

Safeguarding Adults

What to Expect





**A guide for
adults aged
18 or over
who have
care and
support
needs**

Your main contact point for the Safeguarding process is:

They can be contacted on:

1. Why you have been given this leaflet

There have been some concerns about your safety and wellbeing, and we would like to support you to stay safe.

Everyone has the right to live free from harm and neglect.



We may be told that a person is being hurt or abused. When there are concerns raised, we then try to find out what has happened.

At the moment we are concerned about:

2. What to expect in adult safeguarding

- We will speak to you or ask another agency such as the NHS or Police to speak to you about how you want to stay safe.
- With you and/or your representative we will develop a plan to keep you safe.
- Different organisations may be involved in this plan and they will have tasks they need to complete with you or for you.
- You may be invited to a 'Next Steps' meeting where you and all the professionals who could support you can help.
- If you do not have capacity to consent to any aspect of the Safeguarding process, we will work with you in your best interests where it is necessary.
- At the end of the Safeguarding process, we would like you to tell your contact how you felt it went.
- Throughout the Safeguarding process your wellbeing, safety and rights are our priority.



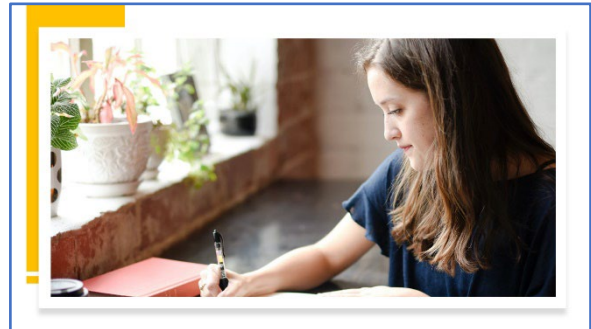
Organisations who might be involved in helping to support you to stay safe:

3. Your views

Please record your views here.

If you like, you can share this with your main contact.

You could record:



- Your views on the risks that have been identified
- What you would like to happen in future to help you keep safe
- What you think local agencies can do to support you
- Anything else you think the agencies should know

Write your views here:

4. Your Information

You will be given information in a way we hope you can understand.

You will know what is happening and have your views taken into account.



You can have someone of your choice to support you. An advocate can help you say what you want to say. They can help make sure other people consider your views.

- In Derbyshire advocacy is through MIND, phone 01332 623732
- In Derby City it is through One Advocacy, phone 01332 228748

Your information may need to be shared with others this may include NHS professionals or the police. We will only share information when it is necessary and in line with [Derbyshire County Council privacy notices](#) and [Derby City Council privacy notices](#).

5. Other Contacts

- Police – in an emergency phone 999; non-emergency phone 101
- Call Derbyshire – 01629 533190
- [Derbyshire Safeguarding Adults Board](#) website [Derby City Adult Care](#) website or phone 01332 640777
- Derby City Council Multi-Agency Safeguarding Hub (MASH) - phone 01332 642855, fax 01332 643299
- Derbyshire Victim Services – phone 0808 612 6505
- Derbyshire Domestic Abuse Support Line is a specialist helpline for all victims of domestic abuse – phone 0800 0198668
- [National Domestic Abuse Helpline](#) ([Refuge](#) and [Women's Aid](#)) – phone 0808 2000 247
- [Derbyshire LGBT+](#) provides specialist support for LGBT people in Derbyshire – phone 01332 207704
- [Rape Crisis](#) – phone 0808 802 9999
- [Samaritans](#) – phone 116 123
- [Stop Hate UK](#) – phone 0800 138 1625
- [Victim Support UK](#) – phone 08 08 16 89 111
- [SV2](#) supports victims of sexual violence – phone 01773 746115
- [Modern Slavery Helpline](#) – phone 0800 0121 700





To use the QR codes

1. Open the camera app.
2. Select the rear-facing camera in Photo mode.
3. Centre the QR code you want to scan on the screen and hold your phone steady for a couple of seconds.
4. Tap the notification that pops up to open the link. (You will need to be connected to the internet to do this.)

Visit [Derby Safeguarding Adults Board](#) website

Visit [Derbyshire Safeguarding Adults Board](#) website

