

**In cases where a crime is happening or someone needs immediate medical or police assistance, please contact the emergency services on 999**

**If you have concerns for an adult in need of care and support that may be experiencing abuse and may be unable to protect themselves, please contact:**

**Derbyshire County residents:**

Monday-Friday 8am to 6pm

Saturday 9:30am to 4pm

Tel: **01629 533190** or Minicom: **01629 536300**

Outside of these hours calls should be made to the Out of Hours Team on **01629 532600**

**Derby City residents:**

Monday to Friday 9am and 5pm

Tel: **01332 642855**

Deaf/hearing impaired tel: **07774 333412**

Outside of these hours calls should be made to Careline on **01332 956606**

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**Abuse Thrives on Secrecy**

### You can share information relating to abuse, without consent from the person:

- If the person lacks capacity to make the decision (Mental Capacity Act 2005)
- For the prevention and investigation of crime (Crime and Disorder Act 1998)
- To prevent serious harm/distress or threat to life (Data Protection Act 2018 GDP)
- If there is a risk to others/children
- If the person is under duress, coercion or undue influence
- If staff are implicated
- Domestic abuse which meets the MARAC threshold
- If there is a court order/other legal authority in place instructing you to do so
- Where the alleged abuser has care and support needs and may be at risk

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### If you share information without consent, you must record the following information on the person's case file:

- Why? What is your concern and reason for overriding consent?
- When? Date and time you shared the information?
- Legal basis for overriding consent
- How? In what format you have shared the information such as verbally or in writing?
- What? Exactly what information have you shared?