

Derbyshire

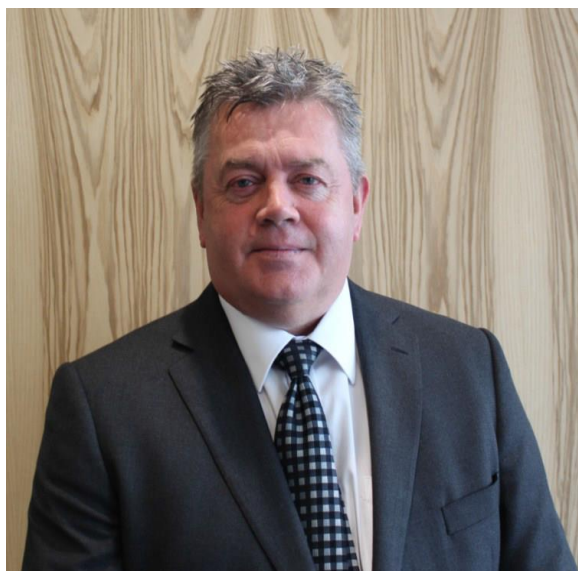
Safeguarding Adults

Board



**DERBYSHIRE SAFEGUARDING
ADULTS BOARD
ANNUAL REPORT
APRIL 2020-MARCH 2021**

Introduction from the DSAB Independent Chair



I am pleased to introduce the annual report of the Derbyshire Safeguarding Adults Board for 2020/2021. The report provides an overview of the progress of the Board during this twelve-month period.

Although the Local Authority has a duty under the Care Act 2014 to respond to the abuse and neglect of adults at risk, in Derbyshire there is a collective and collaborative multi-agency approach to safeguarding adults and I believe that this report demonstrates how

our partners work well together to deliver a strategic response to the abuse and neglect of adults at risk. The work of the Board has a focus on the adult through the principles of, ‘making safeguarding personal’ and the six principles of adult safeguarding:

Empowerment, Protection, Prevention, Partnership, Proportionality and accountability.

I am proud to Chair a Board where respectful challenge and questioning between partners is encouraged in order for us to improve and continually develop, whilst working to the above principles.

This year has presented additional challenges for the Board and our partners due to the COVID-19 pandemic. Work is ongoing to try to understand the impact of COVID-19 on individuals and communities, but I am assured that there is a continued commitment of all Board organisations to work together to protect adults at risk in Derbyshire and prevent abuse and neglect from occurring.

I would like to thank all Board members, managers and front-line staff who are involved in adult safeguarding in Derbyshire. In particularly difficult circumstances this year you have worked incredibly hard to protect adults in Derbyshire from harm and abuse. I would also like to thank our Project Manager, Natalie Gee for producing this report.

Andy Searle

Independent Chair | Derbyshire Safeguarding Adult Board

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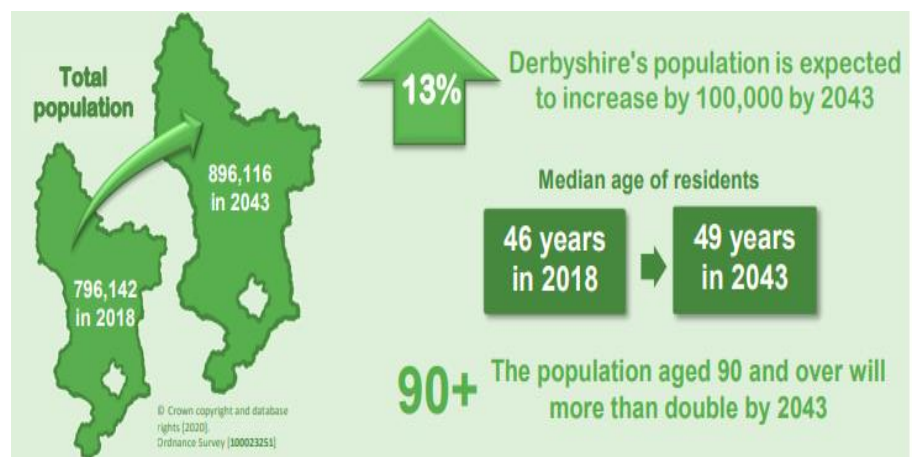
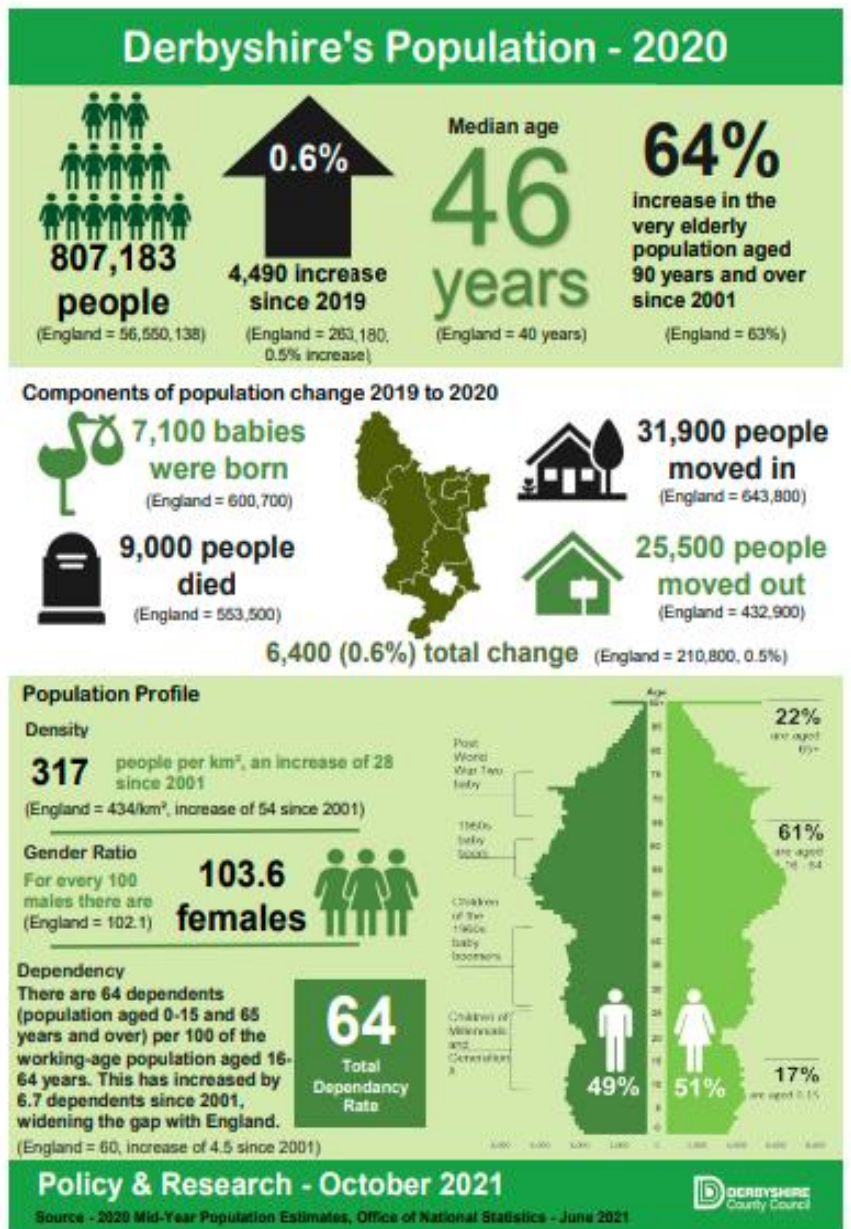
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Demographic information

Derbyshire lies in the centre of England covering 630,366 acres. Derbyshire is a large diverse county with several heavily built up towns alongside large sparsely populated rural areas. A large part of the North and West of the county falls within the Peak District National Park.

Derbyshire's estimated population of 807,183 people in 2020 is a 0.6% (4,490) increase since 2019. The latest population projections (2018 based) predict that by 2043 the county's population will increase to 896,100.

Overall Derbyshire has an increasingly ageing population, particularly in Derbyshire Dales. 22% of people in the county were aged 65 and over in 2018, by 2043 this will increase to 27%. 51% of the population are female and 49% are male. Life expectancy is 83 years for women and 79 years for men.



96% of Derbyshire residents are White British, 2% are White non- British, 1% are Asian/Asian British and 0.4% are Black/Black British.

20% of Derbyshire residents have a long-term health problem or disability. 15% of the working age population have a long-term health problem or disability. Derbyshire households with lone adults will rise from 30% in 2018 to 33% in 2043.

Information source [Derbyshire Observatory – Population and Households](#)

Local background and context



Derbyshire is a two-tier authority comprising of the county council and eight district and borough councils. A number of agencies work in partnership across both Derbyshire and Derby City, including the Police, Clinical Commissioning Group, Fire and Rescue Service, Ambulance Service and Probation Service.

Derbyshire and Derby City Safeguarding Adults Boards are separate Boards but have joint Safeguarding Adults Policies and

Procedures in place which were formally reviewed and updated in December 2019, and a joint Policy and Procedures subgroup commenced in October 2020 to provide continued oversight. This is one of three joint subgroups across the City and County Safeguarding Adults Boards. The latest Derbyshire and Derby Safeguarding Adults Policies and Procedures can be found on the DSAB website.

Governance Arrangements and Legislative Context

The DSAB Board membership is made up of senior professionals from key agencies responsible for safeguarding adults with care and support needs in Derbyshire. From April 2015 the Local Authority, CCG and Police have been required to be statutory members of the Board in accordance with the Care Act 2014 but in Derbyshire the Board is attended by a large number of organisations.

The DSAB meets quarterly and takes a strategic lead in the protection of adults with care and support needs. The DSAB voluntarily submit themselves to the Council's Improvement and Scrutiny Committee as an added element of independent oversight and the Independent Chair, on behalf of the Board has regular contact with the local authority at Strategic Director Level. The appointment of the Independent Chair is the responsibility of the local authority Strategic Director or equivalent in consultation with other Statutory Partners. The Care Act 2014 made the forming of a SAB a statutory requirement of a local authority from April 2015. The effectiveness of the DSAB is reliant on collaborative working between Board members and partner agencies and also other local and regional boards. Agencies are placed under a duty by the Care Act 2014 to cooperate with a SAB. The DSAB is independent which allows it to provide effective scrutiny of local adult safeguarding arrangements.

Safeguarding Adults Boards have the following statutory functions:

- To publish an Annual Report detailing the activity of the Board over the previous year.
- To have in place a Strategic Plan.
- To carry out Safeguarding Adults Reviews (SARs) in accordance with Section 44 of the Care Act.

The DSAB also has a wider remit with both a preventative and developmental focus on safeguarding adults including the following:

- The development of multi-agency safeguarding adults policy, procedures and practice guidance
- Ensuring front line staff and managers across the partnership access high quality training relevant to their role which has a positive impact on their practice
- Overseeing the continued development of services to empower and support adults in Derbyshire to make their own choices and that any interventions are proportionate and the least intrusive response to the risk presented.
- The identification and promotion of positive safeguarding practice
- Raising awareness of how to recognise and report abuse and neglect with the community in Derbyshire, using accessible and easy to understand formats and information.

- To be accountable and transparent to professionals and the public by making the function and work of the Board accessible to all.
- Respectfully challenging each other to provide the best safeguarding services possible to Derbyshire citizens.
- Providing assurance around qualitative and quantitative performance information with regards to safeguarding adults with care and support needs
- Working with other Partnership groups and Boards across Derbyshire collaboratively to improve the health and wellbeing of our citizens including (but not solely) Derby and Derbyshire Safeguarding Children Partnership, Derbyshire Health and Wellbeing Board, Derbyshire Safer Communities Board, East Midlands Safeguarding Adults Network, National Safeguarding Adults Board Managers Network and Derby City Safeguarding Adults Board.

Safeguarding Principles

The six principles of Safeguarding Adults are set out in the Care Act 2014 and the DSAB views each principle with equal importance in the effective safeguarding of adults.

Empowerment: People being supported and encouraged to make their own decisions and give informed consent.

Prevention: It is better to take action before harm occurs.

Proportionality: The least intrusive response appropriate to the risk presented.

Protection: Support and representation for those in greatest need

Partnership: Local solutions through services working with their communities – communities have a part to play in preventing, detecting and reporting neglect and abuse.

Accountability: Transparency in safeguarding practice.

The DSAB Vision

We will all work together to enable people in Derbyshire to live a life free from fear, harm and abuse

Strategic Plan and Priorities 2020/2021

The DSAB three-year Strategic Plan for 2019-22 was agreed by Board members in June 2019 and focusses on three strategic priorities: Making Safeguarding Personal, Prevention and Quality Assurance. The Strategic Plan is formally reviewed annually by the Board and is a standing item at DSAB Board meetings. The subgroups of the DSAB have each developed business plans linked to three Strategic priorities which form a composite business plan to support the Strategy. The business plans are reviewed quarterly by the subgroups and are presented to the Board for oversight and assurance.

DSAB Strategic Priorities 2020/2021

Making Safeguarding Personal (MSP)

'No decision about me without me'.

Prevention

'Ensuring that all partners are taking their safeguarding duties seriously'.

Quality Assurance

'It is better to act before harm occurs'.

DSAB Budget

During 2020/2021 the Board was funded by Derbyshire County Council Adult Social Care and Health, Derbyshire Police and Derby and Derbyshire CCG. There is a separate, smaller DSAB budget called the VARM Hoarding Grant which can be accessed to provide practical support for Adults in the VARM process who need alterations to their property to keep them safe and well. This budget is funded by Derbyshire County Council Adult Social Care and Health, Derbyshire Fire and Rescue Service and Derby and Derbyshire CCG, who each contribute £3000 to make up this £9000 budget. Further information about the VARM hoarding grant can be found on the [DSAB website](#) and in the VARM annual report 2020/21.

DSAB Budget Contributions 2020/2021

Derbyshire County Council Adult Care	£93,645
Derbyshire CCG	£36,000
Derbyshire Police	£30,000

DSAB Budget expenditure 2020/21

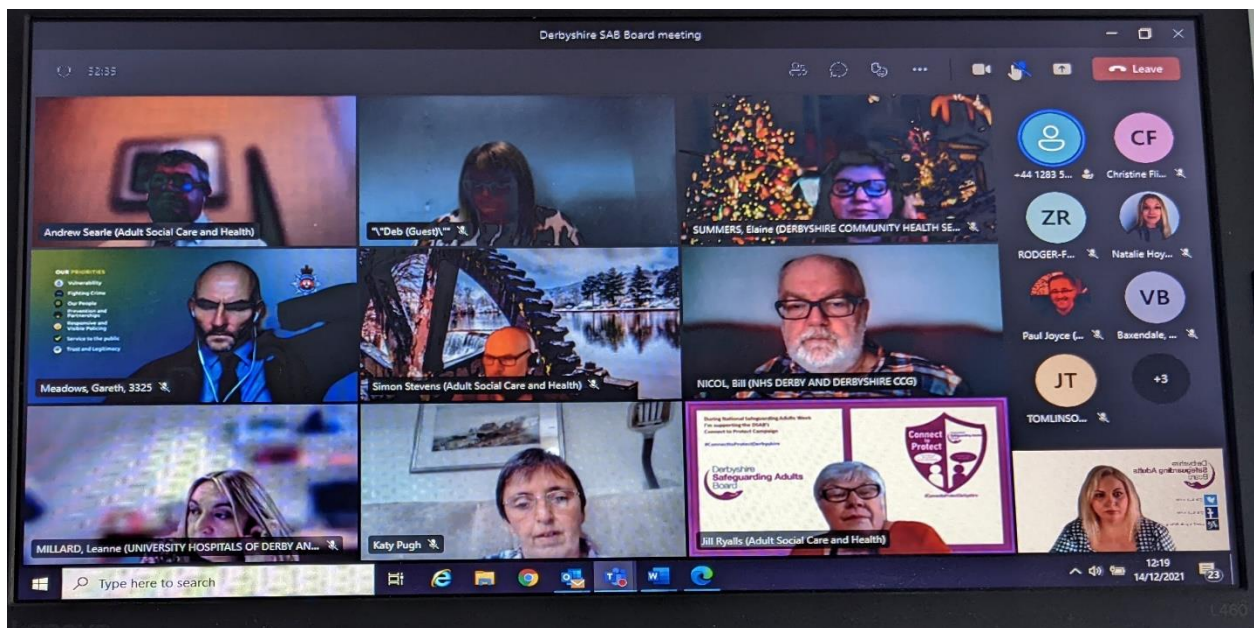
	Amount Spent
Salaries x3	£ 103,915.01
Independent Chair	£ 12,339.60
General overheads	£ 5,051.06
Marketing	£ 7,325.00
Total Amount Spent:	£ 128,630.67

Safeguarding Adult Review (SAR) expenses are not counted within the above budget and the cost is split three ways between the three statutory partners of the DSAB (Derbyshire Police, DCC Adult Social Care and Health, and Derby and Derbyshire CCG). The total expenditure for safeguarding adult reviews during 2020/21 was **£7200**.

