

Information about agencies to be shared in 'Making Enquiries under S.42' training

1. Who are we?

Chesterfield Royal Hospital NHS
Foundation Trust



2. What do we do?

Chesterfield Royal Hospital NHS Foundation Trust (CRHFT) is an acute hospital Trust who serve the north Derbyshire population of more than 400,000 people. CRHFT provide a full range of acute services plus community midwifery, specialist Childrens service including looked after children team and children and adolescent mental health services, GP and primary care services and a 24-hour emergency department.

3. Referral route

Patients access the acute hospital care and treatment following self-referral, emergency presentation via ambulance, GP or out of hours or planned presentation for assessment and treatment via GP referral. Access to Minor Injury Unit is via self-referral and GP referral.

4. Who do we work with and criteria for accessing the service?

We work with partnership agencies across the Derbyshire health and social care footprint as well as police, fire, Education, probation and voluntary services.

Criteria for accessing services within the hospital vary dependent on the assessment and treatment required, service criteria are agreed with the Clinical commissioning group.

5. Where geographically do we work?

Chesterfield Royal Hospital is situated in Calow, close to Chesterfield town centre and the hospital has patients predominately from Chesterfield, North East Derbyshire and High Peak and Dales. However, anyone who is within the area can access care temporarily and attend the hospital, as the Emergency Department is open 24-hours a day.

6. What hours do we work and what level of response can be expected inside and outside of hours?

The Trust offer emergency care through the emergency department and ward based in-patient care 24 hours a day 7 days a week.

The Trust provides a range of other acute assessment and treatment services that offer different hours of service delivery.

CRHFT website provides further information on service hours.

The safeguarding service is available Monday-Friday 8:30am – 4:30pm. Outside these times staff access out of hours social care. Named professionals are available via the switchboard or safeguarding team Single point of contact. The Safeguarding Team have secure inboxes where information can be sent.

7. What information do we hold about people?

The Trust has information on electronic and paper patient records pertaining to their:

- Medical records
- Health and care needs, including ED and hospital attendance and out-patients access
- safeguarding involvement
- MAPPA
- MARAC

Key systems utilised include:

- TPP SystemOne
- CITO
- EDIS
- Medway
- Mosaic (read only)

8. Whom should you contact about safeguarding enquiries?

 The Chesterfield Royal Hospital Integrated Safeguarding Team 01246 512468

Secure email address:

- CRHFT.SafeguardingAdultsTeam@nhs.net
- CRHFT.safeguardingchildrenteam@nhs.net

Postal address:

Safeguarding Department,
Chesterfield Royal Hospital,
Top Road, Calow,
Chesterfield,
S44 5BL.