

Welcome to the newsletter of the Derbyshire Safeguarding Adults Board

Issue 34 - Quarter 1 - 2024

Our newsletters are published quarterly to update professionals and volunteers who work with adults with care and support needs on key information related to the Board.

The DSAB works with organisations across Derbyshire to ensure they have safeguarding policies and procedures in place and work together in the best way possible to protect adults with care and support needs.

If your organisation would like its safeguarding work featured in a future newsletter, please contact the DSAB's Service Manager, Natalie Gee

DerbyshireSAB@derbyshire.gov.uk

In this edition:

- Message from our Independent Chair
- News from the Board
- Derbyshire Safeguarding Adults Board Strategic Plan
- VARM Hoarding Grant 2024/2025
- Self-neglect toolkit and case closure checklist
- Safeguarding Adult Review SAR22A 'William' publication
- Multiple Exclusion Homelessness: A safeguarding toolkit for practitioners
- Let's Make Changes: A Programme Transforming Lives and Relationships
- Derbyshire Independent Advocacy Service
- Derbyshire All Age Carers Support Service
- Derbyshire Domestic Abuse Helpline
- Reporting a safeguarding concern

Message from our Independent Chair

Hello, my name is Andy Searle and I am the Independent Chair of Derbyshire Safeguarding Adults Board (DSAB)

Welcome to issue 34 of our newsletter.

It has been a busy time for the Derbyshire Safeguarding Adults Board, with a Development Session held jointly with Derby SAB on 1st March 2024, followed by a Derbyshire SAB Board meeting on 16th May 2024.



We have now agreed our Strategic Plan for 2024-2025, which sets out the direction of our Board, along with our strategic aims and objectives. You will see that we have agreed four strategic priorities:

- 1. Making Safeguarding Personal
- 2. Prevention
- 3. Quality assurance
- 4. Safeguarding performance this is a new priority

At our Board meeting on 16th May 2024 we welcomed new Board members from Derbyshire Police, Cloverleaf Advocacy and HMP Sudbury. I would like to take this opportunity to thank Darren De'Ath, our previous Board member for Derbyshire Police, who has now moved to a new role. Darren has made a significant contribution to the Board and Core Business Group over the past few years and I wish him all the best.

Finally, I would like to draw your attention to our recent Safeguarding Adult Review (SAR) publication in relation to 'William', which is featured in this newsletter. I ask that practitioners and managers from across the partnership take the time to read and reflect on the information in the learning brief and discuss it at their team meetings, supervisions, use it in training and as part of their own professional development.

As always, I ask you to remember our DSAB Vision, and please check our <u>website</u> and our <u>X</u> and <u>Facebook</u> profiles to keep informed of the work of the DSAB.

"The DSAB partnership will support and enable people in Derbyshire to make choices to stay safe and to live a life free from harm, abuse, and exploitation."

Thank you, and please enjoy this edition.

News from the Board

The DSAB meets every three months and the last meeting took place on 16th May 2023

Below is a summary of the items discussed at the meeting:

- A new animation was shown to Board members to share the learning from William's Story (SAR22A). The animation was produced by Derbyshire Police and the DSAB Board Manager.
- The DSAB terms of reference for 2024/2025 were agreed.
- The DSAB Strategic Plan for 2024/2025 was agreed.
- The updated DSAB Risk register was discussed and further discussions will take place at the next Derby and Derbyshire SABs Core Business Group meeting.
- Sub-group updates were provided by sub-group chairs in relation to progress and challenges.
- Derbyshire County Council Adult Social Care presented key headlines from the quarter 4 safeguarding adults data.
- A presentation was delivered by Probation in relation to the changes being made in order to strengthen capacity to support offenders in the community.

Derbyshire Safeguarding Adults Board Strategic Plan

The Derbyshire Safeguarding Adults Board's Strategic Plan for 2024/2025 was agreed at the Board meeting on 16th May 2024

The <u>strategic plan</u> sets out the direction of the Board for the next twelve months, and can be found on the Derbyshire Safeguarding Adults Board website.

VARM Hoarding Grant 2024/2025



From 1 April 2024 the VARM Hoarding Grant is available for 2024/2025

The total funds available for 2024/2025 is £15,000, so we have to ensure it is used to support those in most need. The maximum application per household is £600.

With this in mind and before submitting a VARM

Hoarding Grant application, please consider other funding streams that may be able to support adults who are at risk due to hoarding in their home. A list of <u>benevolent funds and</u> charitable funding is available from the Derbyshire Safeguarding Adults Board website.

Please note these are likely to have particular criteria that need to be met for funding to be considered.

The VARM Hoarding Grant <u>criteria and application form</u> are available from the Derbyshire Safeguarding Adults Board website.