Key achievements and progress

Listed below are some of our key achievements during 2020/2021

- **DSAB meetings** were held quarterly during 2020/2021. The subgroup meetings were postponed during quarter one of 2020/2021 to allow partners to focus on priority actions in relation to the COVID19 pandemic. From quarter two onwards the subgroups met quarterly to drive forward specific DSAB projects and objectives. All meetings were held via Microsoft Teams video conference.



- [DSAB newsletters](#) were produced, widely disseminated for professionals, and published on the DSAB website. The newsletters are used to share good news stories, key DSAB updates and to promote safeguarding initiatives and events. In addition to the standard quarterly newsletters, special edition newsletters were produced for important events such as National Safeguarding Adults Week, World Elder Abuse Awareness Day, and Scams Awareness Fortnight. A [special edition COVID19 DSAB newsletter](#) was also produced in April 2020, providing information from the Board office and partner agencies about their response to COVID19 and to provide assurance that safeguarding continues to be a priority.
- A [COVID19 page](#) was added to the DSAB website to provide both the public and professionals with advice and support in relation to the pandemic. The page contains

links to BSL information and information in different languages to assist Derbyshire citizens who do not use English as their first language.

- [Adult Safeguarding Decision-Making Guidance](#) – Due to COVID19, additional information to the main Adult Safeguarding Decision-Making Guidance was produced. The government recognised that safeguarding concerns and referrals may increase during the COVID outbreak, with more people receiving support, and also support needs changing.
- The DSAB Risk Register was reviewed and updated at DSAB Core Business Group meetings and a risk assurance plan was put in place specifically in relation to COVID19. Quarterly assurance reports were requested from DSAB partner agencies to highlight areas of risk linked to the impact of COVID19 on the ability of agencies to respond to safeguarding concerns.

Derbyshire Safeguarding Adults Board

Call Derbyshire 01629 533190

Safeguarding Adults Advice For People Self-Isolating

We want to make sure that everyone who is self-isolating is safe.

Here are some things to think about if you are offered, or need, support during this time.

Not sure? Don't answer the door.

If you are not sure about an offer of help, ask the person to leave details, and then talk about it with someone you trust.

Try to use existing and trusted community groups.

If not, could a family member, friend or neighbour who you know and trust help?

To report concerns to Adult Care ring Call Derbyshire on 01629 533190

If someone is in immediate danger call 999

If you are deaf, hard of hearing, have a hearing loss, or are speech impaired, you can use emergencySMS by texting 999 from your phone, or use the NGT Relay Assistant by dialling 18000 from the app or textphone.

A new poster, ‘**Safeguarding adults’ advice for people self-isolating**’ was produced by the DSAB Board office to provide advice to member of the community when being offered, or when requesting support, during this time.

The Board had been made aware of telephone and door scams increasing.

The messages on the poster encouraged people to use existing and trusted community groups to provide support, or a trusted family member, friend, or neighbour.

Safeguarding information for volunteers

Many people volunteered to help their communities during the COVID19 outbreak in 2020/2021, so the DSAB felt it was important for volunteers to understand how to spot the signs of abuse and neglect, and how to report any concerns they may have.

Unfortunately, it was recognised that some people, who want to exploit or abuse others, used this opportunity to become a volunteer. It was important that messages were shared to highlight that if people saw something that did not feel right, such as a volunteer being given money or inappropriate gifts, or crossing boundaries, they should report it.

A poster, 'DSAB Safeguarding information for COVID19 volunteers' was produced and shared widely with information for volunteers about what to look out for and what they should do if they were worried about someone being abused or neglected.

New Leaflet



The DSAB office produced a new leaflet called, 'Advice if you or someone you know is being abused, neglected or exploited'. The leaflet was translated into four languages - English, Polish, Romanian and Urdu. The leaflet is designed to inform both the public and professionals about recognising and reporting abuse and neglect.



World Elder Abuse Awareness Day (WEAAD) 15th June 2020

World Elder Abuse Awareness Day is observed each year on 15th June. Due to COVID-19 the Board office was not able to arrange any face-to-face community events, but the two memes shown below are from a set of four produced to help raise awareness of World Elder Abuse Awareness Day on social media.

Abuse does not always involve a stranger. Someone you think of as a friend could mistreat you, perhaps by taking money from you or by making you feel afraid, uncomfortable or hurt.

#WEAAD2020

World Elder Abuse Awareness Day - 15 June 2020



Care Home safeguarding awareness video [WEAAD Video 2020](#)



The DSAB Project Manager produced a short video for World Elder Abuse Awareness Day with help from two Derbyshire care homes, Ada Belfield in Belper, and Rowthorne in Swanwick, whose staff and residents feature in the video. The residents and care home staff helped bring to life key messages about recognising and reporting abuse and neglect, and the Board is grateful for their involvement in the project.



Derby University Freshers' Fair 2020



The DSAB hosted a stall at Derby University Freshers' event on 22nd and 23rd September 2020. The DSAB student advice leaflet, scam awareness information leaflets and safeguarding adults information was shared with the students. The students were happy to talk about their own experiences of scams with the stallholders who were from Derbyshire Police, DCC Adult Social Care and Health and Trading Standards.

Chesterfield FC Community Trust Booklet

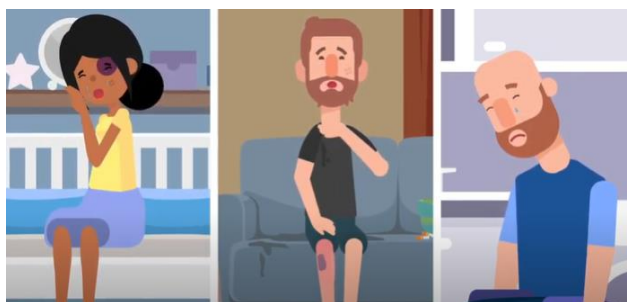
Chesterfield FC Community Trust was registered as a charity in September 2009. The Trust is independent to Chesterfield Football Club but they work closely together sharing many resources. The Trust provides a wide range of sporting, educational and community-based activities in Chesterfield and across North East Derbyshire, Bolsover and parts of Derbyshire Dales. The Derbyshire Safeguarding Adults Board featured a, 'There is NO Excuse for Abuse' poster in the Trust's information publication.



National Safeguarding Adults Week 16th to 22nd November 2020

During National Safeguarding Week the Board office ran a social media campaign on Twitter and Facebook covering specific safeguarding adults issues, including adult grooming, creating safer places, institutional and organisational abuse, understanding legislation and safeguarding in sport and activities. On Twitter we reached approximately 48.7k people through likes and retweets and increased the number of our followers by 3%. The most popular post was about the work of DFRS in the community with a reach of 28,427 posted on 22nd November 2020, with the second most popular about Adverse Childhood Experiences (ACEs) at 3,136 reach posted on 22nd November 2020. On Facebook we reached approximately 7k people and increased the number of our followers by 4%.

Launch of the DSAB's [animated film](#) and [leaflet](#)



The Derbyshire Safeguarding Adults Board launched a new animated film to raise awareness of safeguarding adults during National Safeguarding Adults Week. The film gives an overview of the many ways abuse can take place

and explains how to report concerns. It is available with subtitles in English, Polish, Romanian, Simplified Chinese and Urdu, and there is also a version featuring a British Sign Language interpreter. To accompany the animated film, an adult safeguarding guide was produced, which can be downloaded from our website.



Foetal Alcohol Spectrum Disorder webinar

During National Safeguarding Adults Week, the Board office arranged for a webinar to be delivered on Foetal Alcohol Spectrum Disorder (FASD), which was attended by 110 professionals from a variety of agencies.

The event was hosted by Jo Buckard from Red Balloon Training company. Jo posted on Twitter following the webinar;

"Since the #FASD training for @DerbysireSAB on #SafeguardingAdultsWeek I am absolutely blown away by the passionate response & decisive messages I've received about

developing new pathways. Such determination for change locally.

"I was so thrilled such a range of professionals attended including paediatricians GPs, adult social workers, Children's social workers midwives Camhs drug & alcohol services Police, probation, and CCG."

Cybercrime and Online Safety webinars

The Board has been working with the Police and other partners to raise the importance of online safety to reduce the risk of Derbyshire residents becoming victims of any form of cybercrime. To this end, the DSAB hosted a Cybercrime and Online Safety webinar as part of National Safeguarding Adults Week which were facilitated by Derbyshire Police Derbyshire County Council Community Safety.

DSAB Website www.DerbyshireSAB.org.uk



The DSAB website was launched in September 2018. Content for the website was written by the DSAB Project Manager with pages for the public and service users written in collaboration with the DCC Stakeholder Engagement Board. The website contains a wide range

of information and resources for both the public and professionals. Since the launch the website has been updated regularly. During 2020/21 there were **50,780** views of the website, an increase of 2.3% in comparison to 2019/20.

DSAB Social Media @DerbyshireSAB



The DSAB [Twitter](#) and [Facebook](#) accounts were launched in September 2018 and there continues to be regular posts and activity. The social media posts promote a wide variety of information, Board events and projects as well as awareness raising on a range of safeguarding topics. The DSAB follow and support the work of other SABs nationally via

social media as well as partner agencies. This allows the DSAB to share ideas and initiatives with other Boards and vice versa.

During 2020/2021 there was an increase of 184 (37%) in the number of Twitter followers in comparison to 2019/20. The total reach of posts during this twelve-month period was 1.3 million people. The top organic post on Twitter by the DSAB was on 16th February 2021 with a reach of 79,255, which was about County Lines drug-dealing networks. During 2020/21 there was an increase of 117 Facebook fans in comparison to 2019/20, a 167% increase.

Derbyshire District Council Safeguarding Leads group (DCSLSG)

The DCSLSG was set up in 2017 to support the work of both the Derby and Derbyshire Safeguarding Children Partnership and the Derbyshire Safeguarding Adults Board. DCSLSG seeks to promote and safeguard the welfare of all children and adults with care and support needs within the respective District Council areas.

The DCSLSG consists of Safeguarding Lead Officer representatives from all Derbyshire District Councils as well as the DSAB Board Project Manager and the Partnership Manager from the Derby and Derbyshire Safeguarding Children Partnership.

- Amber Valley Borough Council
- Bolsover District Council
- Chesterfield Borough Council
- Derbyshire Dales District Council
- Erewash Borough Council
- High Peak Borough Council
- North East Derbyshire District Council
- Rykneld Homes
- South Derbyshire District Council

The purpose of the group is to:-

- support the DSAB and DDSCP in fulfilling their statutory duties by ensuring effective coordination, cooperation and implementation at District Council level.
- promote consistency of high quality, effective safeguarding practice across District Councils.

- provide a District level forum where Councils can meet collectively to achieve positive outcomes for children and adults at risk.

Key issues discussed during 2020/21 were training and development, operational safeguarding issues/case studies, communications, policy and procedures, case file audits, learning from reviews, engagement with the DDSCP and DSAB Boards, COVID-19 response and homelessness, with assurance reports presented to the Board six monthly.

Vulnerable Adult Risk Management (VARM) Process

The vulnerable adult risk management (VARM) process was implemented in Derbyshire in 2013. The DSAB agreed the need for a process to manage risks which may arise within specific circumstances when working with adults deemed have capacity to make decisions for themselves, but who are at risk of serious harm or death through:

- self-neglect (Care Act 2014)
- risk taking behaviour / chaotic lifestyles or
- refusal of services

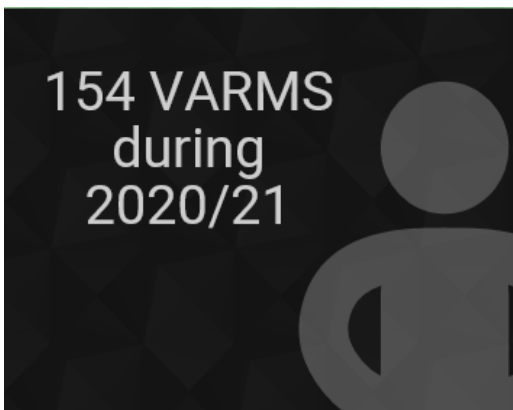
The VARM Working Group sits under the Performance and Improvement Sub-Group (PISG) of the Board. Three VARM Working Group meetings took place during 2020/21. The group looks at both strategic and operational matters relating to the VARM process with a key focus on the following areas:

- Analysis of quarterly performance data in relation to VARM to identify areas where practice and process can be improved
- Promotion of Making Safeguarding Personal and customer inclusion within the VARM process and meetings.
- Multi-agency audits in relation to VARM as appropriate
- Annual reviews of all VARM documentation including the VARM policy and staff guidance
- Quality assurance of VARM processes and practice
- Sharing examples of good practice and 'cases studies' in relation to VARM to evidence and demonstrate the impact of VARM and measure outcomes

- Identification of training gaps and assisting with the production of training in relation to VARM
- Monitoring the use and effectiveness of the VARM Hoarding Grant using statistical data
- Sharing information in relation to VARM with operational staff and colleagues – all representatives taking responsibility to feed back to their teams
- Identification of ways to improve quality and consistency of electronic recording in relation to VARM

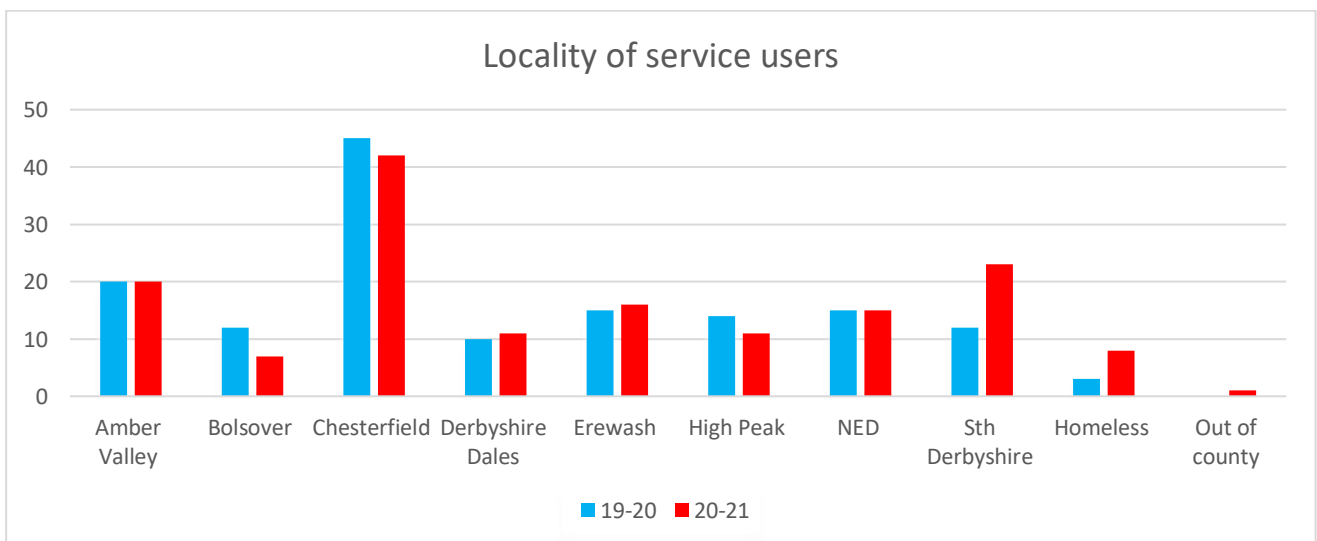
A separate VARM annual report for 2020/21 has been produced and can be requested via email DerbyshireSAB@derbyshire.gov.uk, however some statistical data and highlights of progress made during 2020/21 in relation to VARM are listed below.

