Think Family – what can I do?

Anyone may suffer neglect at some time in their life. It is the responsibility of all staff across all services to address the vulnerabilities of everyone living in a household.

This Think Family charter outlines how we use our professional experience and five key reminders S.E.N.S.E to help us change lives and support families:

- I will be sure I am considering the needs of the whole family and be responsive to those needs.
- I will consider all the factors of everyone in the home, and frequent visitors, including things like poverty, use of drugs, alcohol, domestic abuse, and mental ill health, which may impact upon all the family.
- I will think about the family’s needs and all staff involved with the family so we can work together.
- Sharing information can save lives – I will make sure information is shared appropriately according to the level of risk and the need for people to understand any problems.
- I will escalate my concerns to all levels of line management if I am not being listened to or heard.

Remember S.E.N.S.E when you Think Family.