Our free half-day webinar aimed at all professionals working for our partner agencies in Derbyshire is delivered via Microsoft Teams and looks at the <u>Vulnerable Adults Risk</u> Management (VARM) process and how to use it most effectively to support individuals.

Key learning outcomes for this webinar are to:

- Explore the VARM policy and procedures
- Consider the roles and responsibilities of different agencies within VARM
- Explore some of the skills and methods that can support working with individuals
- Develop confidence in working with VARM

The dates of the <u>multi-agency VARM webinar</u> and details about how to book are available from the Derbyshire Safeguarding Adults Board website.

Self-neglect toolkit and case closure checklist



The Derby and Derbyshire Safeguarding Adults Boards self-neglect toolkit and case closure checklist is now available

Self-neglect can be a complex and difficult area of work for practitioners. The <u>Derby and Derbyshire self-neglect toolkit and case closure checklist</u> has been produced to support practitioners working with adults in Derby and Derbyshire who have been referred for adult safeguarding support due to self-neglect concerns.

Practitioners should continue to refer to the self-neglect section of the <u>Derbyshire and Derby Safeguarding Adults Board Decision Making Guidance</u> alongside this toolkit to ensure they have a clear understanding of the level of risk. The Care Act 2014 recognises self-neglect as a category of abuse and neglect.

Who is the self-neglect toolkit for?

All practitioners and managers working for agencies in Derby and Derbyshire who support adults in complex self-neglect situations.

What is the self-neglect toolkit designed to do?

The self-neglect toolkit aims to:

- Provide suggestions about what can be done when working with adults who selfneglect
- Make sure that you, and all the other agencies you work with, have tried everything you possibly can to safeguard the adult prior to closing involvement
- Help you to understand how working with other agencies can improve outcomes for adults who self-neglect

Safeguarding Adult Review SAR22A 'William' publication



The Derbyshire Safeguarding Adults Board (DSAB) commissioned a Safeguarding Adult Review (SAR) in 2022 in accordance with the Care Act 2014 in relation to the sad death of an adult who we refer to as William in order to protect his identity.

Derbyshire Safeguarding Adults Board

William died following a fall at his home. Prior to his death, concerns had been raised about the risk of harm posed to William, due to him living in circumstances of self-neglect.

The SAR is now complete, and a <u>Learning Brief and Learning On One Page (LOOP)</u> have been published on the DSAB website to provide an overview of the circumstances, findings, good practice, and recommendations.

Three recommendations were made in this SAR and work is well underway to ensure that the learning makes a difference to the support we provide to adults living in similar circumstances to William in the future. This includes the recent launch of a brand new self-neglect toolkit for front line staff and managers across all agencies to support them to achieve the best possible outcomes when working with adults who are at risk of harm due to self-neglect.

The Board will continue to monitor progress and seek assurance that the learning from this SAR is fully implemented.

Multiple Exclusion Homelessness: A safeguarding toolkit for practitioners



Information about the Multiple Exclusion
Homelessness safeguarding toolkit is available in the
Derby and Derbyshire Safeguarding Adults Practice
Guidance

The intention of the Multiple Exclusion Homelessness safeguarding toolkit is to provide practitioners with a helpful resource to aid fact finding and decision-making in the context of adults experiencing

multiple exclusion homelessness. It can be used as an aid to communication and multidisciplinary working across sector boundaries.

The toolkit underscores the principle that safeguarding is a collective responsibility. It equips practitioners with the necessary guidance to actively gather information, unveiling risks that may otherwise be overshadowed by complexity or immediate crises.

Divided into four pivotal sections – assessing needs and risks, chronicling events, identifying immediate risks, and devising protection plans – the toolkit integrates invaluable resources, links, and nuanced guidance for practitioners to consider in reaching conclusions.

- Derby and Derbyshire Safeguarding Adults Practice Guidance
- Derby and Derbyshire Safeguarding Adults Policy and Procedures

Let's Make Changes: A Programme Transforming Lives and Relationships



In a bid to create a safer environment for victims of domestic abuse and their children in Derbyshire, the Changes programme offers assistance to individuals who recognise that they may be causing harm, fear, or control within their relationships. This initiative aims to foster social change, promote respectful relationships, and hold perpetrators accountable while delivering a coordinated response to domestic abuse.

Project Objectives

- Increase safety for victims of domestic abuse and their children
- Assess and manage risk
- Support social change
- Provide services to diverse communities
- Promote respectful relationships
- Hold perpetrators accountable
- Deliver a coordinated response
- Evaluation and development

For Partners & Ex-Partners

This free, voluntary programme emphasises that everyone faces challenges in relationships, and external pressures can impact behaviour. However, it underscores that no one has the right to engage in harmful or intimidating actions. Whether it's a current partner or an expartner, Changes helps individuals make positive changes in their lives.