VARM Referrals

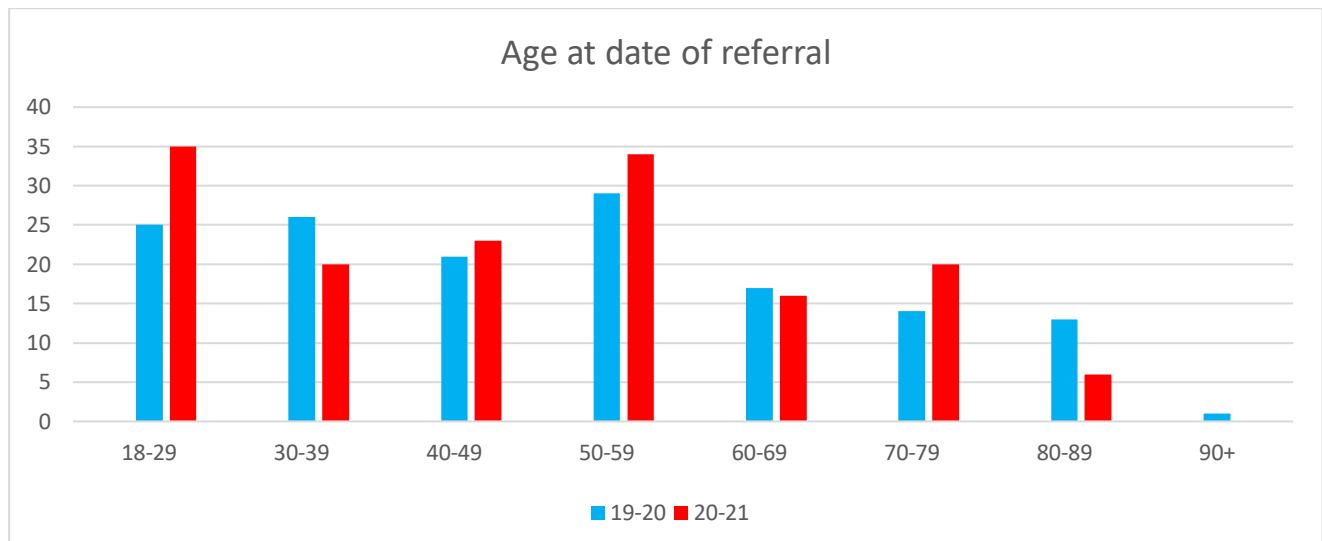


From 1st April 2020 to 31st March 2021, the VARM Administrator was informed of 183 VARM cases. Upon closer scrutiny, 29 cases were found to not meet the VARM criteria. 154 cases were therefore recorded under VARM and given a VARM case reference number.

Of the 154 VARM cases during 2020/21, 102 were for men (66%) and 52 were for women (34%). The ethnicity of adults in the VARM process during 2020-2021 was 92% White British, 4% not stated and the other 4% were either Black British, Asian British, Mixed Race or recorded as 'other'.



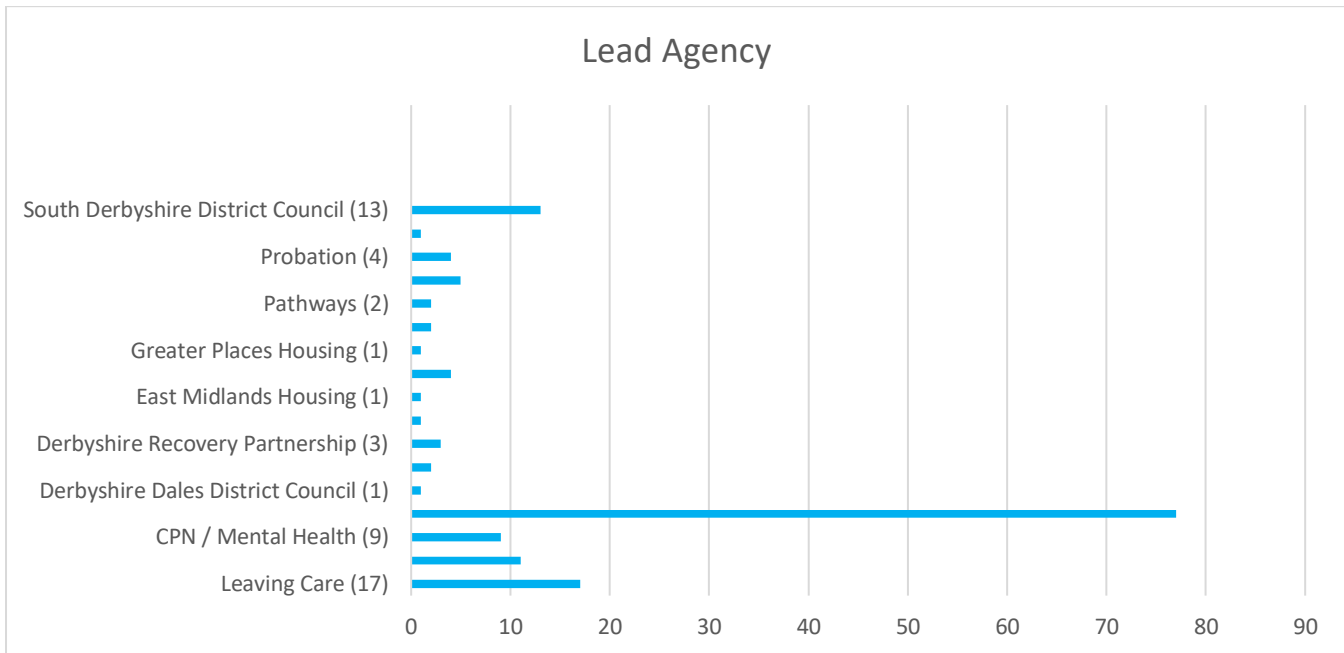
2020-2021 saw an increase in South Derbyshire cases and also saw an increase in adults who are homeless being supported via the VARM process. There was one care leaver living out of county who was supported via the VARM process.



Records show that 43 adults (28%) attended their initial VARM meeting during 2020/21 which is a decrease of 10% from the previous year. This decrease could be due to the COVID-19 pandemic as home visits have not always been possible to increase engagement. There is a significant amount of evidence within the VARM meeting records of chairs and attendees looking at creative ways to engage with the adult prior to, during and after VARM meetings. This is also demonstrated in the findings of the VARM quality assurance pilot which took place in 2021.

For many adults in the VARM process, multiple risk factors are identified. Mental health and alcohol misuse each accounted for 14% of VARM cases with fire risk at 13%. Hoarding was 12% which is a significant decrease from 29% in 2019-2020 and this may again be a result of professionals being unable to visit adults in their homes to see and raise concerns about hoarding.

Lead Agency/Chair for VARM



Derbyshire County Council Adult Social Care and Health was the lead agency in 50% of VARMs, with the Derbyshire County Council Leaving Care service taking the lead in 11% of cases. South Derbyshire District Council was the lead agency for 8% of cases and Chesterfield Borough Council Housing Department were the lead in 7% of cases. It can be seen from the graph above that a wide variety of agencies chair VARM meetings.

DSAB VARM Working Group Activity

[VARM Fact Sheet](#): A fact sheet was developed by the DSAB VARM working group during 2020/21 which explains what a VARM is, as well as giving an overview of the process.

[VARM meeting confidentiality statement](#): When working with adults during the VARM process, the information discussed and recorded in the VARM meeting may include personal identifiable data (PID); therefore, all agencies are required to have in place and adhere to policies and procedures in relation to information governance. The confidentiality statement was developed by the VARM working group to be read out at the start of every VARM meeting, or to be shared with attendees prior to the meeting.

VARM Quality Assurance Pilot: A Quality Assurance exercise was undertaken between January and the end of March 2021 which included direct observations at twelve VARM meetings by VARM working group members using a bespoke audit tool linked to the VARM Policy. The purpose of the pilot was to;

- ensure that agencies understand the VARM process and are compliant with DSAB VARM policy
- ensure there is appropriate service user/advocate involvement in the VARM process and the meeting itself (where possible) with clear evidence that the adult has been included and considered throughout.
- ensure VARM documentation is fit for purpose and is being fully completed.
- ensure that all agencies are engaging in the VARM process and attending meetings as relevant.
- ensure that the actions set at VARM meetings are followed up and actioned in a timely manner.
- identify further support/training needs, which would steer the content of future VARM briefing training sessions.
- learn from positive outcomes and good practice examples of multi-agency working and share these examples widely to teams and colleagues via the DSAB VARM Working Group.

A findings report has been produced for the Board which identified some positive examples of multiagency working and making safeguarding personal, along with some recommendations to be actioned by the VARM working group.

VARM training



Staff within the Derbyshire County Council adult social care and health training team developed a two-hour webinar version of the VARM training to allow this training to continue during 2020/21. The training is multi agency attended and open to all partner agencies across Derbyshire. The December 2020 briefing was

delivered with a British Sign Language (BSL) translator to support a professional with a hearing impairment to access the training, which worked well.

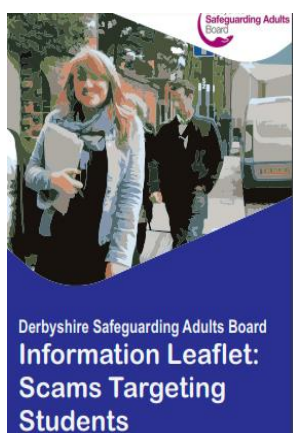
VARM podcasts with translation into British Sign Language (BSL)



Two podcasts were recorded to help to explain the VARM process in Derbyshire. '*What is Vulnerable risk management (VARM)?*' and, '*Vulnerable Adult Risk Management (VARM) case study*' which is a real-life case study of an eighty-six-year-old man who was supported

using the VARM process. Both podcasts are available from the Derbyshire Safeguarding Adults Board website as audio and British Sign Language version.

- **DSAB Financial Abuse Working Group**



The DSAB financial abuse working group met twice during 2020/21. The group has a well-established virtual network and regular communication occurs to share information about financial scams. The group has been highlighted at regional forums as an example of good practice. A suite of information is available on the [DSAB website](#) which can be used by the public and professionals to learn about the risks and how to access support.

Scams Podcast

Scams are a huge issue affecting many people of all ages and backgrounds. During 2020/21 a DSAB [scams podcast](#) was produced featuring speakers from Derbyshire Scamwatch, Derbyshire County Council Trading Standards and the DSAB Project Manager. The podcast includes an account from an adult in Derbyshire who was scammed but with the support of Derbyshire Scamwatch, there was a positive outcome.

Multi-Agency Training

Two DSAB training courses, 'Chairing Meetings' and 'Making enquiries under S.42 of the Care Act (2014)' are hosted by the Derbyshire County Council electronic system, Derbyshire Learning Online. These courses are multi agency delivered and are available for all professionals working for partner agencies across Derbyshire and Derby City, including the voluntary sector. Key learning outcomes for Making enquiries under S.42 of the Care Act 2014 are listed below:

- Demonstrate how the adult is at the heart of everything we do, while carrying out a S42 enquiry by understanding Making Safeguarding Personal (MSP);
- Describe the process for recording information in an Adult Safeguarding Enquiry;
- Clarify the role and responsibilities of safeguarding adults' partners in making S42 enquiries, and the possible consequences.

Below are some quotes from professionals who have attended the training:

'It has highlighted the importance of working in partnership with other agencies'

'I will use the available resources and knowledge to support others in making and investigating safeguarding referrals'

" I have an improved knowledge of wider services to contact regarding enquiries.'

The 'Chairing multi-agency meetings' course was launched in November 2018 and was developed to help professionals explore the skills needed to chair multi agency meetings with a focus on Making Safeguarding Personal and handling conflict.

Key learning outcomes for this course are listed below:

- Explore how to plan and chair multi-agency meetings where someone is at risk, whilst maintaining the values that underpin Making Safeguarding Personal.
- Consider how to chair meetings to best practice standards, applying relevant legislation and guidance, including information sharing protocols.
- Discuss how to prepare for a meeting, ensuring that participants are clear about their roles and what outcomes are to be achieved.
- Recognise and practice a range of interpersonal skills to manage the meeting and achieve specified outcomes for individuals.
- Identify some of the things that may go wrong in meetings and consider what actions can be taken to ensure the meeting remains focussed.

Below is some feedback from professionals who attended the training:

'I found it helpful in gaining knowledge around planning and chairing a meeting'

'It provided me with a good framework to chairing meetings, I will use the learning from the Webinar to improve my practice, it provided me with good examples on best practice but also what can go wrong'

'I enjoyed it and found it useful having the opportunity to learn from others who were more experienced in this area. I liked that it was Multi-disciplinary and how different organisations approached the task.'

A task and finish group has met during 2020/21 to work on converting this face to face training into Webinar format and both courses have run as webinar courses from 2021 onwards. Training attendance figures, attendee evaluations and feedback from trainers is being reviewed quarterly via the Learning and Development subgroup to learn and adapt course content, gauge the impact of training delivered and identify any other training gaps which may need to be addressed.

[Safeguarding Adult Reviews](#)

Section 44 of the Care Act 2014 requires Local Safeguarding Adults Boards to arrange a Safeguarding Adult Review (SAR) when an adult in its area dies as a result of abuse or neglect, whether known or suspected, and there is concern that partner agencies could have worked more effectively to protect the person at risk. A SAR may also be conducted when a person has not died but it is known or suspected that they have experienced serious abuse/neglect, sustained a potentially life threatening injury, serious sexual abuse or serious/permanent impairment of health or development. The SAR process is not about apportioning blame, or investigating the actual circumstances of an incident, it is about learning what we are doing well and where improvements can be made to systems, processes and practice, to make a difference to the way agencies work together to support adults in Derbyshire. During 2020/21 the DSAB completed and published two reviews.

[Multi-Agency Learning Review \(MALR19A\)](#)



In 2019 the DSAB with support from the Derby and Derbyshire Safeguarding Children Partnership commissioned a multi-agency learning review regarding the sad death of a young man, referred to as Aaron. The two Boards looked in detail at the circumstances leading up to Aaron's death and the care and support provided by professionals working with him to understand whether there was potential learning amongst professionals and also in relation to the systems and processes used to support adults in Derbyshire. A learning brief was published in September 2020 to assist professionals and aid discussions in relation to how agencies interact, work with, and support young adults such as Aaron. The learning brief for this multi-agency learning review (MALR19A) is available to read on our website.

