuse Forum and there is often a cross over where victims of Domestic Abuse can be supported via the adult safeguarding route or vice versa. The MARRAC process can also identify the need for a referral into safeguarding to obtain best outcome for the individual.

Derbyshire Matrix Project

As part of an initiative looking at customer inclusion, Derbyshire SAB has been working closely with the Leapfrog team at Lancaster University to look at developing a tool to assist front line professionals when having challenging conversations with adults and their families around Safeguarding issues. A multi-agency group of professionals visited the University in March 2016 to take in part in a workshop and the results are a work in progress. A further meeting will take place in the near future. On our project website there is a page where we will be posting everything related to the Derbyshire Matrix project, which you can find here <http://leapfrog.tools/project/derbyshire-matrix/>

Derbyshire Dignity Campaign

Dignity is the foundation for all health, social care and other public services and is the responsibility of everyone involved at all levels.

Dignity is rightly regarded as a key outcome assessed by the Care Quality Commission (CQC). The Derbyshire Dignity Campaign aims to encourage colleagues to work together

to embed dignity into their services and raise the quality of the experience for Derbyshire people.

What is the Derbyshire Dignity Campaign Achieving?

The Campaign has encouraged hundreds of people in Derbyshire to join the national register of dignity champions - usually staff (of all types) but increasingly also people who receive services. Dignity champions are making a difference in many ways, often achieving service improvements costing little or nothing to put in place. This is the key point about the Campaign – it is about making practical changes at the face-to-face point of service delivery.

This is what dignity champions in Derbyshire are expected to do:

1. Use your passion and commitment to improve outcomes for vulnerable people in contact with your team.
2. Use influence available through your job to challenge bad practice and raise the profile of dignity and respect issues.
3. Work to tackle, not tolerate, poor practice.
4. Share with other champions, knowledge, expertise, experiences and enthusiasm through the website www.derbyshire.gov.uk/dignity
5. Work with your team to achieve and maintain the Derbyshire Dignity Award.

Dignity and Safeguarding are very closely linked and Derbyshire SAB are strong supporters of Dignity champions.

For further information, or to sign up to the campaign, please follow the link below.

www.derbyshire.gov.uk/dignity

Portable Misting Systems

Safer Derbyshire (DCC) continues to support Derbyshire Fire and Rescue service with the funding of Portable Suppression Systems (PMS). A PMS is essentially a one room sprinkler designed to suppress a fire within a room in its early stages. It is a slim unit measuring approximately 12 inches wide and deep and stands approximately six foot tall housing a water tank and a pump. The unit is connected to a smoke alarm or a heat detector and fills a room with a fine water mist if the alarm/detector is actuated.

The PMS is designed to be a short term control measure to protect people that are living at high risk of having a fire in their home and whom are unlikely to be able to escape a fire unaided. Commonly the people that are identified as at high risk from fire have other care and support needs. In these instances partner agencies work closely together and with the person at risk to develop longer term strategies for risk reduction. Further risk reduction measures may include a change to a person's care package, voluntary behavioural change or possibly a full home sprinkler installation. In collaboration with DCC, Derbyshire Fire and Rescue Service have approximately 48 units in 43 properties across Derbyshire. It should also be recognised that some local district social housing providers

independently supply systems to their tenants. Derbyshire Fire and Rescue service also supply systems within the City although these figures are not included in this update.

There have been 19 successful activations of these systems across Derbyshire. The fire service is confident these activations have prevented fires which may have resulted in serious injury or death. The PMS initiative is undoubtedly supporting partners helping people to live safe and independent lives.

The process for getting a PMS installed is for anyone with concerns to contact Derbyshire Fire and Rescue Service Prevention Department on 01332 771221. Community Fire Safety Officers will visit the address and conduct an assessment and manage the process through collaborative working with occupants and partner agencies.

Good News Story

In each DSAB Newsletter, a good news story will be featured. Please [contact Natalie Gee](#) if you have a Good News Story for a future newsletter.

Hoarding Grant: Wendy Holehouse (DCC Adult Care)

In July 2015 North East Derbyshire District Council were awarded £10,000 from Derbyshire County Council Public Health division for residents of Derbyshire who were in the Vulnerable Adult Risk Management (VARM) process and professionals requiring support to manage people who were hoarding and the risks associated with this. Derbyshire Safeguarding Adults Board has hosted the responsibility with signatories for the spend from Derbyshire Fire and Rescue Service Derbyshire CCG's and Derbyshire Adult Care Safeguarding Leads.

25 people have benefitted from this grant and their homes and lives have been made safe and many risks have been reduced by the provision of financial support.

As a result of the sometimes small grants people's lives have improved and also the safety of others in the community, especially around fire safety.

What was the money spent on?

- Skips
 - Cleaning
 - Electrical Repairs
 - Removals/House Clearance
 - Chimney/heating
 - Provision of Furniture
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To report a Safeguarding Concern

If you or an adult you know is in immediate danger:

- **Contact 999 or 101** if you think a crime has been committed.
- To make a referral to Derbyshire Adult Care, Please telephone Call Derbyshire on 01629 533190 (8am-8pm Monday-Friday and 9.30am-4pm on Saturdays).
- There is an emergency out-of-hours countywide social care support between 5pm and 9am Monday to Friday and 24 hours per day during weekends and bank holidays. Telephone: 01629 532600

World Elder Abuse Awareness Day 15th June 2016

You may already be aware that it is WEAAD on 15th June. Please see the link below for further information.

<http://www.un.org/en/events/elderabuse/>

Do you have something to say about health and social care services?

We want to hear what you think about health and social care services, whether it be praise, criticism or ideas for improvement.

Why talk to Healthwatch Derbyshire?

- We tell services about your experiences of care, which will work towards changing them for the better.
- Service providers have to listen to us, so they will be listening to you.
- Because if we can't help you, we will know someone who can.
- Because we are powerful, well connected and will make sure your voice is heard.



To have your say...

Email: enquiries@healthwatchderbyshire.co.uk
Web: www.healthwatchderbyshire.co.uk
Telephone: 01773 880786
Text: 07943 505255
Facebook: www.facebook.com/healthwatchderbyshire
Twitter: [@HWDerbyshire](https://twitter.com/HWDerbyshire)

healthwatch
Derbyshire

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The next DSAB meeting is 6th June 2016

For queries or comments please contact:

Natalie Gee (DSAB Project Officer) natalie.gee@derbyshire.gov.uk or
natalie.gee@derbyshire.gcsx.gov.uk