For Professionals

Professionals are encouraged to reach out if they suspect someone is mistreating their partner. The Changes programme is a voluntary initiative providing support to those concerned about their behaviour and wanting help to make positive changes.

Referral Information

Referrals are accepted from various sources, including self-referrals. Criteria for referral include individuals over 18 using violent and abusive behaviour toward their partners/expartners, showing recognition of their abusive behaviour, and a willingness to change. Individuals cannot be on bail, under investigation, or going through family court.

Seeking Change

The programme recognises that relationships can be challenging and may lead to harmful behaviours. It offers free one-to-one assessments, individual and group-work sessions to help people understand relationship difficulties, take responsibility for abusive behaviour, and make positive changes for themselves and their partners or ex-partners.

Project Providers

The Changes project is managed and delivered by a consortium comprising three specialist domestic abuse support providers: The Elm Foundation, Crossroads Derbyshire, and Derbyshire WISH Domestic Abuse Services. Together, they cover the entirety of Derbyshire, providing intervention, guidance, and support to referred individuals.

Contact Information

Website: letsmakechanges.co.uk

• Phone: 08000 198 668

• Email: info@letsmakechanges.co.uk

If you know someone who could benefit from the Changes programme and is motivated to attend, please contact the programme for support and guidance.

Derbyshire Independent Advocacy Service



Cloverleaf

Aurocacy

From 1 April 2024 Derbyshire's independent advocacy service provider changed

From 1 April 2024, Cloverleaf Advocacy will be the new provider of independent advocacy for Derbyshire residents.

Cloverleaf has more than 28 years' experience in delivering independent advocacy across the country and will provide the following advocacy services to Derbyshire residents:

- Independent Mental Health Advocacy
- Independent Mental Capacity Advocacy
- Independent Health Complaints Advocacy
- Independent Care Act Advocacy
- Non-statutory Advocacy

Both Derbyshire Mind and Cloverleaf Advocacy have worked together to ensure the change goes smoothly and that all those using independent advocacy on 31 March 2024 are transferred to the new service provided by Cloverleaf Advocacy.

From 1 April 2024, please make referrals to Cloverleaf Advocacy online, by phoning 01924 454875 or emailing referrals@cloverleaf-advocacy.co.uk

Most of the advocates currently working for Derbyshire Mind will move to work for Cloverleaf Advocacy, so where possible, people drawing on independent advocacy will have continuity from the same advocate.

Derbyshire All Age Carers Support Service



Derbyshire All Age Carers Support Service

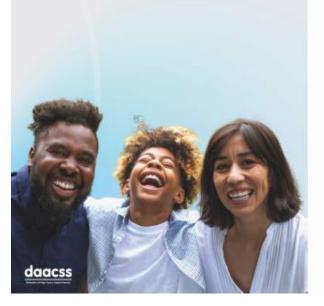
From April 2024,
Derbyshire Carers Association
will be introducing the

Derbyshire All Age Carers Support Service

on behalf of Derbyshire County Council and the Derby and Derbyshire Integrated Care Board.

The new all-age Carers service has been designed to deliver the Derbyshire Carers
Strategy by ensuring Young Carers, Young Adult Carers and Adult Carers have access to preventative, timely, appropriate and person-centred support.

Features of the new Derbyshire All Age Carers Service Include:



Early Identification and Support

To promote early identification and encourage Carers to self-identify, we will raise awareness of the caring role, the rights of Carers and the support that is available at an individual, organisational and strategic level.

Healthcare Liaison will deliver support, advice and training to health service teams to improve the way Carers are identified and supported.

Information and Advice

Carers can access information and advice in a variety of methods that is accessible and appropriate for their needs. This includes our Carer Helpline, online resources and learning programmes.

Carers will be well informed throughout their caring journey about the support available to them in their role, their rights and how to support their individual wellbeing. Learning sessions will include 'new to caring' and 'planning for the future' workshops.

Recognising and Supporting Carers in the Wider Community

We will develop quality partnerships across all communities to proactively identify, connect and support carers, and ensure the service supports a diversity of communities.

Our network of Carer Champions from across all sectors and communities will receive ongoing support and resources to identify and connect Carers from hidden and diverse communities.

Involving Carers as Experts

All age Carers will be involved in the design and evaluation of the service through our Carers Voice project. We will consult with Carers on issues which are important to them and share our findings and recommendations with partners.

Services and Systems That Work for Carers

Locality teams will support Carers to navigate and connect with services for themselves and the person who they care for. Through affiliation with Carefree and the Carers Trust, we will help Carers access resources and a break from carina.

The Derbyshire County Council Carer Liaison Worker will be integrated within our team to ensure a cohesive, consistent, whole family practice between Adult Social Care. Children's Services, and the Carer service.