[Safeguarding Adult Review \(SAR18A\)](#)



The DSAB commissioned a Safeguarding Adult Review (SAR) in 2018 in accordance with the Care Act in relation to an adult we refer to as, 'Lisa'. The Board agreed there was some potential learning for agencies in this case and that as a partnership we needed to explore the background and what led up to the circumstances facing, 'Lisa'. In February 2021 the DSAB published the learning brief for SAR18A outlining the background, findings, good practice, and next steps required. The learning brief for this

SAR is available to read on our website.

The learning briefs produced for our reviews are shared widely across the partnership. We encourage all front-line staff and managers to read and discuss the learning points identified and the good practice highlighted. These learning briefs can be used as a tool to understand cases of a similar nature and promote professional curiosity and self-reflection. Work is ongoing to ensure that the learning from these reviews is embedded across the partnership with action plans in place which are monitored via the SAR subgroup.

Safeguarding Adult Review (SAR20A)

During 2020/21 one SAR was commissioned in relation to the death of an adult, 'Thomas'. An independent reviewer has commenced work on the review and the first Panel meeting was held in November 2020. Work is ongoing in relation to this review and an update will be provided in the next DSAB Annual Report.

Subgroup Activity of the Derbyshire Safeguarding Adults Board 2020/2021

The DSAB currently has seven sub-groups supporting the work of the Board. Each subgroup reports quarterly to the DSAB on activity, progress, and challenges.

- Core Business Group
- Performance and Improvement (PISG)
- Operational and Leadership
- Safeguarding Adults Review (SAR)
- Learning and Development* (L&D)
- Mental Capacity Act (MCA)*
- Policy and Procedures (P&P) *

* Indicates a joint Derbyshire and Derby City SAB Subgroup)

The Core Business Subgroup

Chair - Andy Searle



The DSAB Core Business Group is a small subgroup of the Board with membership from the DSAB project Manager, Independent Chair and the three statutory partners of the Board. The subgroup drives forward the strategic priorities and gives direction to the Board. Key decisions remain the responsibility of the full Derbyshire Safeguarding Adults Board. The purpose of the Core Business Group is to:

- Inform and agree the agenda for each DSAB Board meeting.
- Discuss and follow up on DSAB Business in between Board meetings.
- Co-ordinate the production and implementation of the DSAB Business Plan.
- Monitor the effectiveness of the DSAB and subgroups in relation to safeguarding adults in Derbyshire, bringing good practice/areas for further scrutiny to main Board.
- Monitor the effectiveness of processes and areas that are routinely reported to DSAB.
- Provide oversight of the relationship between other forums, for example, Health & Wellbeing Board, Safer Communities Board and the Derby and Derbyshire Safeguarding Children Partnership.
- Establish and monitor financial arrangements for the DSAB.

The DSAB Core Business subgroup was scheduled to meet quarterly during 2020/2021, but due to the COVID19 pandemic the group has met frequently with fortnightly meetings taking place at the beginning of 2020 and monthly meetings later in the year. The meetings included a standing item to discuss and receive assurance in relation to the impact of COVID19 on safeguarding adults in Derbyshire.

The Performance and Improvement Subgroup
Chair: Bill Nicol (Derby and Derbyshire CCG)

The Performance and Improvement subgroup is responsible for;



- identifying and analysing the safeguarding adult performance data for Derbyshire
- identifying areas of risk and thematic areas of practice and performance in order to determine any priority areas for operational improvement through case file audit
- identifying areas of work that are required to improve multi agency practice and to monitor progress as well as sharing and highlighting positive safeguarding practice.

The Performance and improvement subgroup has continued to focus upon the auditing of safeguarding adult case files to identify operational themes, challenges, and positive outcomes for adults at risk. Cases involving adults who are homeless, who have learning difficulties, and who self-neglect have been scrutinised. Due to the COVID19 pandemic we have been through unique and testing times but there was assurance that all key partners had continued to meet their statutory responsibilities in safeguarding those at risk from abusive behaviour and practice. There was evidence of robust inter-agency collaboration and partnership working with both being critical components in any safeguarding care planning. The audits were well supported by key partner agencies and their commitment to learning and improvement should be commended.

The two most prevalent forms of safeguarding risk during the COVID19 pandemic were

Domestic Abuse and Self-Neglect. These were given priority with assurance sought that all was being done to respond to those concerns.

The subgroup also identified positive outcomes and working practices within the Vulnerable Adult Risk Management (VARM) process. The collation of statistical operational data has been an invaluable aspect of obtaining assurance that this work has had a successful and meaningful impact upon those at risk. Subgroup members provided assurance by evidencing their governance and performance arrangements. This will continue as an ongoing requirement.

The past year has been challenging and has presented all care services with unique circumstances and dilemmas. Staff across the County should be proud of their achievements in meeting these demands and maintaining a high standard of professionalism.

The Learning and Development Subgroup Chair: Kerry Pope (Derbyshire Police)

The purpose of this subgroup is to;

- take direction from Derby and Derbyshire SABs in relation to Learning and Development and agree priorities which meet the strategic objectives of both Boards
- support both SABs in meeting the requirements of national guidance/legislation and standards in service provision to safeguard adults who are in need of care and support
- identify, develop and maintain and promote a multi-agency safeguarding adults training programme
- promote a consistent approach to safeguarding adults across Derby and Derbyshire
- embed the principles of Making Safeguarding Personal within safeguarding training.
- develop quality assurance tools to evaluate safeguarding training.
- analyse learning identified in multi-agency reviews and audits in relation to existing safeguarding adults training and identify gaps and areas for development.

Despite the COVID pandemic, the Learning and Development Subgroup has had another productive year. The subgroup has adapted well to the online learning world and continued to arrange and facilitate two multi-agency training courses, 'Making Enquiries under s42 of the Care Act (2014)' and 'Chairing Meetings'. Making Enquiries under s42 of the Care Act (2014) has been running since February 2017 and the Chairing Meetings course has been running since March 2019.

A task and finish group met in 2021 to discuss Equality and Diversity. The subgroups' aim is to ensure that that Equality and Diversity has consistent messages within training and the work that is carried out as a partnership. The work of this group will continue throughout 2021 and 2022.

The subgroup has an action plan linked to the three strategic priorities which both Derbyshire and Derby City Safeguarding Adults Boards have adopted; these are Making Safeguarding Personal, Quality Assurance and Prevention. This action plan is reviewed at each meeting and shared with both Boards to monitor progress

The Operational and Leadership Subgroup

Chair: Jill Ryalls (Derbyshire County Council Adult Social Care and Health)



The Operational and Leadership subgroup is attended by Safeguarding Leads from DSAB agencies and by adult social care managers from each locality area.

The group regularly features guest speakers from a variety of organisations, including the Department of Work and Pensions, Domestic Abuse Services and voluntary sector organisations and this has proved a useful way of sharing information across all of

our partners about the wide range of services available in Derbyshire to assist with safeguarding adults.

The meetings allow an opportunity for all partners to discuss how to improve operational systems and safeguarding processes. Discussions during 2020/21 have included response to referrers, Making Safeguarding Personal, the use of advocacy, inappropriate/non safeguarding referrals and the promotion of the Herbert Protocol to protect adults who are at risk of going missing due to dementia or other illnesses.

Subgroup members have also shared case studies as examples of what is working well and areas which require improvement. The Decision-Making Guidance has been promoted widely with partners and discussions within the group have resulted in better recording systems and processes in relation to responding to referrers.

Safeguarding Adults Review (SAR) Subgroup

Chair: Jill Ryalls (Derbyshire County Council, Adult Social Care and Health)

The Safeguarding Adult Review Sub-Group has met four times during 2020/21. All key DSAB organisations are represented on the subgroup and there has been excellent collaboration between all agencies. The panel has considered referrals carefully and drawn upon information from all of our partner agencies to make an informed decision about whether a referral has met the Care Act criteria to be eligible for undertaking a Safeguarding Adult Review. Where the panel has felt that a referral did not make the eligibility criteria for the review consideration was given to whether there was merit in the case being considered within the performance and improvement subgroup for potential learning for partner organisations.

The DSAB Project Manager manages Derbyshire SAR and learning review activity and participates in national and regional forums to learn from the experience of other Boards. This has helped to develop a consistent approach to SAR thresholds and processes across the region. The subgroup considers other SARs that have taken place across the country which allows the panel to consider if Derbyshire may learn from other authorities.

Two reviews have concluded during 2020/21, in relation to Aaron and Lisa. Information about these reviews can be found in an earlier section of the Annual Report. The SAR

Recommendations group has proven to be successful in monitoring recommendations made in previous reviews and has enabled a joined-up approach from the Board in embedding the learning.

The Mental Capacity Act (MCA) Subgroup

Chair: Emily Freeman, Head of Service for Safeguarding Adults and Professional Standards, Derby City Council



The Mental Capacity Act (MCA) Subgroup is chaired by Emily Freeman, Head of Service for Safeguarding Adults and Professional Standards at Derby City Council. This is a joint subgroup for both Derby and Derbyshire Safeguarding Adults Boards. It is positively supported with representation from key statutory and non-statutory partners and is well attended.

2020/21 was a challenging year due to the global Coronavirus pandemic. Initially, the work of the MCA subgroup was paused to allow health and social care partner agencies to refocus resources to respond to the unprecedented emerging situation.

The pause on the subgroup activity was short-lived, and as a partnership we have been able to progress a number of actions alongside our usual business of sharing good practice, tools and information and scrutinizing the application of the MCA and DOLS across partner agencies.

Awareness and application of the Mental Capacity Act continues to be a significant theme identified nationally in Safeguarding Adults Reviews (SARs). In line with recommendations from our local SARs and Multi-Agency Learning Reviews, the MCA subgroup has started to develop resources to support young people and their families to understand the MCA. These resources are hoped to be ready for circulation in 2021/22 and will assist in the work needed for implementation of the Liberty Protection Safeguards.

In 2020/21 the MCA subgroup launched a newsletter to raise awareness and provide information, guidance and signposting across Derby and Derbyshire. The newsletters have been circulated to SAB members and have also been published on SAB websites. This newsletter will continue to be published twice a year in 2021/22.

The Deprivation of Liberty Safeguards were due to be replaced with the Liberty Protection Safeguards in October 2020, however this was delayed due to Coronavirus. The MCA subgroup has formed an Implementation Project Group to work collaboratively to develop as much joint policy, procedure and guidance as possible to ensure consistency across the city and county. This work will be progressed throughout 2021/22 in preparation for the revised implementation date of April 2022.

Following our successful survey and scoping of skills and knowledge in 2019/20 in which we identified barriers to the application of the MCA legislation and guidance, a set of core training slides were developed to be used across multi-agency partners. In 2020/21 we circulated these slides and started to collate feedback. In 2021/22 we hope to undertake some analysis on the usefulness and impact of these slides.

The Policy and Procedures Subgroup

Chair: Zoe Rodger-Fox, Head of Safeguarding, Chesterfield Royal Hospital NHS Foundation Trust.



The purpose of the Joint Policies and Procedures Subgroup is to establish and review multi-agency policies and procedures and practice guidance in relation to safeguarding adults to ensure that staff are equipped to respond to safeguarding adults concerns and promote the welfare of adults with care and support needs with the aim to;

- support both SABs in meeting the requirements of national guidance/legislation and standards in service provision to safeguard adults who are in need of care and support.

- identify, develop, review and promote multi-agency safeguarding adults policy, procedures and practice guidance. Existing guidance will not be reviewed unless there is a requirement due to;
 - o A change in legislation or statutory guidance
 - o The review date has arrived
 - o A formal request is made via the Board or a SAB subgroup that an amendment is required due to a factual inaccuracy.
 - o Learning from a SAR/learning review/DHR requires a change to be made to existing guidance
- promote a consistent approach to safeguarding adults across Derby and Derbyshire.
- embed the principles of Making Safeguarding Personal within safeguarding policy and practice guidance.

This joint group was established this year with a new Chair and deputy Chair from Health services accompanied by a wide range of agencies as partner members. Engagement with the meeting has remained high throughout the year with contribution to the work plan being shared across the partnership.

There has been a full review of the work plan and reassignment of actions to support the group in moving forward with creations of new documents. The integrated policies and procedures were published and a standing agenda item created where policy and procedure change requests can be reviewed to ensure timely change in line with new legislation and learning. The group continue to risk assess the outstanding work and ensure new policies. Procedures and guidance are produced to meet the needs of the public and the partners. The table below highlights the progress the group have made during the year.

	2019-2021	2020-2021
RED Document needed and not yet started	10	6
AMBER Document being worked on or awaiting sign off	11	6
GREEN Document in Place	26	42

Adult Safeguarding - Statistical information

The local authority has a duty to collect safeguarding data relating to adults aged 18 and over. The Safeguarding Adults Collection (SAC) is data reported annually by adult safeguarding teams based in the councils with Adult Social Services Responsibilities. This data helps to support adult safeguarding policy development and the work of the DSAB to understand where abuse may occur and improve services for individuals affected by abuse. The aim is to ensure that the information collected is of value to both the government, councils and SABs. The DSAB has access to quarterly data dashboards in relation to safeguarding adults referrals, safeguarding enquiries and outcomes, which are presented at Performance and Improvement subgroup meetings with key headlines shared at Board meetings by the DSAB Project Manager. This is helping to increase the Board's understanding of what is working well and where improvements are needed and to steer the focus of multi-agency audits. There is ongoing work to improve the data produced with a key focus on promoting the importance of accurate recording to all professionals to ensure the Board has access to meaningful data. Due to the COVID-19 pandemic it was agreed that closer scrutiny of safeguarding was required and in addition to the usual quarterly reports the DSAB Project Manager produced monthly performance reports for the Board. There has been a regular submission of safeguarding adults data by Derbyshire County Council Adult Social Care and Health to the COVID-19 Insight Project which is a Local Government Association project. All local authorities have been asked to submit data and approximately 60% have contributed to the project so that a national picture of the impact of COVID-19 on safeguarding adults can be built. A COVID-19 Performance data Framework was also produced by the Board to ensure that there was a clear plan for where additional information could be accessed in relation to homelessness, hospital discharges and other factors which could be influenced by COVID-19 and subsequently have safeguarding implications.

Safeguarding adult referrals and safeguarding enquiries data 2020/2021

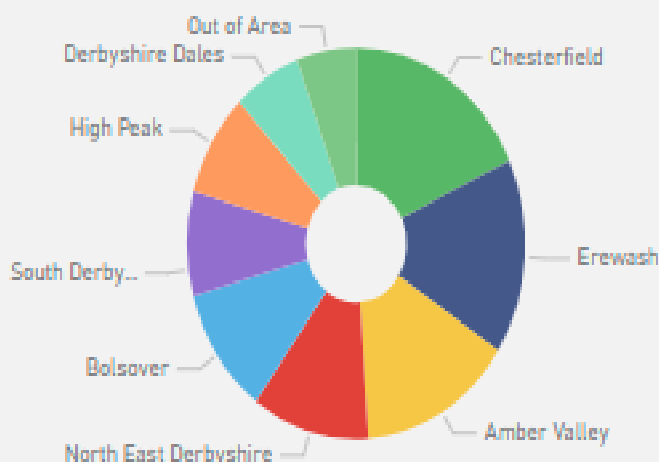
Concerns Raised 3 Year Trend



There were **4318** Safeguarding referrals/concerns raised with Derbyshire County Council Adult Social Care and Health within the year April 2020-March 2021.

This is an increase of **6%** from the previous year, a smaller increase than we have seen in previous years, which may be due to the COVID-19 pandemic.

Safeguarding Concerns

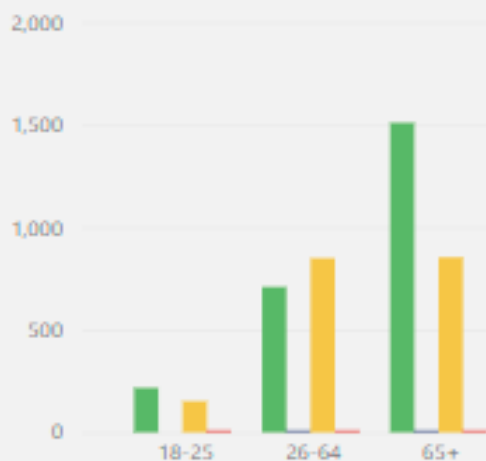


1720 of these referrals (**39.8%**) resulted in further enquiries being undertaken under S.42 of the Care Act 2014 during this 12-month period.

The locality area information shows us that Chesterfield received the most safeguarding referrals during 2020/21 (18%) followed by Erewash (16%) and Amber Valley (15%).

Age Group and Gender

Gender ● Female ● Indetermined ● Male



Adults aged over 65 years were the subject of **2362 (55%)** of the referrals made during 2020/21. There has been a reduction of 8% in the number of referrals being made for adults aged over 65 in comparison to the previous year, 2019/20.

1558 (36%) of referrals were in relation to adults aged 26-64 whilst only **369 (8.5%)** were in relation to adults aged 18-25 during 2020/21. In the previous year, 2019/20 we also saw 8% of referrals made for adults aged 18-25.

56% of referrals made during 2020/21 were in relation to women. In 2019/20 61% of referrals were in relation to women so this majority has reduced by 5% during 2020/21.

Had Capacity When Referral Made



In **1416** (33.6%) of safeguarding adult referrals made 01/04/2020 - 31/03/2020, the adult was recorded as lacking capacity at the point the safeguarding adult referral was made.

The percentage of adults recorded as lacking capacity during 2020/21 has stayed the same as the previous year, 2019/20.

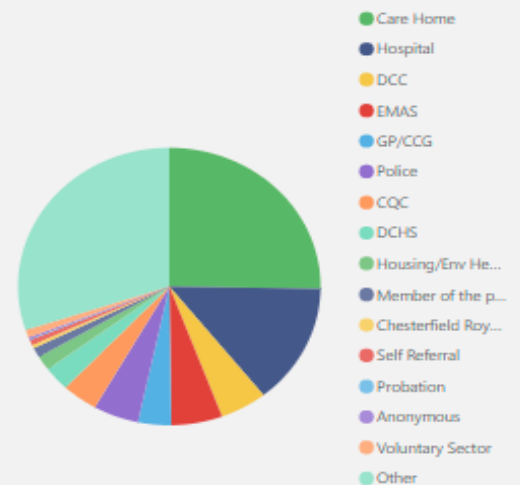
There was a high amount (30%) of referrals recorded with the referral source, 'other' but it is promising that the percentage recorded as, 'other' has reduced by 20% in comparison to the 2019/20 data report.

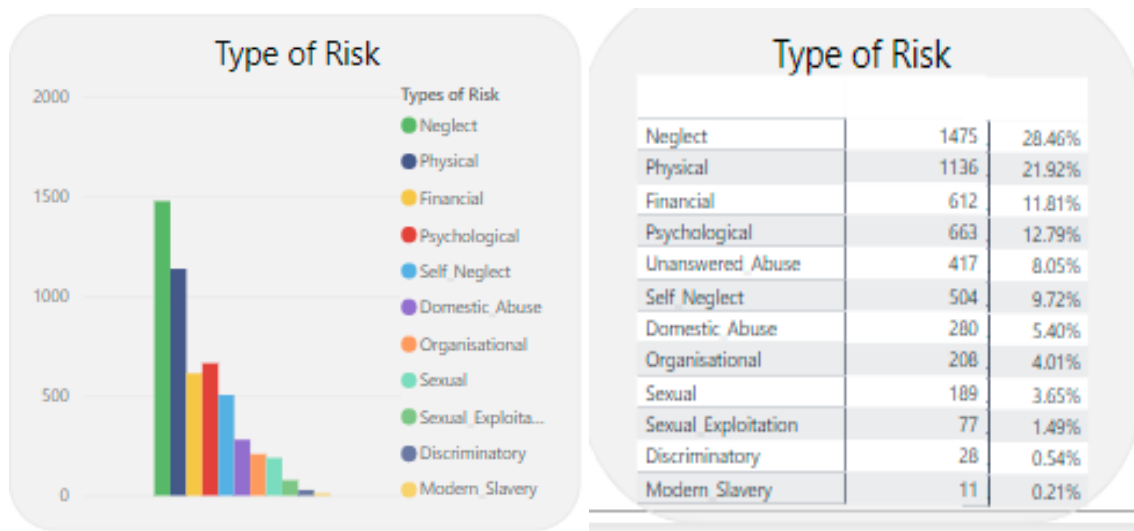
Care homes made 25% of all safeguarding adult referrals during 2020/21.

Hospitals were the referrer in 14% of the referrals made during 2020/21.

Self-referrals, referrals from members of the public, and anonymous referrals made up just under 2% of referrals made during 2020/21.

Referral Source





Safeguarding adult referrals relating to **neglect** were a feature of **28%** of all referrals made during 2020/21. **Physical abuse** was the second most common reason for referral averaging **22%** for the year 2020/21. There was a 3% decrease in referrals in relation to physical abuse during 2020/21 in comparison to the previous year. **Psychological abuse** has been listed as the reason for referral in **13%** of cases with **financial abuse** featuring in **12%** of referrals.

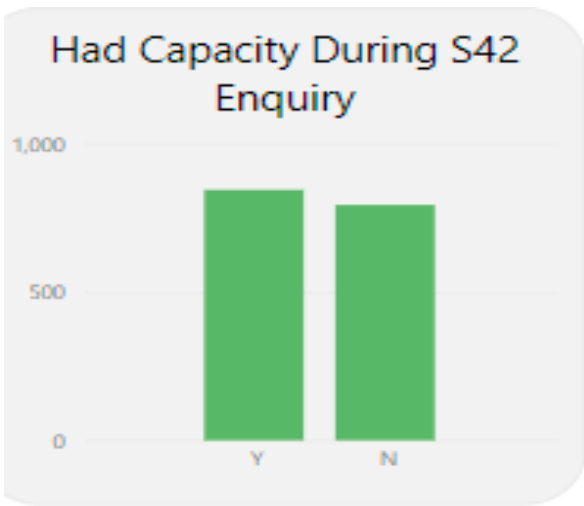
Self-neglect referrals have slightly increased, in percentage terms, during the year from 8% in Q1 and Q2 2020/21 to 10% in Q3 and Q4 2020/21 becoming the fifth most common reason for referral. For the previous year 2019/10 we saw 7% of all referrals being due to self-neglect so there has been a 3% increase in self-neglect referrals in comparison to 2019/20.

The percentage of referrals received in relation to domestic abuse has remained at the same level for the past two years (5%).

Concluded referrals and S42 enquiries

There were **4342** safeguarding referrals concluded during 2020/21 (01/04/2020 to 31/03/2021).

In **1639** of these cases (38%), further enquiries were undertaken under S.42 of the Care Act.



In relation to S42 enquiries over this 12-month period, 794 (48%) of adults were recorded as lacking capacity at some point during the safeguarding enquiries undertaken.

During the previous year, 2019/20 it was reported that 47% of adults lacked capacity during the S42 enquiries.

Advocacy

Advocate

Advocate	Count of Pins
1 No	557
2 Informal	125
3 Mind	39
4 Specialist Advocacy	19
5 Other Agency	54
Total	794

During 2020/21 Derbyshire Mind was the service commissioned to provide advocacy support for adults in Derbyshire.

‘Informal’ advocate refers to adults who had a family member/friend as their advocate during the safeguarding enquiry.

Of the 794 cases where an adult was recorded as lacking capacity to make decisions during concluded safeguarding enquiries over the 12 months period 01/04/2020 - 31/03/2021, 557 (70%) of adults were recorded as not having an advocate in

place as nothing had been recorded about advocacy on their case record.

This decrease in informal advocacy support is highly likely a consequence of social distancing constraints due to Covid-19.

Ethnicity

The majority (88%) of referrals made in Derbyshire are for adults who are white British. There is a small percentage (8%) where the ethnicity is not known/recorded. White Other/White Irish adults make up 1.5% of referrals and the remaining 2.5% are adults from BAME communities. The percentages are very small for each BAME group.

The proportion of all DCC Adult Care service users from BAME communities is 2.27%. According to the 2011 census, there were 32,652 individuals from BAME groups living within Derbyshire, comprising 4.2% of the population.

Ethnic Groups	Total Figures		Per 100,000				
	S42 Count		2020_21 Q1	2020_21 Q2	2020_21 Q3	2020_21 Q4	Total
Black	40		157.42	78.71	78.71	78.71	393.55
White Other	67		93.17	69.88	104.82	93.17	361.05
Mixed	28		156.07	58.53	39.02	19.51	273.12
White British	3838		71.03	52.43	55.00	54.19	232.65
Asian	18		26.18	52.37	13.09	13.09	104.74
Unknown	339						

The table above shows a breakdown of ethnicity for concluded S42 enquiries during 2020/21. The breakdown is shown per 100,000 of the population.

The data seems to indicate that we see a higher number of safeguarding referrals for the Black community than we would expect for the population of this group in Derbyshire, and a lower

number of referrals for the Asian community than we would expect for the population of this group in Derbyshire, however because we are talking about very low numbers of referrals it is difficult to draw any conclusions about under/over representation. The data will be monitored more closely over the coming months to see if any trends and patterns can be identified.

Location of abuse

Location	Count
Care Home	2
Care Home - Nursing	541
Care Home - Residential	957
Own Home	1789
In The Community	136
In A Community Service	52
DCC Care	20
Hospital Acute	69
Hospital Community	21
Hospital MH	256
Other	141
Unanswered Location	501

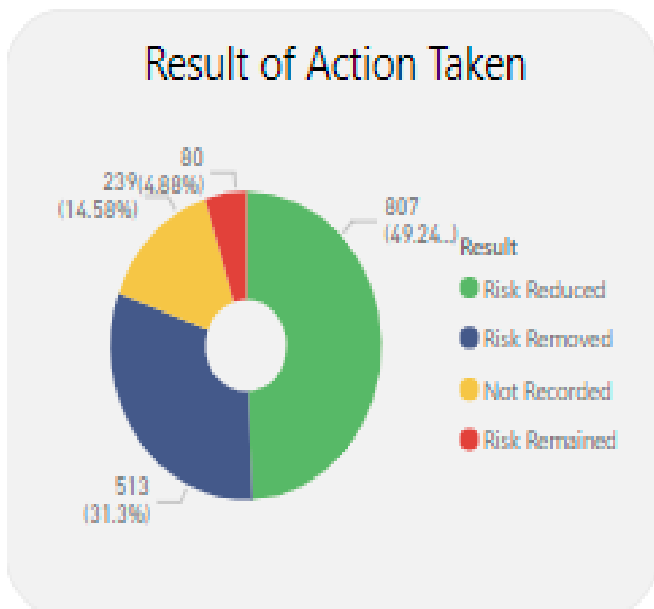
It should be noted that more than one location of abuse can be selected for each adult.

The majority of abuse took place in the adult's own home (1789 cases). Residential and nursing care homes were the second and third most common locations of abuse taking place.

In 501 cases the location of abuse was not recorded.

Safeguarding Outcomes for adults in Derbyshire

The information below is based on concluded S42 enquiries over the 12-month period



01/04/2020 – 31/03/2021. The outcomes are recorded by the social worker as part of the closure of the safeguarding enquiries.

In **81%** of cases it was recorded that the risk of harm to the adult was completely removed or was reduced during 2020/21.

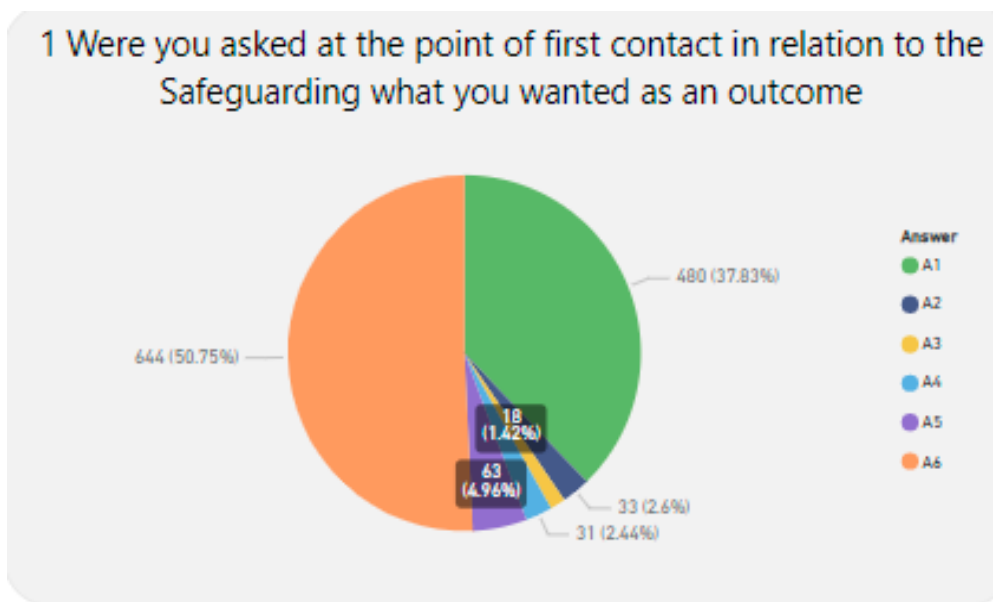
In **4.8%** of cases it was recorded that there remained a risk to the adult at the conclusion of the Safeguarding enquiries.

During the previous year, 2019/20, **83%** of cases were recorded as the risk of harm to the adult being completely removed or being reduced. In **4%** of cases there remained a risk to the adult.

Making Safeguarding Personal

The Care Act 2014 emphasises a personalised approach to adult safeguarding that is led by the individual, not by the process. The approach of agencies and services to adult safeguarding should be person-led and outcome-focused.

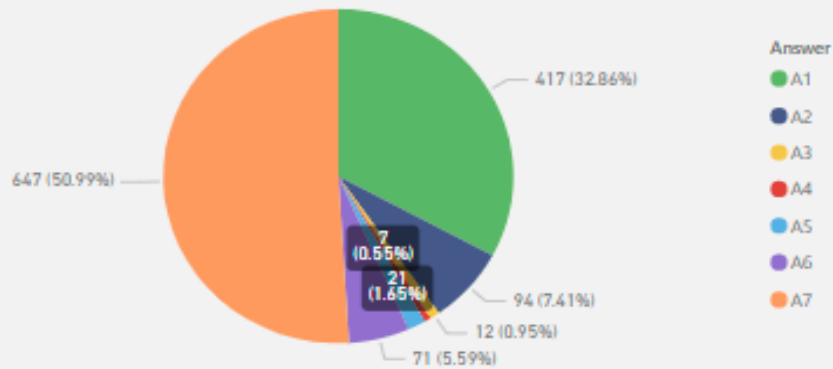
Four multiple choice questions are included in the local authority electronic safeguarding record to ensure that the views of the adult are captured. These questions have also been adopted by other SABs in the region. The questions are not mandatory and therefore the adult does not have to answer but work is being undertaken with professionals to highlight the importance of asking these questions and recording the answers. Between 01/04/2020 and 31/03/2021, there were **1269** Closure summaries completed for **1065** adults where all or some of the multiple-choice questions were answered.