Carer Employment and Financial Wellbeing

Our Carers in Employment programme will support workplaces and promote best practice in relation to their own workforce who are carers. We will introduce employer training and quality awards. We will host monthly legal and financial clinics and explore ways to promote income maininisation for all Carers.

Innovation

Through local, regional and national networking and our established partnership with the University of Derby, we will continually explore best practice and how this can be integrated within services in Derbyshire. We will source additional income for new areas of work that will be co-produced with Carers.

Derbyshire Young Carers – for Children and Young People Aged 5-16

Reducing inappropriate caring pressures that may have an impact on a child or young person's development.

- One-to-one sessions with a Young Carers Support Worker
- O Young Carer Assessment and Support Planning
- Family support sessions
- Support within school
- Age appropriate groups, workshops and family activities
- Helpline available Monday to Friday 9am-5pm

Information and Updates https://derbyshirecarers.co.uk/

To make a referral to the Derbyshire All Age Carers Support Service https://derbyshirecarers.co.uk/registration-andreferral

> Carer Helpline 9am -5pm Monday to Friday 01773 833833

Derbyshire Young Adult Carers – for Young People Aged 16-25

Support young people as they transition into adulthood and independence while continuing to provide unpaid care.

- One-to-one sessions with a Young Adult Carer Support Worker
- Carer Assessments and Support Planning
- Group learning sessions and activities
- Support with transition into higher education or employment
- O Helpline available Monday to Friday 9am-5pm

Derbyshire Adult Carers – for Adults Aged 25 and Over

To improve quality of life for carers in Derbyshire through early identification and recognition of Carers and joined up personalised support for both the Carer and the cared-for person.

- Information, advice and guidance
- Carers Assessments and Support Planning
- O Carer personal budgets
- Emergency planning
- O Carer wellbeing activities
- Learning programme across the Carer pathway
- Transitional support for Parent Carers
- Monthly e-bulletins
- Digital support, interactive website and social media updates
- O Helpline available Monday to Friday 9am-5pm



Derbyshire Domestic Abuse Helpline

The Derbyshire Domestic Abuse Helpline, facilitated by The Elm Foundation, is a safe, welcoming, supportive place for any man, woman or child affected by domestic abuse

Derbyshire Domestic Abuse Helpline

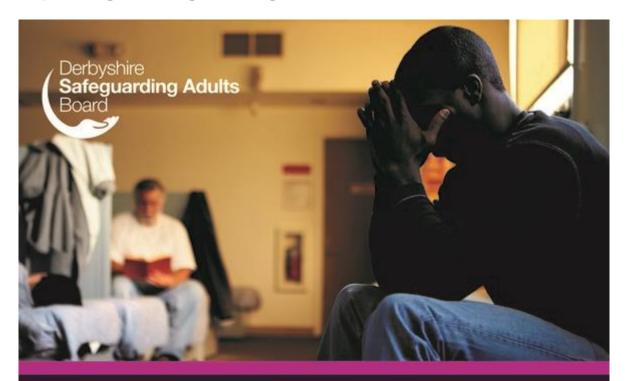




A friendly, informal, peaceful haven in which you can talk freely and make sense of your thoughts. A hub that can provide the advice, support and tools you may need to change your situation; where you will feel empowered to take back control of your life.

- Tel: 08000 198 668
- Hard of hearing/deaf text: 07534 617252
- Email: derbyshiredahelpline@theelmfoundation.org.uk
- Online

Reporting a safeguarding concern



There is NO Excuse for Abuse

If you or someone you know in Derbyshire is being abused or neglected please tell someone

In an emergency, contact the police, tel: 999 or if you are deaf/hard of hearing use emergency SMS by texting 999 from your phone, or use the NGT Relay Assistant by dialling 18000 from the app or textphone

If the person is not in any danger now but there has been a crime, contact the police, tel: 101

If you're worried about yourself or someone else being abused or neglected, please contact Call Derbyshire, tel: 01629 533190

Derbyshire Safeguarding Adults Board

www.derbyshiresab.org.uk

There is no excuse for abuse

If you or someone you know in Derbyshire is being abused or neglected please tell someone.

In an emergency, contact the Police, tel: 999 or if you are deaf/hard of hearing use emergency SMS by texting 999 from your phone, or use the NGT Relay Assistant by dialling 18000 from the app or textphone.

If the person is not in any danger now but there has been a crime, contact the Police, tel: 101.

If you're worried about yourself or someone else being abuse or neglected, please contact Call Derbyshire, tel: 01629 533190.

There are eight <u>'There is NO Excuse for Abuse'</u> posters. They are available to download from the Derbyshire Safeguarding Adults Board website, www.derbyshiresab.org.uk



The next DSAB meeting is on 17 July 2024

For queries or comments please contact:

Natalie Gee (DSAB Service Manager) at DerbyshireSAB@derbyshire.gov.uk