Ref	Answer	Count
A1	I was asked and felt I could say what I wanted the outcome to be	480
A2	I was asked but it was not clear what I was being asked	33
A3	I was not asked what I wanted the outcome to be	18
A4	Client declined to answer	31
A5	Not asked as the client died	63
A6	Not answered / Client was not asked	644

In **56%** of cases during 2020/21 an answer to this question was not recorded because the adult had sadly died, or the adult was not asked what they wanted their outcome to be. It is recorded that in the cases where the adult was asked this question, **85%** said that they were asked about their outcomes and felt able to discuss their desired outcomes during the safeguarding process. In **18** cases the adult said that they were not asked what they wanted their outcome to be.

2 Did you feel listened to during conversations and meetings with people about helping you feel safe



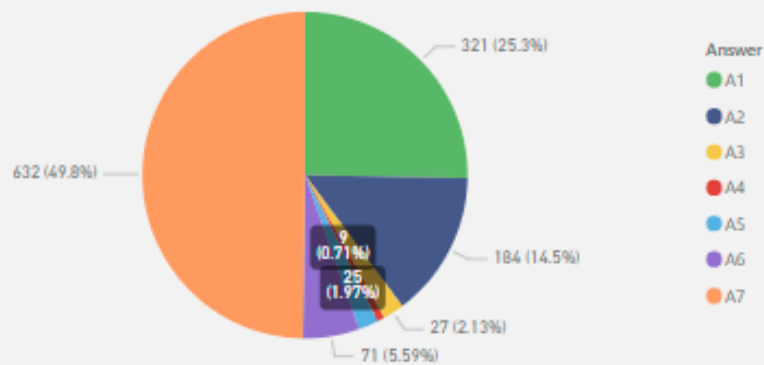
Ref	Answer	Count
A1	I was always listened to	417
A2	I was listened to quite a bit	94
A3	I was not listened to very much	12
A4	I was not listened to at all	7
A5	Client declined to answer	21
A6	Not asked as the client died	71
A7	Not answered / Client was not asked	647

In **57%** of cases this question was not answered/the adult was not asked because they had sadly died.

93% of adults who were asked this question said that they were always listened to or were listened to quite a bit.

12 adults said that they were not listened to very much and **7** adults said that they were not listened to at all

3 How happy are you with the end result of what people did to try and keep you safe



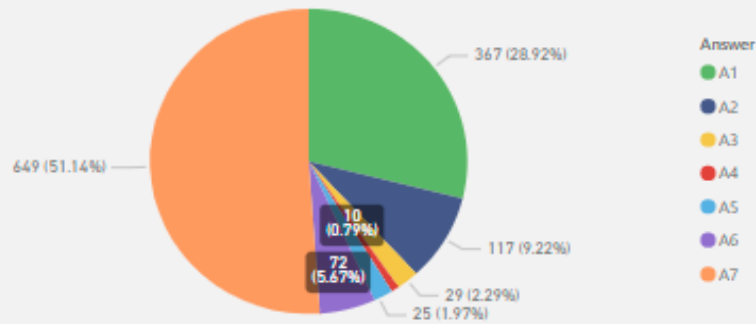
Ref	Answer	Count
A1	I am very happy with the end result	321
A2	I am quite happy with the end result	184
A3	I am not very happy with the end result	27
A4	I am not at all happy with the end result	9
A5	Client declined to answer	25
A6	Not asked as the client died	71
A7	Not answered / Client was not asked	632

In **55%** of cases the adult was not asked/this question was not answered because the adult had sadly died.

For the adults who were asked this question, **89%** said that they were very happy or quite happy with the end result of what people did to help them keep safe.

27 adults said that they were not very happy with the end result and **9** adults said that they were not happy at all with the end result of what was done to help them keep safe.

4 Are you satisfied that you have achieved the Outcomes you wanted at the end of the Safeguarding



Ref	Answer	Count
A1	Yes I feel these were listened to and achieved	367
A2	Yes I feel these were listened to and mainly achieved	117
A3	Yes I feel these were listened to but were not achieved	29
A4	These were not listened to and were not achieved	10
A5	Client declined to answer	25
A6	Not asked as the client died	72
A7	Not answered / Client was not asked	649

In **57%** of cases the adult was not asked, or this question was not answered because the adult had sadly died.

88% of adults who were asked this question said that their desired outcomes were listened to and achieved, or mainly achieved.

25 adults said that their desired outcomes were not listened to and were not achieved.

The Board has discussed this feedback and agreed that an area of quality assurance work for the next 12 months should be to try to obtain more qualitative information from adults who have been involved in a safeguarding process.

Reports from DSAB Partner Agencies of the 2020/2021

Derbyshire County Council Adult Social Care and Health



2020/2021 has proved to be an extremely challenging year for Adult Care as COVID-19 took hold of the country. Adult Care had to respond to what were extremely challenging times, stretching resources to its limits and staff across Adult Care going the extra mile. Our frontline care staff faced a relentless task to provide good care in very different and difficult circumstances.

We had to step up our support to the NHS for hospital discharges to try and ensure there were enough beds available to local hospitals. With this came the unintended consequences of patients being discharged to care homes who were COVID positive and putting additional pressures on our care staff both in our residential homes and carers in the community.

The commissioning team worked tirelessly to support all the care homes with the appropriate PPE as it was made available to the local authority and supporting care home providers. Residents were left without support from their loved ones and I believe we cannot thank our social care staff enough in what is now an ongoing challenge to meet the needs of local communities in both frontline care and their emotional health and wellbeing.

Alongside the backdrop of COVID, Adult Care was also working with our colleagues within the NHS to provide more integrated services and re-align our own services to be co-terminus with our colleagues in primary care. The integration of health and social care has been and continues to be a theme that respective governments have directed, but in Derbyshire we are beginning to see more joined up services which hopefully ensure we are keeping people as well as we possibly can and safe in their chosen place of residence.

Our Safeguarding responsibilities remain and as in previous years we have seen an increase in our overall referrals to the department within the 20/21 period. Staff have responded imaginatively and have worked hard to meet our legal responsibilities. During COVID lockdown, we were anxious that people would not tell us when they felt that adults were being abused but this was not the case overall.

Derbyshire Constabulary



**DERBYSHIRE
CONSTABULARY**

Protecting the vulnerable is central to our policing mission. Derbyshire Constabulary continues to invest in a number of dedicated units which work in partnership to achieve this.

From a centralised Risk and Referral Unit that reviews and manages all cases involving a vulnerable adult, to teams of Public Protection officers servicing the county from local hubs in Buxton, Chesterfield and Derby; significant resources are engaged in this important work. During the last year we have re structured these hubs to allow for many officers to focus solely on safeguarding adults.

In recent months we have put in place new services that aim to prevent abuse.

In May 2021 we commenced in partnership a DRIVE programme to tackle the highest harm domestic abuse perpetrators identified through established MARAC processes. This about targeting individuals. Funded by the PCC and partners, as well as via a Lottery Grant, DRIVE now employs 4 case managers, a coordinator and a supervisor to manage up to 100 perpetrators across the force area. Evaluation of the benefits will be ongoing as the year progresses.

Over and above these specialist functions we protect vulnerable adults throughout the constabulary. It is a core responsibility for all officers and staff. To ensure our people are skilled all operational officers now have access to a 'Vulnerability Guide,' accessed through their mobile data terminals, to assist them identify vulnerability on patrol and ensure early support. Domestic Abuse Matters training has been rolled out across the force. At Derby a dedicated missing persons unit has been put in place which leads on finding and safeguarding people when they are in crisis.

All incidents and reports to police are subject to a risk assessment process called THRIVE. This allows us to prioritise and reprioritise against not only threat, harm and risk but also known vulnerabilities. 'V' is central to our decision making at all levels.

Demand in this field is growing. In Spring 2020 we would typically deal with around 30 vulnerable adult cases across the county each day. This number has consistently grown over the C19 lockdown periods and it currently around 50 daily. Whilst the aforementioned investments are designed to address this such growth may be an indication that the public need is increasingly being identified and a service provided.

In the year ahead we will continue our 24/7/365 service to vulnerable adults across Derbyshire. We will strive to further improve that service with activity already underway to implement the provisions of the 2021 Domestic Abuse Act and through the recruitment of extra officers.

Derby and Derbyshire Clinical Commissioning Group (DDCCG)



DDCCG has continued to play a major role in implementing the Boards strategic objectives. The CCGs safeguarding adult team contributed to all the Boards supporting committees and work programmes. This has included the Chairing of the Performance and Improvement subgroup, VARM working group, and the case file audit group. DDCCG has also participated in Safeguarding Adult Reviews and Domestic Homicide Reviews.

Due to the COVID pandemic the past year has presented unique challenges to the provision of all services. The implications and reality of lockdown have impacted negatively upon those adults at risk from abusive behaviour and practice. The CCG has worked effectively with partners in order to ensure that all NHS providers have continued to meet their statutory responsibilities in keeping patients safe throughout these testing and difficult times. Assurance has been provided to the DDCCG via regular communication and dialogue with commissioned services as well as by the distribution and completion of assurance questionnaires. Safeguarding adults has remained a priority across the NHS and staff should be proud of their commitment during these unique circumstances.

The unique challenges presented by COVID have necessitated robust inter-agency partnership working arrangements and the DDCCG has maintained its presence at all safeguarding related activity. DDCCG continued to provide staff development opportunities via online events with over 350 staff attending safeguarding adult training.

The work of the DDCCG safeguarding team was assessed against several key safeguarding criteria and performance benchmarks during 2021 by the East Midlands NHSE and has been

given a Green rating. This indicates that they are fully assured and satisfied with the CCGs performance and achievements across safeguarding adults from harm.

Tameside & Glossop CCG



Tameside and Glossop Clinical Commissioning Group

Tameside & Glossop Strategic Commissioning Group has a statutory responsibility to ensure that all providers, from whom they commission services (both public and independent sector), have comprehensive safeguarding arrangements in place in accordance with legislative requirements. These arrangements should ensure that providers are engaged with their Local Safeguarding Boards.

Our [Corporate Plan](#) 'Our People Our Place Our Plan' outlines the Strategic Commission's aims and aspirations and outlines how we will commit to working with people every day as they progress through the course of their lives. Safeguarding threads throughout all life courses and the Safeguarding Team ensures it is firmly embedded in all commissioning intentions from procurement through to service delivery.

Tameside & Glossop CCG has continued with Safeguarding Business throughout 2020/21.

Designated Professionals have remained in post throughout the Pandemic and have continued to deliver on statutory duties and represent at Statutory Safeguarding Boards and Subgroups.

We have supported Primary Care and have led on numerous communications to ensure safeguarding is duly considered throughout all aspects of remote working including remote patient consultations.

We have worked closely with Providers across the sector to ensure Safeguarding Business continued to be delivered, this has included timely responses to statutory investigations, Safeguarding Adult Reviews (SARs) and Domestic Homicide Reviews (DHRs). We remain committed to ensuring the dissemination of learning from reviews takes place across the system to strengthen safeguarding responses and safer outcomes for people.

Despite the challenges that COVID19 has presented in 2020/21, Tameside & Glossop CCG continued to provide support to people who required individualised commissioning arrangements and personal health budgets. We increased our support offer to front line services and supported the system in ensuring our Care Home Population and those cared for at home had access to staff who were fully trained in infection prevention and control, and had access to appropriate Personal Protective Equipment (PPE).

Designated safeguarding professionals continued to support the Learning from the lives and deaths of people with a learning disability (LeDeR) and despite the COVID-19 pressures ensured that people's lives and deaths continued to be reviewed in a timely manner. For more information on how we did this click [LeDeR](#)

Safeguarding scrutiny and oversight continues through our revised and strengthened Safeguarding Assurance Framework. This is an ongoing assurance cycle and audit mechanism that enables CCG to seek assurance about the safeguarding arrangements that commissioned organisations have in place.

In February 2021 the Department of Health and Social Care published its White Paper *"Integration and Innovation: working together to improve health and Social Care for all."* Building on its strategic direction of travel for transformation and system wide integration CCG's will prepare to transfer their statutory safeguarding duties and functions into Integrated Care Systems (ICS) for April 2022. CCG Safeguarding Leads will continue to work closely with partners across the sector contributing to the preparation for handover and identification of risks will be included and closely monitored.

Derbyshire County Council - Community Safety Unit – Commissioning Communities and Policy Department

The Council's Community Safety Unit (CSU) works to ensure that local residents and visitors are safe at home, work and when travelling around the county. This is achieved through a wide variety of community safety campaigns, partnership working with other agencies, initiatives aimed at reducing crime and vulnerability, as well as, through the commissioning of support services for victims of crime. Many of the CSU's priorities relate to either adult or children safeguarding issues.

The work undertaken by the Community Safety Unit is directed through a joint strategic threat and risk process with the Police which identifies the key crime and community safety priorities for the County. These priorities are reflected in the Derbyshire Safer Communities Board, Community Safety Agreement.

The Unit adheres to the County Council's Adult Safeguarding policy and procedures when responding to safeguarding related issues or problems reported by the public, partners and other agencies.

Our key contribution to the Boards priorities relate to Prevention, and work has been undertaken in relation to a range of vulnerabilities relating to crime and community safety.

The numbers of delegates accessing training during 2020/21 has increased significantly, with almost 8000 partners completing courses.

The CSU also has a role in the commissioning and co-commissioning of a number of specialist services relating to domestic abuse, sexual violence, modern slavery, hate crime and reducing reoffending.

The last twelve months have brought with them unprecedented challenges for our communities and all the organisations which serve them. Responding to the COVID-19 pandemic has placed extraordinary pressures on our public services and our ability to undertake development work has been significantly impacted. Despite this, we have managed to maintain services and this has been possible due to the unwavering commitment of all partners and stakeholders to work together to meet the demands the last year has brought.



Derbyshire Mind are committed to safeguarding being an organisational focus and all staff understand safeguarding from harm and abuse is everyone's business.

Despite the challenges that came with COVID-19, Derbyshire Mind adapted their way of working and we were able to continue to provide our advocacy services across Derbyshire. 24 Care Act referrals for safeguarding were received during the 2020/2021 period.

Derbyshire Mind aims to ensure that a person's voice is being heard and considered in any decisions or actions that may be being discussed. Derbyshire Mind work in partnership with an individual and will ensure a person-centered approach is being adopted by all involved in the safeguarding.

All new staff attend mandatory safeguarding training (Adult & Children) and training records allow the organisation to track when refreshers are due. Organisational policies, procedures and forms are in place and regularly reviewed

DHU Health Care's core values revolve around putting patients' interests at the heart of everything we do, respecting individual rights to respect and dignity, demonstrating excellence in everything we do and placing patients and colleagues at the heart of the organisation. These four core values underpin the safeguarding criteria within the internal structures of DHU Health Care.

To support the delivery of the safeguarding agenda within DHU Health Care there is a clear governance and accountability framework in place. The framework provides assurance to our commissioners that whilst the ultimate responsibility and accountability for adult safeguarding lies firmly with the Board of Directors, every member of staff is accountable and is responsible for safeguarding adults at risk.

DHU Health care has a robust referral pathway and strong communication and information sharing links with other organisations. This is coupled with representation at The Safeguarding Board meeting and associated subgroups.

The DHU Health Care Safeguarding team will continue to provide support to all DHU Health Care staff regarding safeguarding concerns and will develop new and innovative means of ensuring quality assurance within the safeguarding agenda.

The DHU Health Care Safeguarding training will be further developed utilising various mediums and platforms to enhance the learning experience.

The DHU Health Care Safeguarding Childrens and Safeguarding Adult procedures will be redeveloped into one overarching safeguarding procedure, in line with the 'Think Family' approach. This will be coupled with area specific guidance documents keeping abreast of important safeguarding initiatives both local and national and easily available to all staff across DHU .

Going forward DHU Health Care will continue to be vigilant about the expanding range of initiatives and disciplines that come under the 'safeguarding' umbrella. DHU Health Care will continue to focus upon safeguarding practice, and as a partner agency within the Safeguarding network we will continue to work collaboratively, supporting the development and implementation of agreed safeguarding strategies and policies.

It is recognised that the impact of COVID -19 has affected many people's daily lives, in different ways. Financially, socially, family relationships and support networks, and children's education to name a few. These changes increased the risk for some of the most vulnerable who were unable to protect themselves from abuse and neglect.

During this past year the Safeguarding Team at DHU Health Care were involved in both National and Local campaigns and initiatives to safeguard Children and Adults at risk. Regular updates and information were distributed to clinical staff to assist them in recognising the risks associated with the pandemic and its subsequent lockdowns.

Diocese of Derby- Church of England



Working during the pandemic has been challenging for the Diocesan Safeguarding Team with periods of furlough and working from home. In addition, the Diocesan Safeguarding Adviser left the role and there was a period during which temporary arrangements were in place pending the recruitment process being completed. However, we have maintained a safeguarding service across the Diocese and were also able to make arrangements to meet with survivors in a covid safe way, where necessary. Where this was not possible, we were able to put in place agreed safety plans with the agreement of the survivor until such time as matters could be progressed.

Despite many churches being closed, they have continued worship via online services and these have continued to evidence safeguarding awareness on the part of worship leaders to ensure people are safe and well on a regular basis. Our decision making continues to keep the adult concerned at the centre of all we do.

The Diocese continues to work towards embedding a culture of safeguarding in all our activities. The work we do with our clergy and our Parish Safeguarding Officers seeks to ensure safe recruitment and safe practice in all our churches. Many of our churches have worked hard in the community with projects such as food banks to enable families to remain safe and well nourished through these most challenging of times. This work has been coupled with pastoral visits and support, seeking to ensure the most vulnerable in our communities remain safe from harm.

Safeguarding Training has continued to be delivered remotely and we are committed to raising awareness of safeguarding issues across the Diocese, enabling early identification of concerns and appropriate action.

We have refocused on our communication across the Diocese with a quarterly newsletter and with an event for our Parish Safeguarding Officers to update them on safeguarding. This included a powerful talk on predatory marriage which provided insight into our prevention focus in relation to adults, particularly the elderly.

The work of the Diocesan Safeguarding Team is overseen by the Diocesan Safeguarding Advisory Panel. This year the membership has been refreshed with excellent engagement from our multi-agency partners and the appointment of a new chair. This provides independent oversight of the safeguarding arrangements in the Diocese and we are now poised to develop our quality assurance further in due course.

Derbyshire Fire and Rescue Service



Derbyshire Fire and Rescue Service (DFRS) remain committed to safeguarding adults and children. The Service has a Strategic Manager who has overall responsibility for safeguarding supported by two safeguarding officers who manage the day to day running of the safeguarding function.

This year, despite a difficult year for everyone due to the pandemic, DFRS have referred 9 adults to the safeguarding process and 2 children. Alongside this we have supported 1140 vulnerable adult referrals and 145 vulnerable children's referrals. All of these have been managed via a multi-agency setting. We have also processed 93 S42 enquiries and supported several requests for home visits. Throughout the pandemic we were acutely aware of the heightened risks whilst isolating at home and the new and emerging vulnerabilities to our communities. To combat this, we ensured all frontline staff were given up to date information around scams, increase in domestic violence and child poverty. We also supported our vulnerable adults by providing a be-friending service and support the prescription deliveries across the County.

DFRS continue to make significant commitments to safeguarding, continuing to ensure all new employees undertake safeguarding models for adults and children and understanding the categories of abuse. The Service has also provided level 2 training for community safety officers and youth workers to ensure that they continue to understand safeguarding legislation and are equipped to spot the signs of abuse. DFRS safeguarding officers have continued to support attendance at all sub-groups and Boards this year by way of virtual

attendance and are currently going through the process of sharing information as part of their fatal fire reviews. We will also be sharing our safeguarding self-assessment with the Quality Assurance Boards to give further evidence of our commitment to supporting adults and children at risk. Lastly as part of our ongoing program of training for all employees we will now be delivering Safeguarding training as part of our CPD events for other teams within the service.



**Derbyshire Community
Health Services**
NHS Foundation Trust

Derbyshire Community Health Services NHS Foundation Trust (DCHSFT)

DCHS has responded to the NHS England and NHS Improvement letter, Covid-19 Prioritisation within Community Health Services and the NHS Improvement Conference, to ensure that the Trust has a local service delivery response based on clinical prioritisation that is in keeping with the latest guidance from NHSE/I. This has included staff being redeployed to other services to meet the demands of the pandemic. DCHS is a proactive member of the Board and sub-groups; contributing to the Board work streams and working with partner agencies to enable people in Derbyshire to live a life free from fear, harm and abuse.

Making Safeguarding Personal

The Safeguarding Team advocates making safeguarding personal through the provision of advice/support, training and supervision. Staff are advised and encouraged to have conversations with the patients/service users that they are providing care for and/or where there is a safeguarding referral; to give the person the opportunity to voice their needs and what they want, reflecting the safeguarding personal agenda.

Safeguarding supervision enables the Named Nurses and Specialist Practitioners for both

adults and children to explore and reflect with staff what daily life is like for the patient/service user, their current level of need/support and how to make a safeguarding journey personal.

Prevention

The Safeguarding Team provides advice/support and supervision to staff; this includes conversations regarding care and safety plans to prevent harm when either someone makes an unwise decision and/or they don't have capacity and how to make a safeguarding referral to Social Care to enable patients/service users to be safeguarded and protected from harm. Self-neglect is noted to be a recurrent theme during advice calls, often related to complex needs and additional vulnerabilities. The implementation of the Was Not Brought, Did Not Attend and No Access Visits Policy has supported staff to consider the barriers to engagement, encourage information sharing, safety planning and person-centered conversations with patients/service users.

DCHS attends the MARAC meetings as part of the information sharing across agencies, including contributing to the development of safety plans for the victim and their family in a bid to reduce the risk and enable access to appropriate support. The 0-5 element (Health Visiting) of the 0-19 Children's Service offers additional contact and support to victims where there are unborn or children under the age of 5 years. During the first lockdown it was noted that there was an increase in domestic abuse; this and the impact of domestic abuse was presented and discussed at the 'Team Brief – update for leaders' and information has been disseminated to staff.

Quality Assurance

DCHS has demonstrated compliance with the Safeguarding Adult Assurance Framework (SAAF), Section 11 Audit and the Markers of Good Practice, Looked After Children Audit. DCHS had a follow up site visit on 9 February 2021, for the SAAF; the outcome being: the CCG are

assured that DCHS continue to work effectively to reduce the potential for adults at risk to be exposed to abusive behaviour and practice. DCHS is required to provide quarterly information to the Clinical Commissioning Group regarding safeguarding data and activity which includes 'making safeguarding personal', quality assurance, Board/sub-group activity and learning.

The DCHS Safeguarding Governance Group (SGG) provides assurance to the Quality Services Committee (QSC) and the DCHS Board. The Group meets bi-monthly and provides assurance to QSC that DCHS is meeting its statutory safeguarding duty and is compliant with the Care Act 2014 and Section 11 of the Children Act 2004.

DCHS is preparing for the implementation of Liberty Protection Safeguards. This includes participating in both local and national meetings, networking with Community Trusts and partner agencies and creating a DCHS LPS meeting to support scoping, preparation and planning.

COVID 19 working arrangements have had an impact on the planned audit schedule for 2020-21. The audit schedule in place for 2021-2022 includes the quality of referrals to adult social care, including making safeguarding personal, safeguarding supervision and Deprivation of Liberty Safeguard Audit.



As with all of our partners 2020-21 has been an unprecedented year for Derbyshire Healthcare NHS FT. We have continued embedding our Safeguarding Strategy to focus on seven pillars of practice which directly correlates to the principles of the Safeguarding Board. We developed this from our learning from our interagency practice reviews, feedback we had received and what we felt was important for people who use our services based upon feedback and intelligence. Making Safeguarding Personal (MSP) has been taken into account in this learning.

We have continued to work across our clinical areas to increase the knowledge base of our staff and to ensure they are spotting signs and making connections with the people we serve and their families. We have made headway as we see accurate and clear professional curiosity and our staff taking action. This is positive progress. Our Trust teams continue to support Prevent with attendance at monthly Channel Panel meetings and referral related activity on a daily basis.

In the early days of the pandemic we developed a standard operating procedure for our

colleagues visiting care homes, that supported a balance between protecting some of our most vulnerable service users by reducing footfall into care homes but also maintaining our safeguarding responsibilities. Our older adult community services were commended by NHS England for innovative use of technology utilising a web based platform to maintain virtual contact with staff and service users in homes; this was in part to fulfil our safeguarding responsibilities and support the care homes to provide appropriate care.

In addition, we have opened our county wide 24-hour mental health line and parental support offers. Both schemes have been valued by our people who use services, parents, carers and other professionals. This early help offer of telephone support and early intervention has prevented harm. This is helpful to offer early help, direct support and reduce the risk of safeguarding referrals for concerns which could be re-routed through access to services.

Accountability and transparency in the Trust in delivering safeguarding procedures, we continue to publish our safeguarding annual reports, committee papers and our learning.

We have not had a trust wide CQC inspection this year, and we retain our Trust wide Good rating however, the CQC have utilised their Transitional Monitoring Arrangements to inspect core services. Safeguarding has always been a part of these reviews and no concerns have been raised as part of them. We have received positive feedback from our regulator.

We continue to support the Safeguarding Adults Board in its endeavours and business plan. DHCFT is a key member of all subgroups and contributes to Safeguarding Adults Reviews and learning reviews.

Safeguarding Adults Assurance Framework [SAAF] – this year's SAAF was, understandably, focused largely on the impact of the Covid-19 pandemic. Our safeguarding commissioners concluded the following: Areas discussed included the impact of Covid-19, changes to practice, operational and referral themes and trends. The leads concluded that The Trust continues to work effectively to protect patients from abusive behaviour and implements best practice. Both the Assistant Director and the Named Doctor are skilled and respected members of the inter-

agency community and effectively support the work of the SABs. They have worked hard to ensure that the Trust has met its statutory responsibilities during testing times.

There are many individual examples of how we have applied person-centred safeguarding responses and safety plans throughout the year but one particular piece of work stands out.

We have coordinated a multiagency Task and Finish Group focusing on Domestic Abuse and Older People. This group was established in November 2020 and is envisaged to complete its work in June 2021. It has concentrated on the needs of older people in intimate relationships where domestic abuse may not be recognized and addressed and where developing dementias may be a factor. Key achievements have been a review of Domestic Abuse training to include the specific needs of this group; a referral pathway and professional guidance for multiagency practitioners and a repository of resources relating to safeguarding this group of people.

We have recovered our Safeguarding Training required training and we make every effort to maintain this in these COVID challenged times.

The COVID 19 pandemic had an enormous impact on the way the Trust worked and the services it could deliver safely. Business continuity plans were implemented quickly and successfully under the leadership of the Trust Incident Management Team, this team functioned throughout the whole of the year and continues to do so. There were challenges around balancing risk of seeing people face to face and keeping them safe from COVID and not seeing them face to face and the inherent risks of not doing so. Adaptations to core services were quickly made including identifying service users with high level of complex needs that would require prioritising to see face to face, reorganising our inpatient estate to reduce risk of transmission within our wards and redeploying staff to support our most vulnerable service users.

Safeguarding was always at the forefront of decisions made as evidenced earlier in the care homework with the older adult services.



University Hospitals of Derby and Burton

NHS Foundation Trust

Like all agencies, UHDB has faced significant challenges over 2020-21 due to the COVID 19 pandemic. Despite this, the Trust has continued to prioritise the safeguarding of adults and children and ensured that staff across the organisation have had access to advice, and guidance throughout this difficult period. Looking at the data we are very pleased to note that despite the very stretched resources and rapid and regular change to pathways and services across all 5 sites, recognition, and response to safeguarding adult cases has held up very well indeed.

Key achievements:

- Developing compliance with the Mental Capacity Act (MCA)- embedding MCA assessments embedded into electronic systems, patient care records, amendments to medical clerking documentation, amendments to ReSPECT documentation and development of treatment with lawful consent training package.
 - Continued promotion and support on the management of victims and perpetrators of domestic abuse (DA); Development of training video, DA posters across the five sites and strengthened links with local IDVA services.
 - Continued visible presence across all five sites of the organisation, promoting safeguarding and providing advice and support to the clinical areas.
 - Development of robust systems for managing Section 42 allegations against the trust.
 - Focus on Trust implementation of MH Steering Group and quality improvement programme with regard to training and patient experience and agreement of SLA with DHCFT to manage MHA Administration.
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Adult activity across all five sites 2020-21:-

- Adult Social Care referrals made 829 (25% increase on 2019/20 figures)
- Section 42 allegations against the trust 37 (48% increase on 2019/20 figures)
- Advice calls 932 (27% increase on 2019/20 figures)
- Information exchanges with MASH 1044 (92% increase on 2019/20 figures)
- DoLS applications made 239 (87% increase on 2019/20 figures)
- MARAC cases responded to 1179 (34% increase on 2019/20 figures)
- DV logs received 2288 (12% increase on 2019/20 figures)

Priorities for the forthcoming year:

- Implementation of Liberty Protection Safeguards (LPS) across all areas.
- Continued focus on MCA compliance across the trust
- Embedding MHA processes
- Development and implementation of neuro-diversity strategy for the Trust

Chesterfield Royal Hospital NHS Foundation Trust



Chesterfield Royal Hospital

NHS Foundation Trust

Chesterfield Royal hospital continues to prioritise the delivery of the safeguarding agenda as part of everyday business. The agenda continues to grow year on year with engagement from Board to frontline. Executive leadership for the agenda sits under the Chief Nurse with strategic and operational leadership provided by the Deputy Chief Nurse and the Head of Safeguarding.

Governance processes were reviewed during 2020-2021 with a move to a “Think Family”

committee that promotes integration of adults and children safeguarding services and support oversight and learning across all areas of the safeguarding agenda. The committee ensure that the Trust are working in-line with all required legal frameworks as well as CQC requirements and contract arrangements ensuring the wellbeing and safeguarding at children and adults at risk whilst in the care of the organisation. Partners from the CCG and adult social care sit on this group. A subgroup of safeguarding sponsors sits under the committee offering feedback on how clinical staff are applying their safeguarding practice on a day to day basis and frontline feedback on how to move the agenda forward.

The Trust have a safeguarding risk register which is reviewed regularly and reported to the “Think Family” committee and partnerships working from the board is used to influence and manage risk within the organisation and to improve patient care. The Trust produced a three year audit plan which was approved at “think family committee” to ensure a range of audits are produced throughout the year covering the wide range of concerns that relate to both adults and children. The Trust have also established an accredited benchmarking scheme for all wards which the audit process feeds into.

The Trust have also developed a three-year communication plan which incorporates and support priorities that the board are highlighting. The plan ensures that staff are provided regular updates on the safeguarding agenda throughout the year.

The Trust completed a review of education delivery across the organisation and have established a new three year rolling education plan ensuring staff receive education on a yearly basis aligned to the Adult Safeguarding: Roles and Competencies for Health Care Staff intercollegiate document and the Prevent Training and competencies framework.

There is continued engagement from frontline staff in ensuring patients are protected and evidence that safeguarding is gradually becoming embedded across the Trust as there has been a further increase in advice requests made concerning potential referrals and in particular domestic abuse concerns. The Trust Operation Centre now maintains a safeguarding

wall which identifies all current inpatients with open adult safeguarding, Domestic abuse concerns, or detained on a DoLS or the Mental Health act.

The team have established new processes for managing section enquiries and a clearer data collation process and can ensure that all safeguarding adult activity is recorded including;

- Advice provided
- S42 enquiries, against others and against the Trust
- Domestic Abuse referrals
- CAADA Dash and referrals to MARAC
- Themes from those who are referred
- categories of abuse
- MCA activity
- DoLS
- LPA checks
- MHA assessments

The safeguarding team have been resilient during the pandemic and have continued to work on-site throughout the period. The organisation recognised the importance of the of delivering the safeguarding service and protected the team from redeployment to ensure the team were there to provided support and advice in management of our most vulnerable patients. The team have provided more hands-on support to relieve pressure on acute staff when there were demands on wards, e.g. completing mental capacity assessment and DoLS, arranging and chairing meetings

CRHFT will continue to prioritise the need for safeguarding service to be protected to ensure staff are supported caring for the most vulnerable patients. The organisation will also continue to flex and adapt service to support the population in relation to ongoing health care needs and the COVID 19 pandemic.

National Probation Service, Derbyshire



The actions of the National Probation Service Derbyshire in support of the delivery of the Safeguarding Adults Strategic Plan in 2020/21 include:

Quality Assurance:

- Mandatory training continues remotely for all new staff, comprising both E.learning and face to face training on Adult Safeguarding. This is delivered nationally and is an objective within all staff appraisals. We also support attendance at local training where possible.
- This is a particular focus us as we work towards the unification of Probation Services in June 2021, where training of staff transferring in from the CRCs will be a priority.
- Participation in all statutory enquiries such as SARs and DHRs, where the agency has information or a perspective to contribute
- We have continued to promote awareness of referral pathways into adult safeguarding assessments in order to develop staff understanding of thresholds.
- We have recently completed an audit of one case per Offender Manager in respect of safeguarding referrals and will report back on these findings to the QA sub-group later in the year.

Prevention

- Attendance at board meetings by Charlotte Dunkley, Head of LDU or Marion Page-Smith, Deputy Head of LDU. Other meetings are attended by Senior Probation Officers as required. This enables us to signpost issues to staff and be aware of developing trends in safeguarding.
 - Our remote supervision of vulnerable people on Probation has led to increased awareness of the loneliness and physical frailty of some we supervise. We have made use of
-

befriending and support services on a national and local level in order to alleviate this and avoid a decline in physical and mental wellbeing.

Making Safeguarding Personal:

- Joint work within the MAPPA framework at management levels 2 and 3 where adult safeguarding is an issue in a case. This has included Court of Protection work in a case relating to capacity/DOLs issues.
- We have participated in a PIPOT referral and review of the process arising from a Misconduct in Public Office allegation.
- Work has continued with Safeguarding, Police and Housing colleagues this year in response to concerns about vulnerability of people who experience homelessness or rough sleeping. This has been a particular focus during COVID 19 recovery periods and has led to joint funding of a Housing adviser post within District councils.
- We have continued to roll out the involvement of Life Sentenced prisoners in the quarterly Lifer panels that we hold to review their risks and needs. Physical attendance at these is paused during the COVID 19 measures but we have been able to arrange virtual attendance where possible.



NHS

East Midlands Ambulance Service

NHS Trust

East Midlands Ambulance Service

East Midlands Ambulance Service NHS Trust (EMAS) continues to prioritise safeguarding as an essential part of providing high quality care. EMAS have a “Think Family” approach to safeguarding ensuring all patients, staff and members of the public are treated with dignity and respect, and all staff recognised that safeguarding is ‘everyone’s business’. Over the past 11 years the Safeguarding agenda has continued to grow across EMAS from Board to frontline staff.

Key achievements for 2020/2021

- Development of Face to Face training
- Collaborative review of fire risks within the referral document
- Development of Drug and Alcohol Pathway
- Development of a Domestic Abuse sticker
- Ongoing achievement of Prevent training trajectory
- Bespoke Domestic Abuse training for managers
- Development of a supplementary eLearning package
- Creation of Confidential Incident Review Group
- Introduction of Learning from Events.

Key Communications provided to all staff during 2020-2021

- Domestic Abuse awareness
- Female Genital Mutilation awareness day
- Meet the Team
- Professional boundaries
- Safeguarding week
- Immediate referral process
- Domestic Abuse stickers
- Spotting Domestic Abuse during a pandemic
- Tackling terrorism
- When to raise a referral for a homeless person
- Domestic abuse, signs for help

EMAS staff have continued to raise referrals throughout 2020-2021 despite an initial reduction in demand (National Lockdown). Pathways for referrals include:

- Adult social care
 - Child social care
 - Domestic Abuse Services
 - Fire & Rescue
-

- Child Health

The Trust has adopted new ways of disseminating learning which included the creation of Learning from Events (LFE) sessions. LFE is a Trust Wide Platform which is run bi-weekly. The sessions are 45 minutes long and are facilitated by an expert in the Topic area. The sessions provide rapid learning from things that go well as well as things that didn't go as well. The LFE sessions are a collaboration between all directorates within the Trust and are accessible to every staff member. The format of the event is on a virtual platform. Learning from events sessions are now well established and evaluated, enabling wide sharing of learning and improvement. The Safeguarding Team will continue to use this platform to promote the safeguarding agenda. The Safeguarding Team have supported with numerous sessions which include:

- Record keeping
- Domestic Abuse
- Managing Allegations
- FTSU

EMAS has identified that there is potential for delay in the onward sharing of non-urgent referrals outside of office hours. The Safeguarding Team currently facilitate sharing of referrals Monday-Friday office hours. This has been escalated to the Senior Management Team and placed on the EMAS risk register.

Mitigations:

- Established processes already in place for frontline staff to ensure immediate referrals are raised on scene where an adult or child is believed to be at risk of imminent harm
- The Trust are currently supporting the safeguarding team with the offer of overtime as well as support from alternative duties colleagues from Division to allow us to raise referrals on a weekend, thus meaning we are in keeping with the recommended time for sharing referrals (24 hours for non-immediate referrals).

- The Safeguarding Team are also working with the Getac system provider and our own internal IM&T team to create a fully electronic process. It is not possible at this early stage to provide a timescale for implementing a definitive solution as this does require the cooperation of the system provider however, this is a Trust priority.

EMAS complete one Safeguarding Adult Assurance Framework (SAAF) and provide this to the coordinating and associate commissioners. A virtual SAFF/Covid meeting took place in March 2021. The commissioners recognised that EMAS continue to provide robust assurance even when under substantial workload pressure and demands. Although a relatively “new” team we are working well together to meet statutory requirements and responsibilities.

Key objectives for 2021-2022

- Continued collaboration with external partners to improve quality of referrals
 - Continued implementation of Audit Plan (retention of learning and quality of referrals)
 - Continued implementation of Communication plan
 - Collaboration with Trust Mental Health Lead to review MH Pathways.
 - Learning from events session:
 - self-neglect
 - MCA
 - Full review of the suite of Safeguarding Policies
 - Review and preparation of Liberty Protection Safeguards
 - Creation of a Safeguarding Supervision Policy
 - “Go live” with new Drug and Alcohol Pathway (pilot area Lincolnshire).
-

Concluding Statement from DSAB Project Manager



In writing the DSAB Annual Report for 2020/2021 I have had the opportunity to reflect on this twelve-month period where the Board office has worked entirely remotely, with no face to face meetings with our Board, subgroups and partners. This has presented challenges, but we have adapted well to this, 'new way of working' and it has encouraged us to embrace new technologies which I believe will make us more efficient in the long-term.

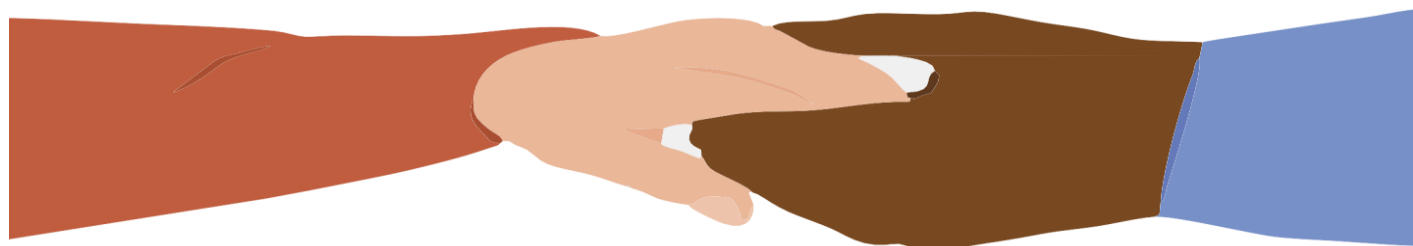
I am proud of the achievements of our Board during 2020/2021 which are the result of the hard work and resilience shown by our partnership. We are fortunate in Derbyshire to have excellent working relationships across our statutory and voluntary services. The representatives on our Board and subgroups are committed to adult safeguarding and under very challenging circumstances they have continued to meet deadlines, attend meetings and contribute to Board activity. This has allowed us to make real progress against our strategic objectives which I think is evidenced within this report.

There is always more we can do, our work never stops, and the next twelve months will see us continuing to learn and adapt to new challenges whilst ensuring that we prioritise our work to safeguard adults in Derbyshire. I hope you have enjoyed our Annual Report for 2020/2021.

Natalie Gee

Project Manager | Derbyshire Safeguarding Adult Board

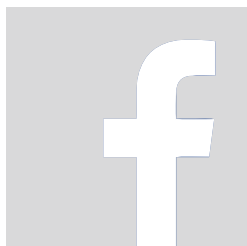
Please contact us via email if you have any comments or feedback in relation to this report
DerbyshireSAB@derbyshire.gov.uk.



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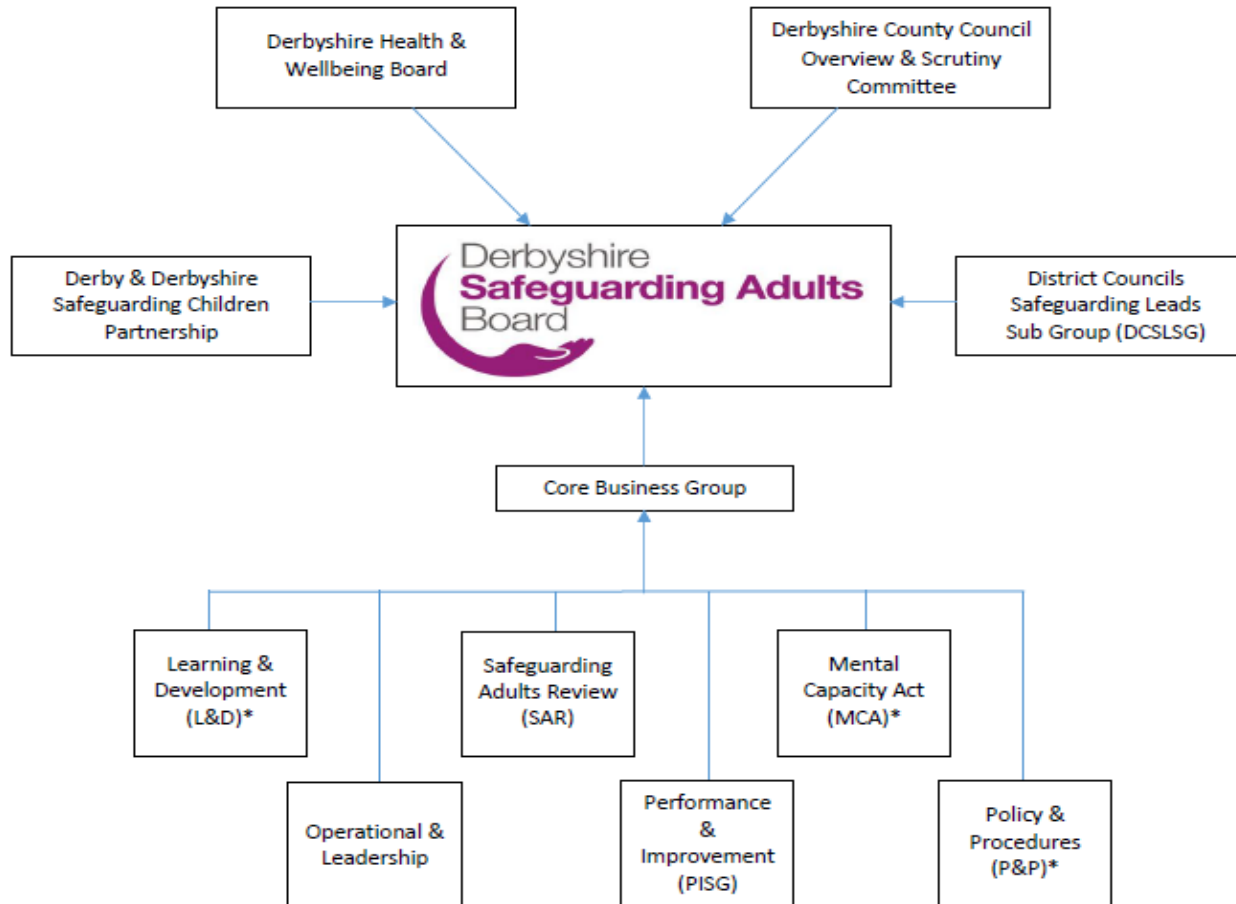


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Appendix 1 DSAB Structure Chart

* Indicates a joint sub-group with Derby City



Appendix 2: DSAB meeting attendance monitoring form 2020/2021

Key	
	Attended
	Apologies received
	Did Not Attend

Date	Age UK Derby & Derbyshire	Chesterfield Royal Hospital NHS Foundation Trust (CRHFT)	Derby & Derbyshire NHS Clinical Commissioning Group (DDCCG)	Derbyshire Community Health Services Foundation Trust (DCHSFT)	Derbyshire Constabulary	Derbyshire County Council Adult Social Care & Health (DCC ASCH)	Derbyshire County Council Community Safety	Derbyshire Fire and Rescue (DFRS)	Derbyshire Healthcare NHS Foundation Trust (DHCFT)	Derbyshire Mind	Derbyshire Voluntary Action (DVA)
23/09/2020											A
16/12/2020		A							A		
09/03/2021		A									

Derbyshire, Leicestershire, Nottinghamshire & Rutland Community Rehabilitation Company (DLNR CRC)	Diocese of Derby	DHU HealthCare Community Interest Company (DHU CIC)	East Midlands Ambulance Service NHS Trust (EMAS)	Healthwatch Derbyshire	Housing/ Environmental Health	National Probation Service Derbyshire (NPSD)	Office of the Police & Crime Commissioner (OPCC)	Prison Service	Tameside & Glossop Clinical Commissioning Groups (TGCCG)	University Hospitals of Derby & Burton NHS Foundation Trust (UHDBT)
						A				
							A			
	A									
				A		A			A	